

Agency of Transportation  
 Department of Motor Vehicles  
 FY 2019 Governor's Recommend Budget

**MISSION:** Statutory responsibilities are carried out at the Department of Motor Vehicles (DMV) under this mission statement: *“With a commitment to excellence, the dedicated employees of DMV strive to provide the highest level of customer service through the administration of motor vehicle laws and the promotion of highway safety.”* DMV issues driver credentials, learner permits, motor vehicle registrations, driver license suspensions and reinstatements. DMV enforces motor vehicle laws and collects motor fuel revenue for the State of Vermont. DMV manages several safety programs including vehicle inspections, motor carrier safety, school bus safety and motorcycle training.

**FY 2019 SUMMARY & HIGHLIGHTS**

- Staffing levels shifted from 232 to 229
- Budget increased 7% in Transportation Fund
- Continue with computer ‘cascading’ replacement plan
- IT Project funding designated as *Contract & 3<sup>rd</sup> Party Services* for automated system improvements:
  - Point of Sale - Incorporate automated check and credit card processing capability (Phase I)
  - Release RFP and decision on Licensing Credentials system
  - Decision on Commercial Vehicle Office system replacement
- Target Action Plans:
  - (1) Point of Sale as DMV System of Financial Record (Phase II)
  - (2) Overweight/Oversize Online Permitting
- Consumer messaging improvements
- *Emergency Preparedness & Continuous Improvement* training for staff
- Security equipment enhancements

**Governor's Recommend Budget  
 FY2019 (\$ millions)**

