



**HOWARD
CENTER**
Help is here.

**RBA PERFORMANCE MEASURES:
EARLY CHILDHOOD PROGRAM (ECP)**

Program Description – The Early Childhood Program offers a multi-service array to create conditions for a safe and nurturing environment for families with children, birth through school-age, to play, learn, and grow together.

“How Much”

255 Clients and their families were supported were supported by ECP in FY17
127 new referrals were received for ECP services in FY17
12,542 hours of service were provided to families by ECP Staff
540 counseling sessions were provided using Parent Child Interaction Therapy (PCIT)
100% of families served by the Winooski Family Center qualify for free meals

“How Well “

94% of new referrals are seen by a ECP staff member within 5 calendar days
97% of consumer respondents reported they received the help they needed from ECP
100% of families stated they were treated with respect
90% of youth and caregivers engage in PCIT until completion (only a 10% attrition rate)
71% of Master’s Level Staff have obtained Vermont Clinical Licensure

“Is Anyone Better off”

93% Of guardians reported improved parenting competence after completing Parent Child Interaction Therapy as reflected in the PSI Competency Subscale
82% of children receiving early childhood services, displayed a reduction in total emotional and behavioral problems as reflected on pre and post scoring on the Child Behavior Checklist
97% of families reported the service they received made a positive difference per annual Vermont Care Partners Consumer Satisfaction Survey
75% of families contacted 6 months after services ended reported that all the gains their



child made while in ECP had held up completely.

Quote-

From a parent - *“My son has done a complete 180! We got the help we needed and felt cared for.”*