

# Department of Disabilities, Aging and Independent Living

House Human Services Testimony  
January 11, 2017

# DAIL Mission

The Department of Disabilities, Aging and Independent Living (DAIL) is responsible for services to elders and Vermonters of all ages with disabilities.

*Our mission is to make Vermont the best state in which to grow old or live with a disability, with dignity, respect and independence.*

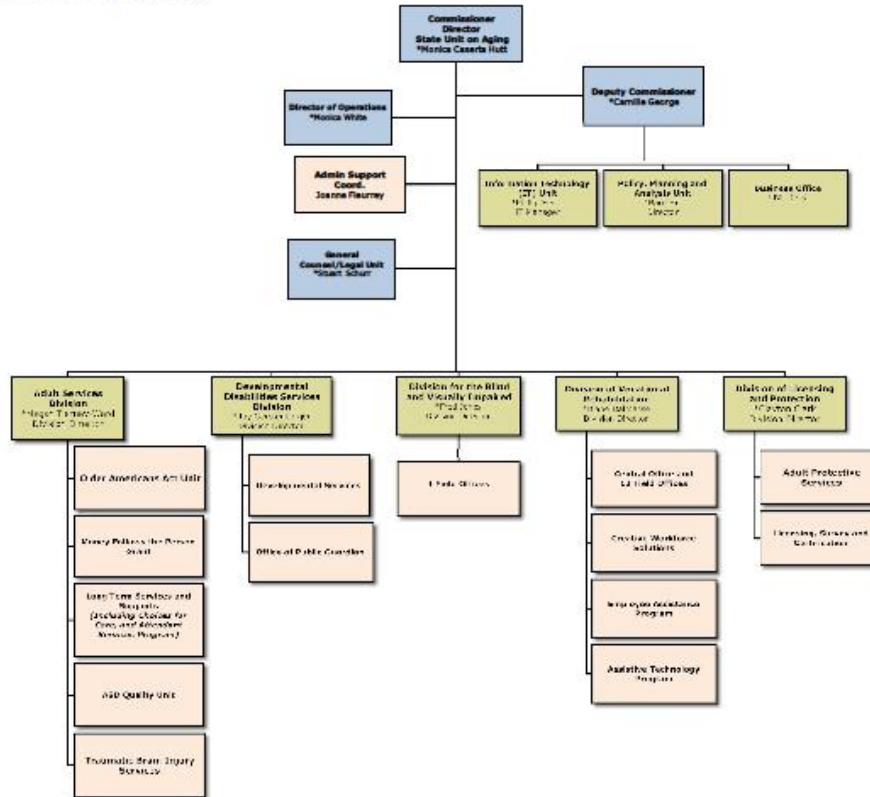
# DAIL Structure

DAIL consists of five divisions:

- Division for the Blind and Visually Impaired (DBVI)
- Developmental Disabilities Services Division (DDSD)
- Division of Licensing and Protection (DLP)
- Division of Vocational Rehabilitation (DVR)
- Adult Services Division (ASD)

The Commissioner's Office includes the Commissioner; Deputy Commissioner; Executive Assistant; Operations; Policy, Planning and Analysis; Information Technology; Legal; and the Business Office.

## Department of Disabilities, Aging, and Independent Living (DAIL) Organizational Chart State Unit on Aging ( SUA)



As of 8/30/2018

\* = Identifies contacts for DAIL Senior Leadership

# DAIL Budget

- ▶ In SFY 2017: \$453,019,736
  - ▶ Global Commitment: 87.91%
  - ▶ General Fund: 4.88%
  - ▶ Federal Funds: 5.94%
  - ▶ Special & Interdepartmental Funds: 1.27%
  
- ▶ DDSD and ASD (including TBI) are primarily funded through GC
- ▶ VR, DBVI are primarily funded through federal funds
- ▶ DLP is funded through general fund (APS) and federal funds (S&C)

# Budget Pressures

Caseload, utilization and policy issues drive the DAIL budget.

Our two major programs, Developmental Services and Choices for Care primarily drive our budget through caseload need. Demographically, we see increasing diagnosis of developmental disability, particularly autism, an aging demographic which represents an aging population, and increasing rates of diagnosis of dementia.

Conversely, our ability to address budget reductions is severely limited without resorting to significant service reductions in those two main areas.

# DAIL: Role, Commitment and Mandate

- ▶ DAIL's primary role in Vermont is to fulfill the commitment that we have made to individuals with disabilities and to seniors, enabling them receive supports and services in their homes and in their communities, living independently and fully included as participating and contributing members of those communities.
- ▶ This commitment is underlined by state and federal mandates like the Olmstead Decision, which require states to provide services to people in the least restrictive environments possible.
- ▶ Vermont remains a leader in the nation in terms of our work in closing institutions, supporting choice and community-based settings, and the development of robust supported employment and mature worker options for all.

# DAIL: Role, Commitment and Mandate

- ▶ An additional mandate comes from CMS in the form of the new Home and Community Based Services (HCBS) rules. Through adherence to those rules we ensure that we meet strict CMS guidelines related to inclusion, community services, appropriate settings for the delivery of services and person-centered service delivery.
- ▶ HCBS is designed to ensure that Vermonters value the inclusion and contributions of individuals with disabilities and seniors, and it strives to enhance and promote those contributions. We see this as a value both to those individuals receiving supports and services and to the larger Vermont community.



# Choice, Community Partners and De-Institutionalization

- ▶ Choice in services is a driving philosophy for the Department
- ▶ We work to ensure that we are approving support plans that meet people's needs - not necessarily their wants
- ▶ We work to protect and empower individuals - pushing for independence, inclusion, and contribution back to community
- ▶ We do this work in partnership with a robust and committed network of community partners who do the work of the state in providing supports and services for individuals.

# Community Partners

- ▶ DDSD: Designated Agencies (DA) and Specialized Service Agencies (SSA)
- ▶ ASD: Area Agencies on Aging (AAA); Home Health Providers; Nursing Facilities; Adult Day Centers; Senior Centers; Enhanced Residential Care Homes; TBI Providers; VT Center for Independent Living
- ▶ VR and DBVI: VT Association for Business and Industry Rehabilitation (VABIR); Designated Agencies; VT Association for the Blind and Visually Impaired;

# Results Based Accountability and Performance Management

DAIL continues work with providers and stakeholders to improve performance measurement and performance management practices. DAIL divisions have created ‘scorecards’ that document core performance measures and performance management activities, with a connection to outcomes and population indicators.

<http://app.resultsscorecard.com/Scorecard/Embed/8865>

# Health Reform

DAIL programs represent major investments and opportunities in addressing the social and economic factors in individual health and health care costs. DAIL staff are actively engaged in health reform activities with AHS, state leaders, providers, consumers, and stakeholders. In pursuit of the triple aims we see opportunities to improve coordination and integration of services, increase flexibility and choice, and improve outcomes- while controlling costs.

# Division for the Blind and Visually Impaired (DBVI)

DBVI provides and oversees specialized services for people who are visually impaired using a rehabilitation model that starts when the person experiences vision loss.

DBVI offers an array of services specifically designed for people who have lost visual function and independence.

# Division for the Blind and Visually Impaired (DBVI) Programs

- ▶ Vocational Rehabilitation Services
- ▶ Transition Services
- ▶ Homemaker Services
- ▶ Independent Living Services
- ▶ Randolph /Sheppard Program (assists blind business owners to run cafeterias and vending programs on state and federal property)

# Developmental Disabilities Services Division (DDSD)

Developmental Disabilities Services Division (DDSD) is responsible for services to people with developmental disabilities and guardianship services to adults with developmental disabilities services and older Vermonters.

The DDSD supports Vermonters to make choices about how and where they live, to pursue individual goals and preferences, and to develop opportunities to give back and participate fully in community life.

DDSD seeks to ensure basic human and civil rights, health, well-being and safety for individuals.

# Developmental Disabilities Services Division (DDSD) Programs

- ▶ Developmental Disabilities Services utilizing HCBS
- ▶ Public Safety
- ▶ Flexible Family Funding
- ▶ Family Managed Respite
- ▶ The Bridge Program
- ▶ Targeted Case Management
- ▶ Office of Public Guardian



# Division of Licensing and Protection (DLP)

The Division of Licensing and Protection (DLP) supports the DAIL mission through the activities of two units: Survey and Certification (S&C) and Adult Protective Services (APS).

Assertive surveys at healthcare facilities help ensure vulnerable adults have dignity, respect, and independence. Effective investigation and protective services address abridgements of these rights.

# Division of Licensing and Protection (DLP) Programs

- ▶ Survey and Certification: regulatory oversight of health care facilities and agencies under state and federal regulations
- ▶ Adult Protective Services: investigations of allegations of abuse, neglect and/or exploitation, increases awareness of adult abuse, provides information to victims of abuse

# Division of Vocational Rehabilitation (DVR)

The Division of Vocational Rehabilitation (DVR) assists Vermonters with a disability to enter or re-enter the work force through a wide variety of programs and individual support services. The core program (VR Section 110) enables Vermonters with a disability to assess their skills and abilities, identify a vocational goal, develop an Individualized Plan for employment and receive services leading to meaningful employment.

VR invests heavily in services for people with the most significant disabilities through supported employment programs and has developed a network of specialized Transition Counselors to support young adults from school to work.

# Division of Vocational Rehabilitation (DVR) Programs

- ▶ School to Work Program
- ▶ Supported Employment and JOBS
- ▶ Benefits Counseling for SSDI Beneficiaries
- ▶ Rural and Agricultural VR
- ▶ VR Counselors for the Deaf or Hard of Hearing
- ▶ Vermont Assistive Technology
- ▶ Invest EAP

## Adult Services Division (ASD)

The Adult Services Division (ASD) is responsible for long-term services and supports for older Vermonters and adults with physical disabilities.

ASD also houses our Older Americans Act Team, providing oversight of all Older Americans Act (OAA) programs as the State Unit on Aging, a federal responsibility.

# Adult Services Division (ASD) Programs

- ▶ Choices for Care
- ▶ Traumatic Brain Injury Program
- ▶ Adult Day Services
- ▶ Attendant Services Program
- ▶ High Technology Home Care
- ▶ Traumatic Brain Injury
- ▶ Attendant Services
- ▶ Food and Nutrition Programs

# Adult Services Division (ASD) Programs

- ▶ Older Americans Act
- ▶ Aging and Disabilities Resource Connection (ADRC)
- ▶ Support and Services at Home (SASH)
- ▶ State Long Term Care Ombudsman Program