

Recommendations for incorporating a Results-Based Accountability approach to Committee Hearings and Discussion

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Big Picture Questions related to a Common Agenda (Act 186):

- What desired statewide condition(s) or **outcome(s)** of well-being does your organization exist to help achieve? (see Act 186 outcomes. There will usually be one or a couple of outcomes that an organization is most clearly responsible for contributing to, alongside many partners.)
- Are there **indicators** of progress that your organization monitors to understand progress Vermont is making toward those desired conditions? (see Act 186 indicators.)
 - What would it take to do better in Vermont?

Organization/Program Questions about Contribution, What's Working, How to Improve:

- What **role** does your organization play in contributing to achieving the desired outcome(s)? (consider: mission, jurisdiction, scope, and/or statutory parameters)
- Who do you serve/who or what most directly benefits from your work? (consider: clients or area of specific influence)
- What do you do? (consider: services, programs, or activities)
- How do you know if your organization is delivering services well and making a difference for your clients/area of specific influence?
 - What are the most meaningful **measures of performance** to you, and how are you doing? (consider: how much are you doing? how well are you doing? is anyone better off?)
 - What is working well?
 - What are your plans to improve performance and outcomes for your clients/area of specific influence?
- Who are the partners that you work with, or other organizations that contribute to the same ends?

Additional Questions:

- What else would you like the Committee to know about **what works** or what doesn't work to improve outcomes for your clients?
- What else would you like the Committee to learn about **what it would take** to improve desired statewide conditions/outcomes of well-being?