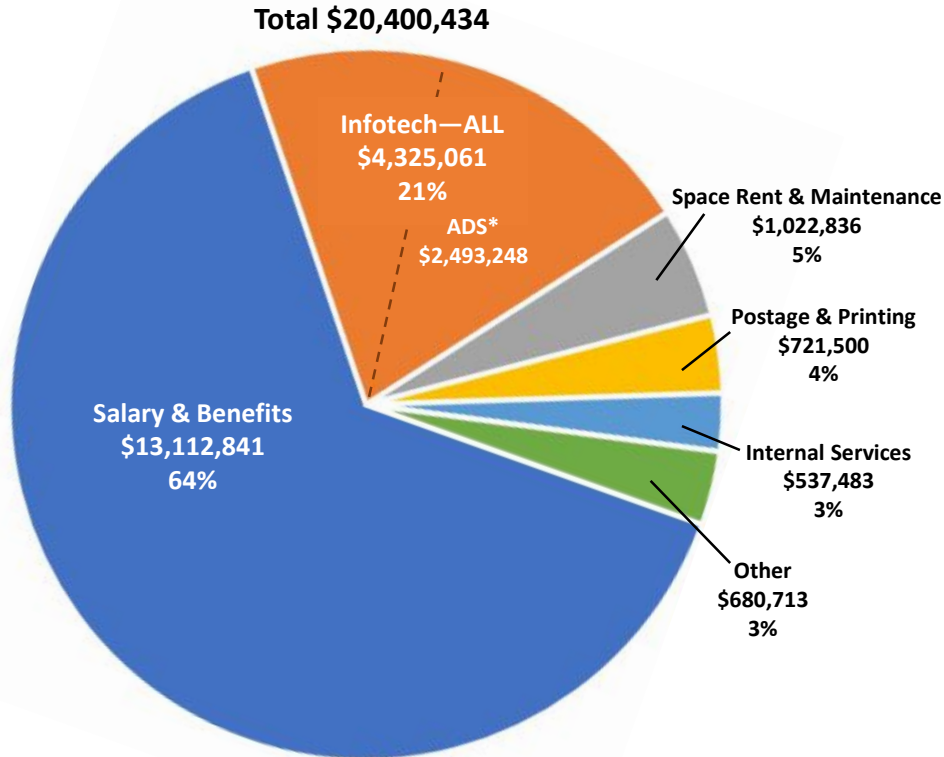


# FY 2019 Budget for Vermont Department of Taxes

- **FY 2019 Budget**



\*ADS includes the SLA, Allocation, and dedicated staff.

## Updates and initiatives

- Use Tax education and outreach: collected over \$1 million between direct payments and voluntary compliance
- Modernize scanners and document management system
- Evaluate impact of federal tax changes on state processes
- Lottery offset opportunity

## Challenges

- ADS reorganization and allocation of human resources
- Remote seller requirements
- Balancing collections effort with costs to collect
- VTax support options

## Implications of Level Funding

- Curtail new collections initiatives
- Re-evaluate compliance activities
- Slower processing of paper returns and refunds
- Increased need for electronic filing mandates
- Reduction in customer and stakeholder services