FY 2019 GOVERNOR'S BUDGET RECO	MMENDATIONS - PROGRAM PE	RFORMANCE MEASURES	]							
AGENCY NAME:	Administration		1							
DEPARTMENT NAME: Finance and Management										
DIVISION NAME: Financial Operations										
PRIMARY APPROPRIATION #	1115001000									
PROGRAM NAME	Financial Operations									
PROGRAM NUMBER (if used)	Internal Controls									
FY 2019 Appropriation \$\$	\$2,783,291									
<b>Budget Amounts in Primary appropriation not related to</b>										
this program:	\$ 2,650,927.00									
		SECONDARY APPROPRIATION #								
Program Budget Amounts from other appropriation:	\$ -									
Program Budget Amounts from other appropriation:										
Program Budget Amounts from other appropriation: Program Budget Amounts from other appropriation:										
Program Budget Amounts from other appropriation:										
TOTAL PROGRAM BUDGET FY 2019		n/a								
TOTAL FILOGRAM DODGET FT 2019	102,004.00	11/4	Population-Level Outcomes Drop Down (scroll and select):							
POPULATION-LEVEL OUTCOME: (	9) Vermont has open, effective, and inclus	ive government.	(scroll down and select)							
			(1) Vermont has a prosperous economy.     (2) Vermonters are healthy.							
			(3) Vermont's environment is clean and sustainable. (4) Vermont is a safe place to live.							
			(5) Vermont's families are safe, nurturing, stable, and supported.							
			(6) Vermont's children and young people achieve their potential. (7) Vermont's elders live with dignity in settings they prefer.							
			(8) Vermonters with disbailities live in dignity in settings they prefer.  [(9) Vermont has open, effective, and inclusive government.	-						
			(10) Vermont's State Infrastructure meets the needs of Vermonters, the economy and the environment.							
DODUK ATION LEVEL INDICATOR			An Indicator in: A massurable condition of well being for children, adults, families	7						
POPULATION-LEVEL INDICATOR:			An Indicator is: A measurable condition of well-being for children, adults, families, communities. Examples: violent crime rate; median house price; unemployment rate; %							
			of electric generation from renewable sources; % registered voters voting in general							
			election; % structurally deficient bridges; etc. Not all performance measures have measurable Indicators, although the performance measure may well inform the ultimate							
			Outcome and/or the state of the Outcome							
					Per	formance Me	asure Data	Calendar or I	Fiscal Year)	
								2018 (As	2018	2019
			Performance Measures Types (scroll and select):		2015	2016		reported	2018 Projection	2019 Forecast
Performance Measure A:			Performance Measures Types (scroll and select): [csroll down and select)	Ш		2016	2017	reported	2018 Projection	2019 Forecast
	% of Yes responses relative to total responses	·	(scroll down and select)  1. How much did we do? (a.k.a. quantity or output) (Good PM)	27		2016 96.60%		reported		
c	% of Yes responses relative to total responses 2. How well did we do it? (a.k.a. quality or e		(scroll down and select)	27	2015		2017	reported last year) 96%	Projection	Forecast
c			(scroll down and select)  1. How much did we do it? (a.k.a. quantity or output) (Good PM)  12. How well did we do it? (a.k.a. quality or efficiency) (Better PM)	27	2015		2017	reported last year) 96% 2018 (As	Projection 96%	Forecast 96%
c			(scroll down and select)  1. How much did we do it? (a.k.a. quantity or output) (Good PM)  12. How well did we do it? (a.k.a. quality or efficiency) (Better PM)	27	2015 95.90%	96.60%	2017 96.90%	96% 2018 (As reported	96%	96% 2019
Type of PM A: 2			(scroll down and select)  1. How much did we do it? (a.k.a. quantity or output) (Good PM)  12. How well did we do it? (a.k.a. quality or efficiency) (Better PM)	27	2015		2017	96% 2018 (As reported	Projection 96%	Forecast 96%
c	2. How well did we do it? (a.k.a. quality or e	ifficiency) (Better PM)	(scroll down and select)   . How much did we do? (a.k.a. quantity or output) (Good PM)   .   .   .   .   .   .   .   .   .		2015 95.90% 2015	96.60%	2017 96.90%	96% 2018 (As reported last year)	96% 2018 Projection	96% 2019 Forecast
Type of PM A: 2		rfficiency) (Better PM)	csroll down and select)   .   .   .   .   .   .   .   .   .	27	2015 95.90%	96.60%	2017 96.90%	96% 2018 (As reported	96%	96% 2019
Type of PM A: 2	2. How well did we do it? (a.k.a. quality or each of the second of th	rfficiency) (Better PM)	csroll down and select)   .   .   .   .   .   .   .   .   .		2015 95.90% 2015	96.60%	2017 96.90%	reported last year)  96%  2018 (As reported last year)  90%  2018 (As	Projection  96%  2018 Projection  90%	96% 2019 Forecast 90%
Type of PM A: 2	2. How well did we do it? (a.k.a. quality or e	rfficiency) (Better PM)	csroll down and select)   .   .   .   .   .   .   .   .   .		2015 95.90% 2015 84%	96.60% 2016 78%	2017 96.90% 2017 96%	96% 2018 (As reported last year) 90% 2018 (As reported last year) 2018 (As reported	Projection 96% 2018 Projection 90%	96% 2019 Forecast 90% 2019
Performance Measure B:	2. How well did we do it? (a.k.a. quality or e	rfficiency) (Better PM)	csroll down and select)   .   .   .   .   .   .   .   .   .		2015 95.90% 2015	96.60%	2017 96.90%	reported last year)  96%  2018 (As reported last year)  90%  2018 (As	Projection 96% 2018 Projection 90%	96% 2019 Forecast 90%
Type of PM A: 2	2. How well did we do it? (a.k.a. quality or e	rfficiency) (Better PM)	csroll down and select)   .	28	2015 95.90% 2015 84%	96.60% 2016 78%	2017 96.90% 2017 96%	reported last year)  96%  2018 (As reported last year)  90%  2018 (As reported last year)	96%  2018 Projection 90%  2018 Projection	96% 2019 Forecast 90% 2019 Forecast
Performance Measure B:  Type of PM B: 2  Performance Measure C:	2. How well did we do it? (a.k.a. quality or e % of Yes responses that pass validation reviee 2. How well did we do it? (a.k.a. quality or e % of departments completing survey on-time	Wifficiency) (Better PM)	Scroll down and select)   .   .   .   .   .   .   .   .   .		2015 95.90% 2015 84%	96.60% 2016 78%	2017 96.90% 2017 96%	96% 2018 (As reported last year) 90% 2018 (As reported last year) 2018 (As reported	Projection 96% 2018 Projection 90%	96% 2019 Forecast 90% 2019
Performance Measure B:  Type of PM B: 2  Performance Measure C:	2. How well did we do it? (a.k.a. quality or e	Wifficiency) (Better PM)	Scroll down and select)   .   .	28	2015 95.90% 2015 84%	96.60% 2016 78%	2017 96.90% 2017 96%	96% 2018 (As reported last year) 90% 2018 (As reported last year) 90% 2018 (As reported last year)	96%  2018 Projection 90%  2018 Projection	96% 2019 Forecast 90% 2019 Forecast
Performance Measure B:  Type of PM B: 2  Performance Measure C:	2. How well did we do it? (a.k.a. quality or e % of Yes responses that pass validation reviee 2. How well did we do it? (a.k.a. quality or e % of departments completing survey on-time	Wifficiency) (Better PM)	Scroll down and select)   .   .	28	2015 95.90% 2015 84%	96.60% 2016 78%	2017 96.90% 2017 96%	reported last year)  96%  2018 (As reported last year)  90%  2018 (As reported last year)	96%  2018 Projection 90%  2018 Projection	96% 2019 Forecast 90% 2019 Forecast
Performance Measure B:  Type of PM B:  Performance Measure C:  Type of PM C:	2. How well did we do it? (a.k.a. quality or e % of Yes responses that pass validation reviee 2. How well did we do it? (a.k.a. quality or e % of departments completing survey on-time	Wifficiency) (Better PM)	csroil down and select)   .	28	2015 95.90% 2015 84%	96.60% 2016 78%	2017 96.90% 2017 96%	reported last year)  96%  2018 (As reported last year)  2018 (As reported last year)  90%  2018 (As reported last year)	96%  2018 Projection 90%  2018 Projection 90%	96% 2019 Forecast 90% 2019 Forecast 90%
Performance Measure B:  Type of PM B: 2  Performance Measure C:	2. How well did we do it? (a.k.a. quality or e % of Yes responses that pass validation reviee 2. How well did we do it? (a.k.a. quality or e % of departments completing survey on-time	Wifficiency) (Better PM)	csroil down and select)   .   .	28	2015 95.90% 2015 84% 2015 81%	96.60% 2016 78% 2016 75%	2017 96.90% 2017 96% 2017 86%	reported last year)  96%  2018 (As reported last year)  2018 (As reported last year)  90%  2018 (As reported last year)	96%  2018 Projection 90%  2018 Projection 90%	96% 2019 Forecast 90% 2019 Forecast 90% 2019 Forecast
Performance Measure B:  Type of PM B: 2  Performance Measure C:  Type of PM C: 2	2. How well did we do it? (a.k.a. quality or e % of Yes responses that pass validation revier 2. How well did we do it? (a.k.a. quality or e % of departments completing survey on-time 2. How well did we do it? (a.k.a. quality or e	Wifficiency) (Better PM)	Isroell down and select)   I. How much did we do? (a.k.a. quantity or output) (Good PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How well did we do it? (a.k.a. quantity or efficiency) (Better PM)   I. Is anyone better off? (a.k.a. quantity or entity of the content of the	28	2015 95.90% 2015 84% 2015 81%	96.60% 2016 78% 2016 75%	2017 96.90% 2017 96% 2017 86%	reported last year)  96%  2018 (As reported last year)  2018 (As reported last year)  90%  2018 (As reported last year)	96%  2018 Projection 90%  2018 Projection 90%	96% 2019 Forecast 90% 2019 Forecast 90% 2019 Forecast
Performance Measure B:  Type of PM B: 2  Performance Measure C:  Type of PM C: 2	2. How well did we do it? (a.k.a. quality or e % of Yes responses that pass validation reviee 2. How well did we do it? (a.k.a. quality or e % of departments completing survey on-time	Wifficiency) (Better PM)	csroil down and select)   .   .	28	2015 95.90% 2015 84% 2015 81%	96.60% 2016 78% 2016 75%	2017 96.90% 2017 96% 2017 86%	reported last year)  96%  2018 (As reported last year)  90%  2018 (As reported last year)  90%  2018 (As reported last year)	96%  2018 Projection 90%  2018 Projection 90%	96% 2019 Forecast 90% 2019 Forecast 90% 2019 Forecast
Performance Measure B:  Type of PM B: 2  Performance Measure C:  Type of PM C: 2	2. How well did we do it? (a.k.a. quality or e % of Yes responses that pass validation revier 2. How well did we do it? (a.k.a. quality or e % of departments completing survey on-time 2. How well did we do it? (a.k.a. quality or e	Wifficiency) (Better PM)	csroil down and select)   .   .	28	2015 95.90% 2015 84% 2015 81%	96.60% 2016 78% 2016 75%	2017 96.90% 2017 96% 2017 86%	reported last year)  96%  2018 (As reported last year)  90%  2018 (As reported last year)  2018 (As reported last year)  2018 (As reported last year)	Projection 96%  2018 Projection 90%  2018 Projection 90%	96% 2019 Forecast 90% 2019 Forecast 90% 2019 Forecast
Performance Measure B:  Type of PM B: 2  Performance Measure C:  Type of PM C: 2  Performance Measure D:  Type of PM D: (6)	2. How well did we do it? (a.k.a. quality or e % of Yes responses that pass validation revier 2. How well did we do it? (a.k.a. quality or e % of departments completing survey on-time 2. How well did we do it? (a.k.a. quality or e	Wifficiency) (Better PM)	Scroll down and select)   .   .	28	2015 95.90% 2015 84% 2015 81%	96.60% 2016 78% 2016 75%	2017 96.90% 2017 96% 2017 86%	reported last year)  96%  2018 (As reported last year)  90%  2018 (As reported last year)  2018 (As reported last year)  2018 (As reported last year)	96%  2018 Projection 90%  2018 Projection 90%	96% 2019 Forecast 90% 2019 Forecast 2019 Forecast 2019 2019 Forecast
Performance Measure B:  Type of PM B: 2  Performance Measure C:  Type of PM C: 2	2. How well did we do it? (a.k.a. quality or e % of Yes responses that pass validation revier 2. How well did we do it? (a.k.a. quality or e % of departments completing survey on-time 2. How well did we do it? (a.k.a. quality or e	Wifficiency) (Better PM)	Scroll down and select)   .   .	28	2015 95.90% 2015 84% 2015 81%	96.60%  2016  78%  2016  75%	2017 96.90% 2017 96% 2017 86%	reported last year)  96%  2018 (As reported last year)  90%  2018 (As reported last year)  2018 (As reported last year)  2018 (As reported last year)	Projection 96%  2018 Projection 90%  2018 Projection 90%  2018 Projection	96% 2019 Forecast 90% 2019 Forecast 2019 Forecast 2019 2019 Forecast
Performance Measure B:  Type of PM B:  Performance Measure C:  Type of PM C:  Performance Measure D:  Type of PM D:  Performance Measure E:	2. How well did we do it? (a.k.a. quality or e % of Yes responses that pass validation revier 2. How well did we do it? (a.k.a. quality or e % of departments completing survey on-time 2. How well did we do it? (a.k.a. quality or e scroll down and select)	Wifficiency) (Better PM)	Scroll down and select)   .   .	28	2015 95.90% 2015 84% 2015 81%	96.60%  2016  78%  2016  75%	2017 96.90% 2017 96% 2017 86%	reported last year)  96%  2018 (As reported last year)  90%  2018 (As reported last year)  2018 (As reported last year)  2018 (As reported last year)	Projection 96%  2018 Projection 90%  2018 Projection 90%  2018 Projection	96% 2019 Forecast 90% 2019 Forecast 2019 Forecast 2019 2019 Forecast
Performance Measure B:  Type of PM B:  Performance Measure C:  Type of PM C:  Performance Measure D:  Type of PM D:  Performance Measure E:	2. How well did we do it? (a.k.a. quality or e % of Yes responses that pass validation revier 2. How well did we do it? (a.k.a. quality or e % of departments completing survey on-time 2. How well did we do it? (a.k.a. quality or e	Wifficiency) (Better PM)	Scroll down and select)   .   .	28	2015 95.90% 2015 84% 2015 81%	96.60%  2016  78%  2016  75%	2017 96.90% 2017 96% 2017 86%	reported last year)  96%  2018 (As reported last year)  90%  2018 (As reported last year)  90%  2018 (As reported last year)  2018 (As reported last year)	Projection 96%  2018 Projection 90%  2018 Projection 90%  2018 Projection	96% 2019 Forecast 90% 2019 Forecast 2019 Forecast 2019 2019 Forecast
Performance Measure B:  Type of PM B:  Performance Measure C:  Type of PM C:  Performance Measure D:  Type of PM D:  Performance Measure E:	2. How well did we do it? (a.k.a. quality or e % of Yes responses that pass validation revier 2. How well did we do it? (a.k.a. quality or e % of departments completing survey on-time 2. How well did we do it? (a.k.a. quality or e scroll down and select)	Wifficiency) (Better PM)	Scroll down and select)   .   .	28	2015 95.90% 2015 84% 2015 81%	96.60%  2016  78%  2016  75%	2017 96.90% 2017 96% 2017 86%	reported last year)  96%  2018 (As reported last year)  90%  2018 (As reported last year)	Projection 96%  2018 Projection 90%  2018 Projection 2018 Projection 2018 Projection	96% 2019 Forecast 90% 2019 Forecast 90% 2019 Forecast 2019 Forecast
Performance Measure B:  Type of PM B:  Performance Measure C:  Type of PM C:  Performance Measure D:  Type of PM D:  Performance Measure E:	2. How well did we do it? (a.k.a. quality or e % of Yes responses that pass validation revier 2. How well did we do it? (a.k.a. quality or e % of departments completing survey on-time 2. How well did we do it? (a.k.a. quality or e scroll down and select)	Wifficiency) (Better PM)	Scroll down and select)   .   .	28	2015 95.90% 2015 84% 2015 81%	96.60%  2016  78%  2016  75%	2017 96.90% 2017 96% 2017 86%	reported last year)  96%  2018 (As reported last year)  90%  2018 (As reported last year)  90%  2018 (As reported last year)  2018 (As reported last year)  2018 (As reported last year)	Projection 96%  2018 Projection 90%  2018 Projection 2018 Projection  2018 Projection	96% 2019 Forecast 90% 2019 Forecast 2019 Forecast 2019 2019 Forecast
Performance Measure B:  Type of PM B:  Performance Measure C:  Type of PM C:  Type of PM C:  Performance Measure D:  Type of PM D:  Type of PM D:  NARRATIVE/COMMENTS/STORY: Describe the program.	2. How well did we do it? (a.k.a. quality or e  % of Yes responses that pass validation reviee 2. How well did we do it? (a.k.a. quality or e  % of departments completing survey on-time 2. How well did we do it? (a.k.a. quality or e  scroll down and select)  (scroll down and select)	// (Better PM)  // (fficiency) (Better PM)  // (fficiency) (Better PM)	Isroil down and select)   I. How much did we do? (a.k.a. quantity or output) (Good PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. Is anyone better off? (a.k.a. quantity or efficiency) (Better PM)   I. Is anyone better off? (a.k.a. quantity or output) (Good PM)   I. How much did we do? (a.k.a. quantity or output) (Good PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. Is anyone better off? (a.k.a. quantity or output) (Good PM)   I. How much did we do? (a.k.a. quantity or output) (Good PM)   I. How much did we do? (a.k.a. quantity or output) (Good PM)   I. How much did we do? (a.k.a. quantity or output) (Good PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or output) (Good PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency)   I.	28	2015 95.90% 2015 84% 2015 2015 2015	96.60%  2016  78%  2016  2016	2017 96.90% 2017 96% 2017 86% 2017	reported last year)  96%  2018 (As reported last year)  90%  2018 (As reported last year)  90%  2018 (As reported last year)  2018 (As reported last year)  2018 (As reported last year)	Projection 96%  2018 Projection 90%  2018 Projection 2018 Projection  2018 Projection	96% 2019 Forecast 90% 2019 Forecast 90% 2019 Forecast 2019 Forecast 2019 2019 Forecast
Performance Measure B:  Type of PM B:  Performance Measure C:  Type of PM C:  Performance Measure D:  Type of PM D:  Performance Measure E:  Type of PM D:  NARRATIVE/COMMENTS/STORY: Describe the program. recent changes. Speak to new initiatives expected to have	2. How well did we do it? (a.k.a. quality or e % of Yes responses that pass validation reviet 2. How well did we do it? (a.k.a. quality or e % of departments completing survey on-time 2. How well did we do it? (a.k.a. quality or e scroll down and select)  Scroll down and select)  Who/what does it serve? Are there any date turure impact.	W  ffliciency) (Better PM)  ffliciency) (Better PM)  ffliciency) (Better PM)  a limitations or caveats? Explain trend or	Isroil down and select)   I. How much did we do? (a.k.a. quantity or output) (Good PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. Is anyone better off? (a.k.a. quantity or efficiency) (Better PM)   I. Is anyone better off? (a.k.a. quantity or output) (Good PM)   I. How much did we do? (a.k.a. quantity or output) (Good PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. Is anyone better off? (a.k.a. quantity or output) (Good PM)   I. How much did we do? (a.k.a. quantity or output) (Good PM)   I. How much did we do? (a.k.a. quantity or output) (Good PM)   I. How much did we do? (a.k.a. quantity or output) (Good PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or output) (Good PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency) (Better PM)   I. How much did we do? (a.k.a. quantity or efficiency)   I.	28	2015 95.90% 2015 84% 2015 2015 2015	96.60%  2016  78%  2016  2016	2017 96.90% 2017 96% 2017 86% 2017	reported last year)  96%  2018 (As reported last year)  90%  2018 (As reported last year)  90%  2018 (As reported last year)  2018 (As reported last year)  2018 (As reported last year)	Projection 96%  2018 Projection 90%  2018 Projection 2018 Projection  2018 Projection	96% 2019 Forecast 90% 2019 Forecast 90% 2019 Forecast 2019 Forecast 2019 2019 Forecast
Performance Measure B:  Type of PM B:  Performance Measure C:  Type of PM C:  Type of PM C:  Performance Measure D:  Type of PM D:  Type of PM D:  NARRATIVE/COMMENTS/STORY: Describe the program.	2. How well did we do it? (a.k.a. quality or e  % of Yes responses that pass validation reviet 2. How well did we do it? (a.k.a. quality or e  % of departments completing survey on-time 2. How well did we do it? (a.k.a. quality or e  scroll down and select)  Who/what does it serve? Are there any dat a future impact. Is to strengthen internal controls throughout	w  ffliciency) (Better PM)  ffliciency) (Better PM)  ffliciency) (Better PM)  a limitations or caveats? Explain trend or at State government by requiring all	Scroll down and select)   1. How much did we do? (a.k.a. quantity or output) (Good PM)   2. How well did we do 8? (a.k.a. quality or efficiency) (Better PM)   3. Is anyone better off? (a.k.a. effectiveness or result/outcome) (Best PM)   5. How well did we do 8? (a.k.a. quantity or output) (Good PM)   7. How well did we do 8? (a.k.a. quantity or efficiency) (Better PM)   7. How well did we do 8? (a.k.a. quantity or output) (Good PM)   7. How well did we do 8? (a.k.a. quantity or output) (Good PM)   8. How well did we do 8? (a.k.a. quantity or output) (Good PM)   8. How well did we do 8? (a.k.a. quantity or output) (Good PM)   8. How well did we do 8? (a.k.a. quantity or efficiency) (Better PM)   9. How well did we do 8? (a.k.a. quantity or output) (Good PM)   9. How well did we do 8? (a.k.a. quantity or output) (Good PM)   9. How well did we do 8? (a.k.a. quantity or output) (Good PM)   9. How well did we do 8? (a.k.a. quantity or output) (Good PM)   9. How well did we do 8? (a.k.a. quantity or efficiency) (Better PM)   9. How well did we do 8? (a.k.a. quantity or output) (Good PM)   9. How well did we do 8? (a.k.a. quantity or output) (Good PM)   9. How well did we do 8? (a.k.a. quantity or output) (Good PM)   9. How well did we do 8? (a.k.a. quantity or output) (Good PM)   9. How well did we do 8? (a.k.a. quantity or output) (Good PM)   9. How well did we do 8? (a.k.a. quantity or output) (Good PM)   9. How well did we do 8? (a.k.a. quantity or output) (Good PM)   9. How well did we do 8? (a.k.a. quantity or output) (Good PM)   9. How well did we do 8? (a.k.a. quantity or output) (Good PM)   9. How well did we do 8? (a.k.a. quantity or output) (Good PM)   9. How well did we do 8? (a.k.a. quantity or output) (Good PM)   9. How well did we do 8? (a.k.a. quantity or output) (Good PM)   9. How well did we do 8? (a.k.a. quantity or output) (Good PM)   9. How well did we do 8? (a.k.a. effectiveness or result/outcome) (Best PM)   9. How well did we do 8? (a.k.a. effectiveness or result/outcome) (Best PM)   9. How w	28	2015 95.90% 2015 84% 2015 2015 2015	96.60%  2016  78%  2016  2016	2017 96.90% 2017 96% 2017 86% 2017	reported last year)  96%  2018 (As reported last year)  90%  2018 (As reported last year)  90%  2018 (As reported last year)  2018 (As reported last year)  2018 (As reported last year)	Projection 96%  2018 Projection 90%  2018 Projection 2018 Projection  2018 Projection	96% 2019 Forecast 90% 2019 Forecast 90% 2019 Forecast 2019 Forecast 2019 2019 Forecast