

No. R-216. House concurrent resolution congratulating Grace Cottage Hospital on being recognized as one of the nation's top 20 critical access hospitals for patient satisfaction.

(H.C.R.177)

Offered by: Representatives Long of Newfane, Burke of Brattleboro, Deen of Westminster, Gannon of Wilmington, Hebert of Vernon, Mrowicki of Putney, Olsen of Londonderry, Partridge of Windham, Sibilila of Dover, Stuart of Brattleboro, Toleno of Brattleboro, and Trieber of Rockingham

Offered by: Senators Balint and White

Whereas, since opening in 1949, Grace Cottage Hospital, with a campus centered on the former Fletcher home in Townsend, has been the epitome of an outstanding small rural critical access hospital (CAH), and

Whereas, its mission, “to serve the health care needs of our community,” combined with the promise that “We Go Beyond Patient Care” were recently confirmed in a most flattering way, and

Whereas, the National Rural Health Association (NRHA) is a nonprofit organization dedicated to improving the health of rural Americans, and

Whereas, NRHA recently issued assessments of CAHs related to patient satisfaction, quality of care, and overall institutional operations, and

Whereas, the developer of these evaluations was iVantage Health Analytics, a private health care business intelligence and technology company that has the technical resources to compile this documentation accurately and comprehensively, and

Whereas, nationwide, CAHs number in excess of 1,200 health care facilities, and

Whereas, the large number of hospitals evaluated meant the chance of a hospital earning a top 20 ranking in any of the three evaluated categories was minimal, and

Whereas, despite these formidable odds, the evaluation process documented that Grace Cottage Hospital merited placement on the top 20 list of CAHs for patient satisfaction, and

Whereas, the staff and board of Grace Cottage Hospital were thrilled to receive this well-deserved recognition that so adeptly fits its motto, and

Whereas, Grace Cottage Hospital was one of only two New England CAHs to earn a top 20 ranking in any of the three categories, and this honor is an incentive for continuing to offer the best possible health care to its patients, and

Whereas, an award ceremony honoring the formidable CAHs that earned a top 20 ranking will occur this September at the NRHA's CAH Conference in Kansas City, Missouri, now therefore be it

Resolved by the Senate and House of Representatives:

That the General Assembly congratulates Grace Cottage Hospital on being recognized as one of the nation's top 20 critical access hospitals for patient satisfaction, and be it further

Resolved: That the Secretary of State be directed to send a copy of this resolution to Grace Cottage Hospital.