

## Executive Summary

The Vermont Judiciary, recognizing that its legacy Case Management System is no longer able to support current and future organizational objectives and imperatives, is exploring available options for implementing a Next Generation Case Management System.

- The transformation of our case management process from a paper-driven to an electronic-focused business model will improve access to justice for our citizens and improve inter-agency communication. This will enhance the Judiciary's role as a hub of information for over 20 separate entities.
- We are being asked to do more with less as the Judiciary continues to be under great pressure to become more efficient and to live with fewer resources for its operation.
- Our legacy, aging core technology puts us at risk for failure of our main source of information by depending on a case management system that is more than 25 years old. Reliance on this outdated application, with no external support, as the backbone of our court operation poses increasing risks to courts and to the public due to the ongoing possibility of system failure from which the Judiciary may not recover.

Using data gathered from other state CMS projects, as well as discussions with the National Center for State Courts, we have developed the following high-level cost estimate for implementation. Final cost estimates will not be available until the procurement process is executed in the Planning Phase.

CMS Implementation Total	\$ 7,500,000
Additional Organizational and Business Process Transformation Components	\$ 2,500,000
Total (over 3-5 years)	\$7,500,000 - \$10,000,000

Typical quantifiable benefits of implementing modern case management systems include:

- Faster court case initiation: Up to 50% faster case initiation with automated, single-screen templates and up to 80% faster initiation from e-filing and direct transfer of citation information
- More accurate electronic case files: Data errors can be reduced up to 80% because clerks are entering much less data and initiating cases with fewer steps
- Improved document availability: Improves Staff and Judge efficiency and results in savings from eliminating paper file management:
  - Documents are available at any device in a courthouse without having to request a physical file.
  - Documents are available to authorized users anywhere an internet connection is available.
  - Expensive physical filing furniture and equipment is no longer needed.
  - File storage space can be converted to more productive use; expensive space for document storage is no longer needed.
  - No more lost files: File and document loss becomes a thing of the past.

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