LEGEND: Per Request of Committee Italicized language is common to both parties' proposals AEM Proposal NEDA Issue #1-Court Issues - Findings, Applicability, and Remedy NEDA Issue #2-Competitive Product Lines NEDA Issue #3-Termination of the Dealer Agreement for Market Share NEDA Issue #4-Warranty NEDA Issue #5-Attempt to Coerce

1 TO THE HONORABLE SENATE:

2	The Committee on Economic Development, Housing & General Affairs to
3	which was referred Senate Bill No. 224 entitled "An act relating to warranty

- 4 obligations of equipment dealers and suppliers" respectfully reports that it has
- 5 considered the same and recommends that the bill be amended by striking all
- 6 after the enacting clause and inserting in lieu thereof the following:
- 7 Sec. 1. FINDINGS
- 8 The General Assembly finds:
- 9 (1) Vermont has long relied on economic activity relating to working
- 10 <u>farms and forestland in the State. These working lands, and the people who</u>
- 11 work the land, are part of the State's cultural and ecological heritage, and
- 12 Vermont has made major policy and budget commitments in recent years in
- 13 <u>support of working lands enterprises</u>. Farm and forest enterprises need a
- 14 robust system of infrastructure to support their economic and ecological
- 15 <u>activities, and that infrastructure requires a strong economic base consisting of</u>
- 16 dealers, manufacturers, and repair facilities. Initiatives to help strengthen farm
- 17 <u>and forest working land infrastructure are in the best interest of the State.</u>

LEGEND:

1	(2) Snowmobiles and all-terrain vehicles have a significant economic
2	impact in the State, including the distribution and sale of these vehicles, use by
3	residents, ski areas and emergency responders, as well as tourists that come to
4	enjoy riding snowmobiles and all-terrain vehicles in Vermont. It is in the best
5	interest of the State to ensure that Vermont consumers who want to purchase
6	snowmobiles and all-terrain vehicles have access to a competitive marketplace
7	and a strong network of dealers, suppliers and repair facilities in the State.
8	(3) The distribution and sale of equipment, snowmobiles, and all-terrain
9	vehicles within this State vitally affects the general economy of the State and
10	the public interest and the public welfare, and in order to promote the public
11	interest and the public welfare, and in the exercise of its police power, it is
12	necessary to regulate equipment, snowmobile, and all-terrain vehicle suppliers
13	and their representatives, and to regulate dealer agreements issued by the
14	aforementioned who are doing business in this State in order to prevent frauds,
15	impositions, and other abuses upon its citizens and to protect and preserve the
16	investments and properties of the citizens of this State.
17	(3) There continues to exist an inequality of bargaining power between
18	equipment, snowmobile, and all-terrain vehicle suppliers and the independent

LEGEND:

1 dealer network. This inequality of bargaining power enables equipment,	1 dea	aler network.	This ineq	uality o	f bargair	ning	power	enables	equi	oment,
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- 2 <u>snowmobile</u>, and all-terrain vehicle suppliers to compel dealers to execute
- 3 dealer agreements, related contracts, and addendums that contain terms and
- 4 <u>conditions that would not routinely be agreed to by the equipment,</u>
- 5 <u>snowmobile</u>, and all-terrain vehicle dealer if this inequality did not exist. It
- 6 <u>therefore is in the public interest to enact legislation to prevent unfair or</u>
- 7 <u>arbitrary treatment of equipment, snowmobile, and all-terrain vehicle dealers</u>
- 8 by equipment, snowmobile, and all-terrain vehicle suppliers. It is also in the
- 9 public interest that Vermont consumers, municipalities, businesses, and others
- 10 that purchase equipment, snowmobiles, and all-terrain vehicles in Vermont
- 11 <u>have access to a robust independent dealer network to obtain competitive</u>
- 12 prices when purchasing these items and to obtain warranty, recall, or other
- 13 repair work. It is the General Assembly's intent to have this act liberally
- 14 *construed in order to achieve its purpose.* This act is intended to apply
- 15 prospectively to all dealer agreements executed after the effective date of the
- 16 <u>act.</u>
- 17 Sec. 2. 9 V.S.A. chapter 107 is amended to read:
- 18 CHAPTER 107. EQUIPMENT AND MACHINERY DEALERSHIPS

- 1 <u>§ 4070. APPLICABILITY</u>
- 2 The provisions of this chapter shall apply to the conduct of all persons
- 3 <u>affected by the presumptions of this chapter situated in this State. Any person</u>
- 4 who engages directly or indirectly in purposeful contacts within this State in
- 5 <u>connection with the offering or advertising for sale of, or has business dealings</u>
- 6 with respect to, inventory within the State shall be subject to the provisions of
- 7 this chapter and the jurisdiction of the courts of this State. An amendment to
- 8 this chapter shall apply to existing dealer agreements and to all amendments,
- 9 renewals, or extensions of existing dealer agreements, and dealer agreements
- 10 entered into on or after the effective date of this act.
- 11 § 4071. DEFINITIONS
- 12 As used in this chapter:
- 13 (1) "Current net price" means the price listed in the supplier's price list
- 14 or catalog <u>catalogue</u> in effect at the time the dealer agreement is terminated,
- 15 less any applicable discounts allowed.
- 16 (2) "Dealer" means a person, corporation, or partnership primarily
- 17 engaged in the business of retail sales of farm and utility tractors, farm
- 18 implements, farm machinery, forestry equipment, industrial equipment, utility

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1 equipment, yard and garden equipment, snowmobiles as defined in 23 V.S.A. § 2 3201(5), all-terrain vehicles as defined in 23 V.S.A. § 3801(1), attachments, 3 accessories, and or repair parts. Provided, however, "dealer" shall not include 4 a "single line dealer" primarily engaged in the retail sale and service of 5 industrial, forestry, and construction equipment. "Single line dealer" means a 6 person, partnership or corporation who: 7 (A) has purchased 75 percent or more of the dealer's total new 8 product inventory from a single supplier; and 9 (B) has a total annual average sales volume for the previous three 10 years in excess of $\frac{$15}{$100}$ million for the entire territory for which the dealer 11 is responsible. 12 (3) "Dealer agreement" means a written or oral contract or agreement 13 between a dealer and a wholesaler, manufacturer, or distributor supplier by 14 which the dealer is granted the right to sell or distribute goods or services or to 15 use a trade name, trademark, service mark, logotype, or advertising, or other 16 commercial symbol. 17 (4) "Inventory" means farm, utility, forestry, or industrial equipment, 18 implements, machinery, yard and garden equipment, snowmobiles as defined

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1	in 23 V.S.A. § 3201(5), all-terrain vehicles as defined in 23 V.S.A. § 3801(1),
2	attachments, accessories, or repair parts. These terms do not include heavy
3	construction equipment.
4	(5) "Net cost" means the price the dealer paid the supplier for the
5	inventory, less all applicable discounts allowed, plus the amount the dealer
6	paid for freight costs from the supplier's location to the dealer's location. In the
7	event of termination of a dealer agreement by the supplier, "net cost" shall
8	include the reasonable cost of assembly or disassembly performed by a dealer.
9	(6) "Supplier" means a wholesaler, manufacturer, or distributor of
10	inventory as defined in this chapter who enters into a dealer agreement with a
11	dealer.
12	(7) "Termination" of a dealer agreement means the cancellation,
13	nonrenewal or noncontinuance of the agreement.
14	§ 4072. NOTICE OF TERMINATION OF DEALER AGREEMENTS
15	(a) Notwithstanding any agreement to the contrary, prior to the termination
16	of a dealer agreement, a supplier shall notify the dealer in writing of the
17	termination not less than 120 days prior to the effective date of the termination.
18	No supplier may terminate, cancel, or fail to renew a dealership dealer

LEGEND:

1	agreement without cause. "Cause" means failure by an equipment <u>a</u> dealer to
2	comply with the requirements imposed upon the equipment dealer by the
3	dealer agreement, provided the requirements are reasonable and justifiable in
4	light of current economic conditions and are not substantially different from
5	those requirements imposed upon other similarly situated equipment dealers in
6	this State. The notice of termination shall state all reasons constituting cause
7	for termination and shall state that the dealer has 60 days to cure any claimed
8	deficiency. If the deficiency is cured within 60 days, the notice of termination
9	shall be void.
10	(b) Notwithstanding subsection (a) of this section, before termination of the
11	dealer agreement because of the failure of a dealer to meet reasonable
12	marketing criteria or market penetration, the supplier shall provide written
13	notice of that intention at least two years in advance. After notice, the supplier
14	issuing the notice shall make good faith efforts to work with the dealer to gain
15	the desired market share including reasonably making available to the dealer
16	an adequate inventory and competitive marketing programs. The supplier, at
17	the end of the two-year notice period, may terminate the dealer agreement only
18	upon further written notice specifying the reasons the dealer failed to meet

1	reasonable criteria or market penetration. The written notice shall specify that
2	termination is effective 90 days from the date of the notice. If the dealer cures
3	the claimed deficiency within the 90-day period, the dealer agreement shall not
4	be terminated.
5	(c) The supplier may immediately terminate the <u>dealer</u> agreement at any
6	time upon the occurrence of any of the following events which in addition to
7	the above definition of cause, are also cause for termination, cancellation, or
8	failure to renew a dealership agreement:
9	(1) the filing of a petition for bankruptcy or for receivership either by or
10	against the dealer;
11	(2) the making by the dealer of an intentional and material
12	misrepresentation as to the dealer's financial status;
13	(3) any default by the dealer under a chattel mortgage or other security
14	agreement between the dealer and the supplier;
15	(4) the commencement of voluntary or involuntary dissolution or
16	liquidation of the dealer if the dealer is a partnership or corporation organized
17	as an entity;

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1	(5) a change or additions in location of the dealer's place of business as
2	provided in the agreement without the prior written approval of the supplier; or
3	(6) withdrawal of an individual proprietor, partner, major shareholder,
4	the involuntary termination of the manager of the dealership, or a substantial
5	reduction in the interest of a partner or major shareholder without the prior
6	written consent of the supplier.
7	(e)(d) Unless there is an agreement to the contrary, a dealer who intends to
8	terminate a dealer agreement with a supplier shall notify the supplier of that
9	intent not less than 120 days prior to the effective date of termination.
10	(d)(e) Notification required by this section shall be in writing and shall be
11	made by certified mail or by personal delivery and shall contain:
12	(1) a statement of intention to terminate the dealer agreement;
13	(2) a statement of the reasons for the termination; and
14	(3) the date on which the termination shall be effective.
15	§ 4073. SUPPLIER'S DUTY TO REPURCHASE INVENTORY
16	(a) Whenever a dealer enters into a dealer agreement under which the dealer
17	agrees to maintain an inventory, and the agreement is terminated by either
18	party as provided in this chapter, the supplier, upon written request of the

LEGEND:

1	dealer filed within 30 days of the effective date of the termination, shall
2	repurchase the dealer's inventory as provided in this chapter. There shall be no
3	requirement for the supplier to repurchase inventory pursuant to this section if:
4	(1) the dealer has made an intentional and material misrepresentation as
5	to the dealer's financial status;
6	(2) the dealer has defaulted under a chattel mortgage or other security
7	agreement between the dealer and supplier; or
8	(3) the dealer has filed a voluntary petition in bankruptcy.
9	(b) Whenever a dealer enters into a dealer agreement in which the dealer
10	agrees to maintain an inventory and the dealer or the majority stockholder of
11	the dealer, if the dealer is a corporation, dies or becomes incompetent, the
12	supplier shall, at the option of the heir, personal representative, or guardian of
13	the dealer or the person who succeeds to the stock of the majority stockholder,
14	repurchase the inventory as if the agreement had been terminated. The heir,
15	personal representative, guardian, or succeeding stockholder has 180 days from
16	the date of the death of the dealer or majority stockholder to exercise the
17	option under this chapter.
18	§ 4074. REPURCHASE TERMS

LEGEND:

1	(a) Within 90 days from receipt of the written request of the dealer, a
2	supplier under the duty to repurchase inventory pursuant to section 4073 of this
3	title may examine any books or records of the dealer to verify the eligibility of
4	any item for repurchase. Except as otherwise provided in this chapter, the
5	supplier shall repurchase from the dealer all inventory previously purchased
6	from the supplier in possession of the dealer on the date of termination of the
7	dealer agreement and required signage, special tools, books, manuals, supplies,
8	data processing equipment, and software previously purchased from the
9	supplier or other qualified vendor approved by the supplier in the possession of
10	the dealer on the date of termination of the dealer agreement.
11	(b) The supplier shall pay the dealer:
12	(1) 100 <u>One hundred</u> percent of the net cost of all new and undamaged
13	and complete farm and utility tractors, utility equipment, forestry equipment,
14	industrial equipment, farm implements, farm machinery, yard and garden
15	equipment, attachments, and accessories inventory, other than repair parts,
16	purchased from the supplier within the 30-month period preceding the date of
17	termination and not previously sold or put into regular use or service, less a

- 1 reasonable allowance for deterioration attributable to weather conditions and 2 wear and tear at the dealer's location. 3 (2) 90 One hundred percent of the current net prices of all new and 4 undamaged repair parts. 5 (3) 85 Ninety-five percent of the current net prices of all new and 6 undamaged superseded repair parts. 7 (4) 85 Ninety-five percent of the latest available published net price of 8 all new and undamaged noncurrent repair parts. 9 (5) Either Either the fair market value, or the supplier shall assume the 10 lease responsibilities, of any specific data processing hardware that the supplier 11 required the dealer to purchase to satisfy the reasonable requirements of the 12 dealer agreement, including computer systems equipment and software
- 13 required and approved by the supplier to communicate with the supplier.
- 14 (6) Repurchase at 75 <u>Seventy-five</u> percent of the net cost of specialized
- 15 repair tools, signage, books and supplies previously purchased, pursuant to
- 16 requirements of the supplier and held by the dealer on the date of termination.
- 17 The repurchase amount for signage, books, and supplies is limited to those
- 18 <u>items purchased in the five years prior to the date of termination</u>. Specialized

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- 1 repair tools must be unique to the supplier's product line, and must be
- 2 complete, and in usable working condition, and purchased by the dealer in the
- 3 <u>ten years prior to the date of termination</u>.
- 4 (7) Repurchase at average <u>Average</u> as-is value shown in current industry
- 5 guides, for dealer-owned rental fleet financed by the supplier or its finance
- 6 subsidiary, provided the equipment was purchased from the supplier within
- 7 30 months of the date of termination.
- 8 (c) The obligation to repurchase repair parts pursuant to subdivisions
- 9 (b)(2)–(4) of this section does not apply to the following:
- 10 (1) parts identified as non-returnable at the time the dealer purchased the
- 11 <u>parts;</u>
- 12 (2) parts purchased in a set of multiple parts and the set is not complete
- 13 <u>and in able to be resold;</u>
- 14 (3) parts that have a limited storage life or are otherwise subject to
- 15 deterioration, including rubber items, gaskets, and batteries;
- 16 (4) parts that are in broken or damaged packages; or
- 17 (5) parts that cannot be resold without new packaging or reconditioning
- 18 <u>due to their condition.</u>

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1	(d) The party that initiates the termination of the dealer agreement shall pay
2	the cost of the return, handling, packing, and loading of the inventory. If the
3	termination is initiated by the supplier, the supplier shall reimburse the dealer
4	five percent of the net parts return credited to the dealer as compensation for
5	picking, handling, packing, and shipping the parts returned to the supplier.
6	(d)(e) Payment to the dealer required under this section shall be made by
7	the supplier not later than 45 days after receipt of the inventory by the supplier.
8	A penalty shall be assessed in the amount of daily interest at the current New
9	York prime rate plus three percent of any outstanding balance over the
10	required 45 days. The supplier shall be entitled to apply any payment required
11	under this section to be made to the dealer as a setoff against any amount owed
12	by the dealer to the supplier.
13	* * *
14	§ 4077a. PROHIBITED ACTS
15	No supplier shall:
16	(1) coerce, or attempt to coerce, any dealer to accept delivery of any
17	equipment, parts, or accessories therefor, which such dealer has not voluntarily
18	ordered, except that a supplier may require a dealer to accept delivery of

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1	equipment, parts or accessories that are necessary to maintain equipment
2	generally sold in the dealer's area of responsibility, and a supplier may require
3	a dealer to accept delivery of safety-related equipment, parts, or accessories
4	pertinent to equipment generally sold in the dealer's area of responsibility;
5	(2) condition the sale of any equipment inventory on a requirement that
6	the dealer also purchase any other goods or services, but nothing contained in
7	this chapter shall prevent the supplier from requiring the dealer to purchase all
8	parts reasonably necessary to maintain the quality of operation in the field of
9	any equipment inventory used in the trade area;
10	(3) coerce any dealer into a refusal to purchase the equipment
10 11	(3) coerce any dealer into a refusal to purchase the equipment manufactured by another supplier; or <i>prevent</i> , <i>[or]coerce</i> , or attempt to coerce
11	manufactured by another supplier; or <i>prevent</i> , [or]coerce, or attempt to coerce
11 12	manufactured by another supplier; or <i>prevent</i> , <i>[or]coerce</i> , or attempt to coerce a dealer from having an investment in or hold a dealer agreement for the sale
11 12 13	manufactured by another supplier; or <i>prevent</i> , <i>[or]coerce</i> , or attempt to coerce a dealer from having an investment in or hold a dealer agreement for the sale of competing product lines or makes of inventory, or require the dealer to
11 12 13 14	manufactured by another supplier; or <i>prevent</i> , <i>[or]coerce</i> , or attempt to coerce a dealer from having an investment in or hold a dealer agreement for the sale of competing product lines or makes of inventory, or require the dealer to provide separate facilities for competing product lines or makes of inventory;
11 12 13 14 15	manufactured by another supplier; or <i>prevent</i> , <i>[or]coerce</i> , or attempt to coerce a dealer from having an investment in or hold a dealer agreement for the sale of competing product lines or makes of inventory, or require the dealer to <i>provide separate facilities for competing product lines or makes of inventory</i> ; [provided, however that this subdivision does not apply unless the dealer

1	management of the dealer; and further provided that for purposes of this
2	section, "reasonable facilities requirement" shall not include a requirement that
3	a dealer establish or maintain exclusive facilities, personnel, or display space];
4	[provided, however, that for major competing lines, a supplier does not violate
5	this subdivision by requiring separate financial statements upon one year's
6	notice to a dealer, or to require separate sales staff and facilities upon three
7	years' notice to a dealer.]
8	(4) discriminate in the prices charged for equipment inventory of like
9	grade and quality sold by the supplier to similarly situated dealers, but nothing
10	contained in this chapter shall prevent differentials which make only due
11	allowance for a difference in the cost of manufacture, sale, or delivery
12	resulting from the differing methods or quantities in which such equipment
13	inventory is sold or delivered by the supplier; or
14	(5) change the relevant market area set forth in the dealer agreement
15	without good cause, which for purposes of this subdivision shall include
16	changes in the dealer's vehicle or warranty registration pattern, demographics,
17	and geographic barriers; or
18	

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1	[NEDA proposed	revision to (6) from	m prior work with	AEM not clear?].
1	THEPH proposed		m phor work with	ALWI HOUCICALS.

- 2 [(6) if the supplier reimbursed a dealer for inventory, parts, or labor to
- 3 <u>avoid a violation of this section, recover the costs of the reimbursement.</u>]
- 4 [(6) recover its costs from dealers within this State, including an
- 5 <u>increase in the wholesale price of inventory or a surcharge imposed on a dealer</u>
- 6 <u>solely intended to recover the cost of reimbursing a dealer for parts and labor</u>
- 7 <u>pursuant §4078.</u>]
- 8 § 4078. WARRANTY OBLIGATIONS
- 9 (a) Each supplier shall specify in writing to each of its dealers in this State
- 10 *the reasonable obligations of the dealer for warranty service on its products,*
- 11 *shall compensate the dealer for the service required of the dealer by the*
- 12 <u>supplier, and shall provide the dealer the schedule of compensation to be paid</u>
- 13 to the dealer for parts, labor, and service in connection with them, and the
- 14 *time allowance for the performance of the labor and service.* [If the dealer
- 15 does not comply with excessive obligations placed upon the dealer by the
- 16 <u>supplier pursuant to this section, the supplier is not relieved from compliance</u>
- 17 with the requirements of this chapter.] [The supplier shall not impose

- 1 <u>unreasonable requirements on the dealer concerning the process the dealer</u>
- 2 <u>must follow to file a warranty claim.]</u>
- 3 (b) A schedule of compensation shall include reasonable compensation for
- 4 <u>diagnostic work, as well as for repair service, parts, and labor. Time</u>
- 5 *allowances for the diagnosis and performance of warranty service shall be*
- 6 <u>reasonable and adequate for the work to be performed by a dealer that is</u>
- 7 <u>equipped to complete the requirements of the warranty service</u>. *The hourly*
- 8 <u>rate paid to a dealer shall not be less than the rate charged by the dealer to</u>
- 9 *customers for nonwarranty service and repairs. Each supplier shall*
- 10 *compensate each of its dealers for parts used to fulfill warranty and recall*
- 11 *obligations of repair and servicing* [at a rate not less than the price the dealer
- 12 <u>actually paid the supplier for the parts plus 20 percent] [at a rate not less than</u>
- 13 the rate charged by the dealer to its retail customers for like parts for
- 14 <u>nonwarranty work. current net price price plus 20%].</u>
- 15 (c) It is a violation of this section for any supplier to fail to perform any
- 16 *warranty obligations or to fail to include in written notices of factory recalls to*
- 17 *machinery owners and dealers the expected date by which necessary parts and*
- 18 *equipment will be available to dealers for the correction of such defects, or to*

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- 1 *fail to compensate any of its dealers in this State for repairs required by a*
- 2 <u>recall.</u>

3 (d) Whenever a supplier and a dealer enter into an agreement providing 4 consumer warranties, the supplier shall pay any warranty claim made for 5 warranty parts and service within 30 days after its receipt and approval. The 6 supplier shall approve or disapprove a warranty claim within 30 days after its 7 receipt. If a claim is not specifically disapproved in writing within 30 days 8 after its receipt, it shall be deemed to be approved and payment shall be made 9 by the supplier within 30 days after its receipt. 10 § 4079. REMEDIES 11 (a) A person damaged as a result of a violation of this chapter may bring an 12 action against the violator in a Vermont court of competent jurisdiction for 13 damages, together with the actual costs of the action, including reasonable 14 attorney's fees, injunctive relief against unlawful termination, cancellation, 15 nonrenewal, or substantial change of competitive circumstances, and such 16 other relief as the Court deems appropriate. A provision in a dealer agreement 17 that purports to deny access to the procedures, fora, or remedies provided by 18 the laws of this State is void and unenforceable.

1	(b) Nothing contained in this chapter may prohibit a provision for binding				
2	arbitration of disputes in an agreement. Any arbitration shall be consistent with				
3	the provisions of this chapter and 12 V.S.A. chapter 192, and the place of any				
4	arbitration shall be in the county in which the dealer's principal place of				
5	business is maintained in this State. [is this consistent with new provision in				
6	subsection (a) – binding arbitration would foreclose a court action]				
7	* * *				
8					
9					
10					
11	(Committee vote:)				
12					
13	Senator				
14	FOR THE COMMITTEE				