## Annual Report of Permit Activity for State Fiscal Year 2012

March 1, 2013

## Submitted to the Vermont General Assembly by Agency of Natural Resources, Department of Environmental Conservation

The following report is submitted pursuant to Title 3, V.S.A. § 2822(g), which requires the Secretary of Natural Resources (Secretary) to provide the General Assembly with an annual summary of activities in the permit programs managed by the Department of Environmental Conservation (Department). The legislation that the established the fees for the Department's regulatory programs was last reexamined by the Legislature in 2012.

- 1. **Performance Standards** In accordance with 3 V.S.A. §2822 (g), the Secretary established performance standards for the timely processing of applications for permits, licenses and registrations issued by the Department. In State Fiscal Year 2012, the Department issued a total of 10,141 decisions. Of those decisions with a performance standard (5,617), 84% met their respective standard. Note that the performance standards were developed based on a goal of having 90% of the permits/licenses issued meet their respective standard. See attached table summarizing permit actions and fees received for SFY 2012.
- 2. Areas That Hinder Effectiveness Insufficient staff resources and the need for database support/upgrades are the reasons given for sub standard performance of permitting programs. The dislocation of Waterbury staff from Irene had a negative impact on performance during the reporting period.
- **3.** Changes Made to Improve Performance Some programs have hired new staff during the SFY 2012 which should result in improvements in performance in 2013. DEC has begun implementation of the Business Transformation Initiative and plans to apply LEAN tools to improve performance in 2013.
- 4. Staffing for the Coming Year Numerous permitting programs have hired new staff.
- **5. Fees Collected** During SFY 2012 the Department collected \$ 5,230,024.43 in permit and license fees (see attached table).
- **6.** Certification that Revenue is at Least Equal to Cost Additional funds from other sources were used to support permit programs in SFY 2012 and additional funds will be needed in the future.

SFY 2012 PEP Data	Number of Cases Received	Number of Cases Completed	Performance Standard, Days	Average DEC Days	Number of Cases Meeting Standard	Percentage of Cases Meeting Standard	Fees Received
Air Pollution							\$1,121,051.87
Admin Amendment	3	3	30	5	3	100%	
Operating Permit: Renewal: pre PEP std	na	1	na	1877	na	na	
Operating Permit Renewal (No NSR)	12	4	150	278	3	75%	
Construction Permit: Minor	10	9	80	55	8	89%	
Construction Permit: Minor w/ meeting	11	10	125	83	9	90%	
Construction Permit: Major	1	1	175	353	0	0%	
Registrations	210	210	na	na	na	na	
Aquatic Nuisance							\$875.00
Treatment Permit: All Pesticides and Chemicals	3	3	180	114	3	100%	
Treatment Permit: Bottom Barriers/Powered Mechanical							
Devices	4	4	75	60	4	100%	
Treatment Permit: Structural and Biological Controls	1	1	180	122	1	100%	4
Dam Safety							\$2,106.25
Dam Safety Permit w/o Public Meeting	7	5	45	64.4	1	20%	
Hazardous Waste							\$57,600.00
Treatment, Storage, Disposal Certificate	2	1	180	589	0	0	
Large Quantity Generator	45	45	na	na	na	na	
Small Quantity Generator	332	332	na	na	na	na	
Potable Water Supply/Wastewater Disposal/Subdivision							\$676,901.48
Potable Water Supply/Wastewater Disposal/Subdivision:							
Greater than 500 gal	546	531	45	13.6	527	99%	
Potable Water Supply/Wastewater Disposal/Subdivision: Less							
than or equal to 500 gpd	737	729	30	12.4	724	99%	
Land Subdivision: Multiple Lots	287	284	45	13	279	98%	
Land Subdivision: Single Family Home or Own Lot	937	928	30	9.8	921	99%	

SFY 2012 PEP Data	Number of Cases Received	Number of Cases Completed	Performance Standard, Days	Average DEC Days	Number of Cases Meeting Standard	Percentage of Cases Meeting Standard	Fees Received
Lakes and Ponds							\$12,910.65
Shoreland Encroachment Permit	63	57	90	65.6	51	90%	
Solid Waste							\$711,036.98
Administrative Amendment	2	2	30	10	2	100%	
Categorical Certification of Disoposal Facilities	8	7	30	21	6	86%	
Composting Facility Certification: Categorical	0	0	30	na	na	na	
Composting Facility Certification: New or Complex Renewal							
(No Hearing)	1	1	90	26	1	100%	
Composting Facility Certification: New or Complex Renewal							
with Hearing	1	1	150	13	1	100%	
Landfill Certification and Treatment: New or Complex Renewal	3	1	260	8	1	100%	
Landfill Certification and Treatment: Renewal	0	1	120	362	0	0	
Landfills: Post Closure Certification	5	5	120	224	1	20%	
Recycling Facility Certification: Categorical	7	5	30	26	4	80%	
Complex	6	4	180	104	3	75%	n
Transfer Station/Recycling Facility Certification: Renewal	30	20	100	80	15	75%	
Insignificant Waste Disposal Event	90	90	30	30	90	100%	-
Residual Mangement							\$4,130.00
Residual Management Certification	4	11	120	234	3	27%	
Residual Management Certification w/Hearing	0	0	200	0	0	na	
Waste Haulers							\$308,325.00
Waste Hauler Vehicle Stickers: Solid Waste	1,341	1,341	na	na	na	na	
Waste Hauler Vehicle Stickers: Residual Waste	170	170	na	na	na	na	]
Waste Hauler Vehicle Stickers: Hazardous Waste	2,381	2,381	na	na	na	na	]
Stream Alteration							\$3,275.00

SFY 2012 PEP Data	Number of Cases Received	Number of Cases Completed	Performance Standard, Days	Average DEC Days	Number of Cases Meeting Standard	Percentage of Cases Meeting Standard	Fees Received
Gold Mining General Permit	6	6	30	25	6	100%	
Stream Alteration Permit	29	29	40	19	23	84%	]
Underground Storage Tanks							\$174,525.00
UST: Permit: New	65	60	60	30	60	100%	
UST: Permit: Renewal	692	651	30	10	651	100%	]
Wastewater Designer License							\$6,820.00
Designer License: Class A	30	30	90	25	28	93%	
Designer License: Class B	139	124	45	9	123	99%	]
Wastewater Discharges and Stormwater							\$1,276,647.37
Direct Dischage: General Permit	18	19	30	13	19	100%	
Direct Dischage: Individual Discharge Permit: New	6	7	150	73	7	100%	1
Direct Discharge: Individual Discharge Permit: Renewal	52	43	95	134	20	67%	1
Indirect Discharge: General Permit	0	0	30	0	0	N/A	1
Indirect Discharge: Greater than 10,000 gpd	15	26	120	69	26	100%	1
Indirect Discharge: Greater than 10,000 gpd with Hearing	0	0	180	0	0	N/A	1
Indirect Discharge: Less than or equal to 10,000 gpd	12	14	90	68	12	86%	1
Stormwater Individual Discharge Permit: New	62	47	90	114	21	45%	]
Stormwater Individual & General Discharge Permits: Renewal	564	550	60	120	75	14%	
Stormwater General Permit: NOI (9003,9010, 9015, 9020)	362	307	40	48	229	63%	1
Underground Injection Control Permit	9	8	90	135	2	25%	
Wastewater Operators							\$14,300.00
Wastewater Treatment Facility Operator Certification	198	205	30	30	194	95%	
Water Supply							\$749,073.49
Bottled Water Permit	56	48	30	23	44	92%	

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SFY 2012 PEP Data	Number of Cases Received	Number of Cases Completed	Performance Standard, Days	Average DEC Days	Cases Meeting	Percentage of Cases Meeting	Fees Received
Public Water System Construction Permit	136	156	30	51	Standard 83	Standard 53%	
Public Water System Construction Permit: Amendment	8	9	21	227	7	78%	
Source Permit	29	25	180	80	23	92%	
Source Permit Amendment	3	2	180	37	2	100%	
Permit to Operate a Water System	178	92	120	161	51	55%	
Permit to Operate a Water System: TNC Only General Permit	37	44	na	75	34	77%	
Water System Operator Certifications	342	317	30	17	290	91%	
Vell Drillers							\$4,410.00
Well Driller's Licenses	18	38	30	12	37	97%	
Wetland Permit							\$106,036.34
Wetland Permit	95	86	90	95	39	45%	