

Supportive Care Program

Community-based Palliative Care

The Supportive Care Program supports individuals who have been diagnosed with a serious illness. It is about providing the right care at the right time, using a palliative care approach to control pain and symptoms and reduce caregiver burden.

What can Supportive Care provide?

Depending on the individual care needs, clinical specialists and trained caregivers provide the following services in the patient's home:

- Comprehensive care coordination
- Expert management of pain and symptoms
- Personal care assistance from an LNA
- Dietician consultations
- Physical, occupational, and speech therapies
- Education about the illness and treatment
- Help with routine household tasks
- Emotional and spiritual support and care
- Caregiver respite
- 24/7 support for the patient and family

Medical conditions that may be eligible for Support Care

- Cancer
- Congestive Heart Failure (CHF)
- Renal Failure
- Chronic Obstructive Pulmonary Disease (COPD)
- Amyotrophic Lateral Sclerosis (ALS)
- Multiple Sclerosis (MS)
- Liver Disease

This is not an exhaustive list of eligible conditions.

This program is currently offered to University of Vermont Medical Center active employees as part of the benefits administered by BCBS of Vermont.