

# Landlord/Tenant Education Survey

## Introduction

Thank you for taking the time to participate in this survey, being conducted by Vermont Tenants, CVOEO and Vermont Apartment Owners Association, LLC. This is the first step in an effort by the Vermont Department of Housing and Community Development to help landlords and tenants better understand and navigate their rights and responsibilities in the housing rental relationship.

Your responses will help us identify what information is currently available and what additional educational materials and efforts are needed to ensure positive rental experiences.

# Landlord/Tenant Education Survey

**\* 1. Please provide your Town/City and Zip Code.**

City/Town:

ZIP:

# Landlord/Tenant Education Survey

## **\*2. Please select all stakeholder categories that describe you.**

- Landlord - private sector
- Landlord - non-profit sector
- Landlord - private and non-profit
- Property Manager - private sector
- Property Manager - non-profit sector
- Property Manager - private and non-profit
- Tenant
- Landlord Attorney
- Tenant Attorney
- Realtor
- Town Health Officer
- Municipal Government Employee
- State Government Employee
- Police Officer
- Tenant Advocate
- Landlord Advocate
- Other (please specify)

# Landlord/Tenant Education Survey

**\*3. If you are a Landlord or Property Manager, please select how many units you own or manage.**

- 1-2 Rental Units
- 3-4 Rental Units
- 5-10 Rental Units
- 11-20 Rental Units
- 21-30 Rental Units
- More than 30 Rental Units

# Landlord/Tenant Education Survey

**\*4. Please identify the greatest education need for Tenants that you have encountered.**

**\*5. Please identify the greatest education need for Landlords that you have encountered.**

# Landlord/Tenant Education Survey

## **\*6. Please indicate where you have received education/information/training on Vermont Landlord-Tenant laws.**

- No Training
- Vermont Apartment Owners Association, LLC or other Landlord's Association
- Vermont Tenant's, Inc.
- Attorney
- Attorney General Consumer Hotline
- Vermont 211
- Vermont Legal Aid, Inc.
- Attorney Referral Service
- [www.rentalcodes.org](http://www.rentalcodes.org)
- State Government
- Internet Search
- Other (please specify)

## Landlord/Tenant Education Survey

**\*7. If classes teaching the legal responsibilities of landlords and tenants were available in your area, would you attend?**

Yes

No





# Landlord/Tenant Education Survey

**\*10. From your perspective, please indicate the amount of information currently available to Landlords and Tenants on each topic.**

	Landlords	Tenants
Tenant's Rights & Responsibilities	<input type="text"/>	<input type="text"/>
Landlord's Rights & Responsibilities	<input type="text"/>	<input type="text"/>
Evictions	<input type="text"/>	<input type="text"/>
Retaliation	<input type="text"/>	<input type="text"/>
Warranty of Habitability	<input type="text"/>	<input type="text"/>
Rental Housing Health Code	<input type="text"/>	<input type="text"/>
Fair Housing/Discrimination	<input type="text"/>	<input type="text"/>
Rent Withholding	<input type="text"/>	<input type="text"/>
Lead Paint	<input type="text"/>	<input type="text"/>
Access	<input type="text"/>	<input type="text"/>

# Landlord/Tenant Education Survey

**\* 11. What do you think is the most important educational need for Landlords?**

**\* 12. What do you think is the most important educational need for Tenants?**

**\* 13. What do you think is the most important landlord-tenant educational need for Police Officers?**

**\* 14. What do you think is the most important landlord-tenant educational need for Town Health Officers?**

**\* 15. What do you think is the most important landlord-tenant educational need for Realtors?**



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## **\*17. What Resources do you currently utilize to answer Landlord/Tenant questions?**

**Please choose all that apply**

- Vermont Apartment Owners Association, LLC or other Landlord's Association
- Vermont Tenant's, Inc.
- Attorney
- Attorney General Consumer Hotline
- Vermont 211
- Vermont Legal Aid, Inc.
- Attorney Referral Service
- [www.rentalcodes.org](http://www.rentalcodes.org)
- State Government
- Internet Search
- Other (please specify)

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**Thank you.**

Any additional information you are able to provide will help us in creating educational materials for landlords and tenants and allow us to specifically focus on subjects where information is lacking.

**18. Please provide any other comments/suggestions**