State of Vermont House of Representatives



Montpelier, Vermont

Concurrent House Resolution

H.C.R. 247

House concurrent resolution congratulating the Rutland Regional Medical Center on its receipt of two excellence awards from Healthgrades

Offered by: Representatives Cupoli of Rutland City, Burditt of West Rutland, Canfield of Fair Haven, Carr of Brandon, Chesnut-Tangerman of Middletown Springs, Devereux of Mount Holly, Fagan of Rutland City, Gage of Rutland City, Haas of Rochester, Helm of Fair Haven, Komline of Dorset, McCoy of Poultney, Potter of Clarendon, Russell of Rutland City, Shaw of Pittsford, Tate of Mendon, and Terenzini of Rutland Town

Offered by: Senators Collamore, Flory, and Mullin

Whereas, Rutland Regional Medical Center (RRMC), an affiliate of Rutland Regional Health Services, provides ambulatory and inpatient care for the residents of Rutland County and adjacent areas, and

Whereas, Healthgrades is an online resource offering assessments of the quality of care at hospitals nationwide, and

Whereas, based on the 2015 data it gathered, Healthgrades designated the RRMC as the recipient of two awards, one for patient safety excellence and a second for outstanding patient experience, and

Whereas, for the past three years, Healthgrades has ranked RRMC among the top 10 percent of hospitals nationally for patient safety, and

Whereas, the patient safety award was premised on 13 criteria, and

<u>Whereas</u>, hospitals honored with this safety award experience fewer instances of accidental punctures or lacerations in a procedure or of collapsed lungs due to a procedure or surgery, and pressure and bed sores are fewer, and

<u>Whereas</u>, in awarding RRMC the patient experience award, Healthgrades cited the hospital's outstanding performance in the delivery of a positive experience for patients during their hospital stay, and

<u>Whereas</u>, the determination that RRMC offers a high quality patient experience was based on a 27-question survey of the hospital's patients, and

Whereas, an important question on the survey was whether a patient would recommend RRMC to a family member or friend, and

<u>Whereas</u>, the medical and administrative staffs at RRMC are extremely proud of the hospital's receipt of these coveted awards that reflect admirably on the quality of local health care in Rutland County, now therefore be it

Resolved by the Senate and House of Representatives:

That the General Assembly congratulates the Rutland Regional Medical Center on its receipt of two excellence awards from Healthgrades, and be it further

<u>Resolved</u>: That the Secretary of State be directed to send a copy of this resolution to the Rutland Regional Medical Center.