

State of Vermont **Department of Mental Health** Commissioner's Office Redstone Office Building 26 Terrace Street Montpelier VT 05609-1101 http://mentalhealth.vermont.gov/ Agency of Human Services

[phone] 802-828-3824

[fax]

802-828-1717

[tty] 800-253-0191

#### **MEMORANDUM**

TO:

Joint Legislative Mental Health Oversight Committee

FROM:

Paul Dupre, Commissioner of the Department of Mental Health

DATE:

August 1, 2013

RE:

July, 2013 DMH Report to the Mental Health Oversight Committee

The Department of Mental Health respectfully submits the July, 2013 report to the Mental Health Oversight Committee (MHOC) as outlined in 2013 Acts and Resolves No. 79. Additionally, information that the Department believes will be responsive to MHOC meeting data collection requests is incorporated.

- Number of individuals receiving acute inpatient psychiatric care (Level 1, general involuntary, 1. and voluntary) in all hospitals; and single combined one-day highest number (Level 1).
- The number of individuals waiting for admission, including number of individuals treated in each 2. setting and the single combined one-day highest number each month.
- 3. The total census capacity and average daily census of new intensive recovery residence beds, secure residential daily census
- Department of Mental Health Monthly Snapshot which includes Court Ordered Involuntary 4. Medication numbers including duration from application to orders.
- Overall Projection for replacement/development of system bed capacity 5.

Please direct any inquiries for additional data collection or report content development to Susan Onderwyzer at susan.onderwyzer@state.vt.us



# July, 2013 Department of Mental Health Report to the Legislative Mental Health Oversight Committee

This monthly report focuses on providing updates to the Mental Health Oversight Committee on a number of identified performance indicators for the Department of Mental Health. The format of this report provides both per month, and year – to – date data, as available, as well as a narrative explanation of how the data is captured and some interpretation of its meaning in the context of our system of care.

1. Acute Inpatient Psychiatric Care: The data in this section outlines the number of individuals receiving acute inpatient psychiatric care (Level 1, general involuntary, and voluntary) in designated hospitals; and single combined one-day highest number for patients identified as Level 1.

This data is captured through a daily DMH Utilization Review document that lists all Level 1 patients, providing for a single combined one-day highest number, and the hospital daily inpatient bed census graph, which depicts the number of individuals served in inpatient units in all hospitals. The Charts below detail utilization of inpatient beds for the time period.

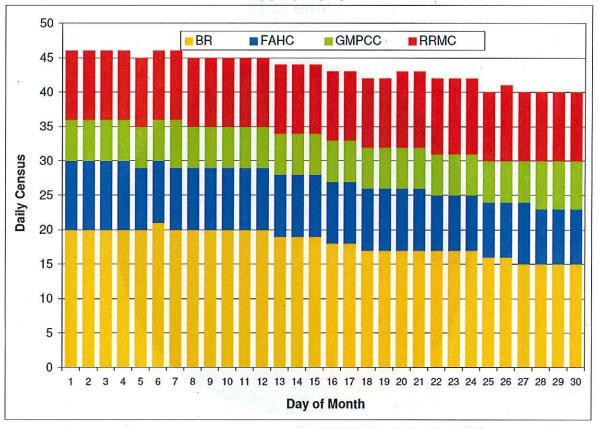
- Level I Admission by Inpatient Hospital report- June 2013
- Level I Admissions by Psychiatric Inpatient Unit June 2013
- Designated Hospital Inpatient Capacity report- June 2013
- Level 1 inpatient care length of stay for current patients report-As of July 8, 2013

There are 157 psychiatric beds in our statewide system of care for adults; Brattleboro Retreat – 75, Fletcher Allen – 27, Green Mountain Psychiatric Care Center – 8, Rutland Regional – 23, Windham Center – 10, and Central Vermont Medical Center – 14. The highest daily census in the beds designated as Level I, was 46 in the month of June. This represents approximately 29% of the statewide system of adult beds. There were no level 1 clients served at Windham Center or at Central Vermont Medical Center during the month of June.

The Level I admissions were dispersed across the system, with approximately 50% of the admissions being in level I beds. The Level I inpatient units were largely at their capacity for the month of June with no beds closed, as can be seen in the *Designated Hospital Inpatient Capacity Report for June, 2013*. Tyler 4 at Brattleboro Retreat was at occupancy for the entire month, while South Wing at Rutland Regional was at capacity for 27 days and Green Mountain Psychiatric care Center was at capacity for 21 days in June. It is interesting to note that the overall census of Level I patients decreased slightly over the month at all designated hospitals. This is seen as an expected fluctuation.

Length of stay data for 36 Level I patients still in inpatient care as of July 8, 2013 varies widely, which makes identification of an average stay difficult and potentially inaccurate as a measure. The median length of stay for this cohort is 67 days and represents the mid range for the group. The range is between 10 and 271, with a resulting average of 80 days. Length of stay for discharged Level 1 patients averages 42 days with a median length of stay of 27 days. Length of stay is affected by variables including: responsiveness to and compliance with recommended treatment; status of forensic factors, appropriate discharge plans and their availability, to name a few.

Level 1 Admissions by Inpatient Hospital June 2013



Level 1 Episodes during June 2013

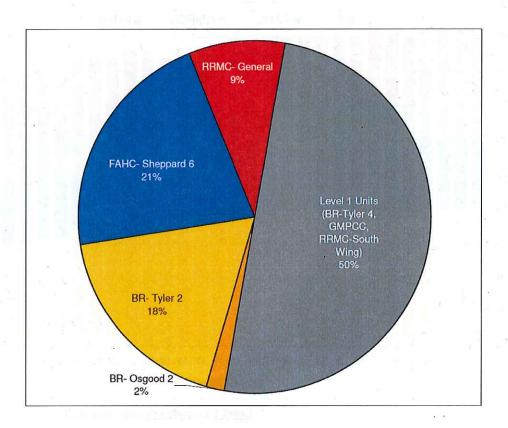
Hospital	Total Adult Beds	Total Episodes	Highest Daily Census	Average Daily Census
Brattleboro Retreat	75	23	21	18
Fletcher Allen	27	12	10	9
Green Mountain	8	9	7	6
Rutland Regional	. 23	12	- 11	10
Statewide		56	46	43

Date of Report: July 8, 2013.

Analysis is based on the Inpatient Tracking Spreadsheet maintained by the Department of Vermont Health Access (DVHA). Includes psychiatric hospitalizations with Level 1 designations for hospitalizations occurring at the Brattleboro Retreat (BR), Fletcher Allen Medical Center (FAHC), Rutland Regional Medical Center (RRMC), and Green Mountain Psychiatric Care Center (GMPCC). Level 1 designation is reserved for patients with risk of imminent harm to self or others and requiring significant resources. Total episodes reflects admissions and existing designated level 1 hospitalizations on unit during a specified month.

R:\Research\Inpatient\DVHA Tracking Level 1\episodes and daily census\Level 1 Legislative Request.xls

Level 1 Admissions by Psychiatric Inpatient Unit June 2013



Psychiatric Inpatient Unit	Total Episodes
* BR- Osgood 2	1
* BR- Tyler 2	10
* FAHC- Sheppard 6	12
* RRMC- General	5
BR- Tyler 4	12
RRMC- South Wing	7
GMPCC	9
Total	56

<sup>\*</sup> Units specifically requested by MHOC.

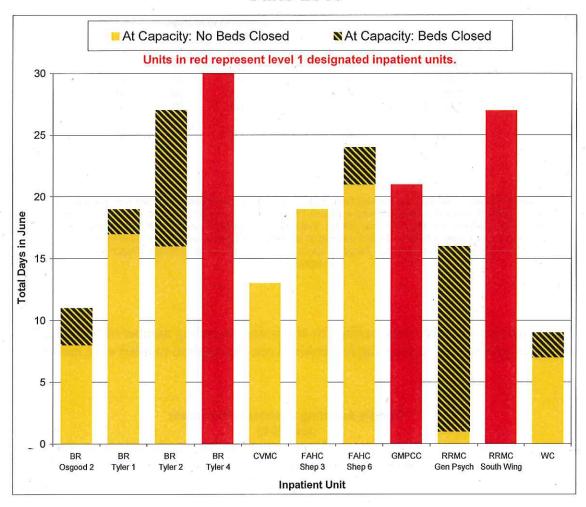
Episodes based upon the unit at admission to inpatient care. Patients can be transferred to other units within the hospital.

Date of Report: July 8, 2013.

Analysis is based on the Inpatient Tracking Spreadsheet maintained by the Department of Vermont Health Access (DVHA). Includes psychiatric hospitalizations with Level 1 designations for hospitalizations occurring at the Brattleboro Retreat (BR), Fletcher Allen Medical Center (FAHC), Rutland Regional Medical Center (RRMC), and Green Mountain Psychiatric Care Center (GMPCC). Level 1 designation is reserved for patients with risk of imminent harm to self or others and requiring significant resources. Total episodes reflects admissions and existing designated level 1 hospitalizations on unit during a specified month.

R:\Research\Inpatient\DVHA Tracking Level 1\episodes and daily census\Level 1 Legislative Request.xls

# Designated Hospital Inpatient Capacity June 2013



	81	Total Day	s in June		
		At Ca	1		
Designated Hospital	Not At Capacity	No Beds Closed	Beds Closed	No Census Reported	
Brattleboro Retreat - Osgood 2	19	8	3	0	
Brattleboro Retreat - Tyler 1	11	17	2	. 0	
Brattleboro Retreat - Tyler 2	3	16	11	0	
Brattleboro Retreat - Tyler 4	0	30	0	0	
Center Vermont Medical Center	16	13	0	1	
Fletcher Allen - Shepardson 3	11	19	0	0	
Fletcher Allen - Shepardson 6	6	21	3	0	
Green Mtn. Psychiatric Care Center	9	21	0	0	
Rutland Regional - General Psych	14	1	15	0	
Rutland Regional - South Wing*	3	27	0	0	
Windham Center	20	7	2	1	

Based on data reported to the Vermont Department of Mental Health (DMH) by designated hospitals (DH) for adult inpatient care using the electronic bed boards system. Beds at inpatient settings can be closed based on the clinical decision of the director of each inpatient unit.

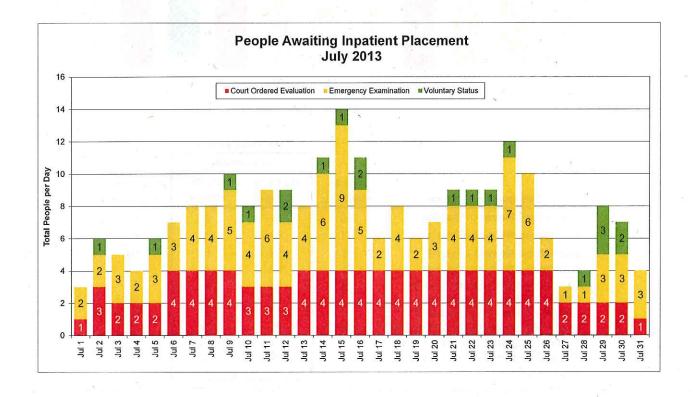
# Level 1 Inpatient Care Length of Stay for Current Patients

Length of Stay in Days As of July 8, 2013

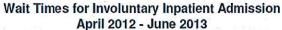
		As of July 8, 2013								
Hospital	# Patients	Minimum	Maximum	Mean	Median					
BR	14	27	271	92	67					
FAHC	5	52	117	77	73					
RRMC	10	12	107	58	50					
GMPCC	7	10	187	93	70					
Statewide	36	10	271	80	67					

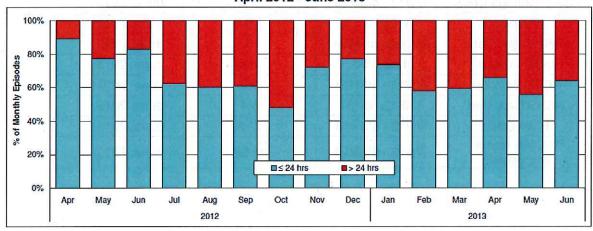
Analysis is based on the Inpatient Tracking Spreadsheet maintained by the Department of Vermont Health Access (DVHA). Includes psychiatric hospitalizations with Level 1 designations for hospitalizations occurring at the Brattleboro Retreat (BR), Fletcher Allen Medical Center (FAHC), Rutland Regional Medical Center (RRMC), and Green Mountain Psychiatric Care Center (GMPCC). Level 1 designation is reserved for patients with risk of imminent harm to self or others and requiring significant resources. Length of Stay is calculated from admission to date of report for clients still in inpatient care.

2. The number of individuals waiting for admission, including number of individuals treated in each setting and the single combined one-day highest number each month.



As can be seen below in the following graphs, the number of patients waiting in emergency departments over 24 hours, between June 2012 and June 2013, has increased, although there is no clear pattern noted in the fluctuation. This data includes folks who are waiting in DOC, all Emergency Exams and those people who are directly admitted to a psychiatric unit.





				2012					2013						
<b>Wait Time</b>	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
≤ 24 hrs	33	41	29	28	27	28	24	31	30	39	22	35	31	34	32
> 24 hrs	4	12	6	17	18	18	26	12	9	14	16	24	16	27	18
Total	37	53	35	45	45	46	50	43	39	53	38	59	47	61	50

Analysis conducted by the Vermont Department of Mental Health Research & Statistics Unit

Analysis based on data maintained by the GMPCC admissions department that is collected from paperwork submitted by crisis and designated agency/hospital screeners. Wait times are defined from determination of need to admission to disposition, less time for medical clearance, for persons on warrant for immediate examination (code 12), application for emergency exam (code 11), and code 12, application for emergency exam (code 11), and code 12, application for emergency exam (code 11), and code 12, application for emergency exam (code 11).

Ri/Researchi/Core Data Elements RS/new run new edwait timegroups and code 30 admit time periods.xls

- 3. The total census capacity and average daily census of intensive recovery residence beds, and secure residential daily census information.
- DA Crisis Beds Census Report for FY 13 (not all data was available)

Crisis Bed/DA	Period of LOS	Average LOS days	Period of LOS	LOS time in days
CSAC Cottage Crisis	7/1/12 - 6/30/13	15	June, 2013	30
Alyssum	FY 12-FY 13	9	June, 2013	N/A
CMC Chris' Place	. per year and per	5	June, 2013	5
LCMH Oasis	1/13-6/30	3.6	June, 2013	5.6
NCSS Bayview	4/1/13 - 5/31/13	2.3	June, 2013	2
NKHS Care Bed	10/12 - 6/13	5.4	June, 2013	3
RMH CSID	4/1/12 - 3/31/13	22.8	June, 2013	18.75
WCMH Home Intervention	7/1/12 - 6/30/13	15.27	June, 2013	N/A

Census for Intensive Residential Recovery Units (June 2013)

It is important to note that the monthly average is 34, without the addition of the Middlesex residence, as it did not go on line until the end of the month. There are currently 4 out of 7 beds occupied at the MTCR facility.

#### Intensive Residential Recovery Census Report BEDS OCCUPIED June 2013

* ×	HIII	top	Meado	Meadowview		Middlesex		Spring	State	e Avg	State Avg Excluding Middlesex		
Total Beds		3	6		7		2	2	43		36		
	Census	Daily %	Census	Daily %	Census	Daily %	Census	Daily %	Census	Dally %	Census	Daily %	
6/1/2013	7	88%	6	100%	40		22	100%	35	81%	35	97%	
6/2/2013	- 7	88%	6	100%	I E	- E	22	100%	35	81%	35	97%	
6/3/2013	7	88%	6	100%		-	22	100%	35	81%	35	97%	
6/4/2013	7	88%	6	100%		-	22	100%	35	81%	35	97%	
6/5/2013	7	88%	6	100%	-	220	22	100%	35	81%	35	97%	
6/6/2013	7	88%	6	100%	-	-	22	100%	35	81%	35	97%	
6/7/2013	7	88%	6	100%	-	7=:	22	100%	35	81%	35	97%	
6/8/2013	7	88%			- 1	-	22	100%	29	67%	29	81%	
6/9/2013			6	100%		- 2	22	100%	28	65%	28	78%	
6/10/2013	7	88%	6	100%	-		22	100%	35	81%	35	97%	
6/11/2013	7	88%	6	100%	JUE	-	22	100%	35	81%	35	97%	
6/12/2013	7	88%	. 6	100%		1 2	22	100%	35	81%	35	97%	
6/13/2013	7	88%	6	100%	-		21	95%	34	79%	34	94%	
6/14/2013	7	88%	6	100%			21	95%	34	79%	34	94%	
6/15/2013	7	88%			-	-	21	95%	28	65%	28	78%	
6/16/2013	7	88%	6	100%	111271	7121	21	95%	34	79%	34	94%	
6/17/2013	7	88%	6	100%	AL THE	11 74	21	95%	34	79%	34	94%	
6/18/2013	7	88%	6	100%	7 -	-	21	95%	34	79%	34	94%	
6/19/2013	7	88%	6	100%	11 (21)	1.77	21	95%	34	79%	34	94%	
6/20/2013	7	88%	6	100%	- 1		21	95%	34	79%	34	94%	
6/21/2013	7	88%	6	100%	2	29%	21	95%	36	84%	34	94%	
6/22/2013	7	88%	6	100%	2	29%	21	95%	36	84%	34	94%	
6/23/2013	7	88%	6	100%	37.45		21	95%	34	79%	34	94%	
6/24/2013	7	88%	6	100%	2	29%	21	95%	36	84%	34	94%	
6/25/2013			6 /	100%	2	29%	21	95%	29	67%	27	75%	
6/26/2013	7	88%	6	100%	2	29%	21	95%	36	84%	34	94%	
6/27/2013	7	88%	6	100%	2	29%	21	95%	36	84%	34	94%	
6/28/2013	7	88%	6	100%	2	29%	21	95%	36	84%	34	94%	
6/29/2013	7	88%	6	100%	2	29%	21	95%	36	84%	34	94%	
6/30/2013	7	88%	6	100%	2	29%	21	95%	36	84%	34	94%	
Monthly Average	7.0	00	6.0	00	2.0	00	21.	21.40		34.13		33.53	

Based on data reported to the Vermont Department of Mental Health (DMH) by intensive recovery residence beds for adult care using the electronic bed boards system. Programs are expected to report to electronic bed boards a minimum of once per day to update their residential census.

<sup>\*</sup>Middlesex Therapeutic Community Residence began accepting placements on June 20th, 2013 and began reporting to elecontric bed boards system on June 21, 2013.

Clients Receiving Crisis Bed Services (Service Code G02)

## Clients Receiving Crisis Bed Services FY2013 (through May 2013)

Designated Agency	Clients with Crisis Bed Services						
12	<u>#</u>	% Total					
HC	406	48%					
NCSS	112	13%					
UCS	74	9%					
WCMH	61	7%					
HCRS	57	7%					
NKHS	46	5%					
LCC	33	4%					
RMHS	24	3%					
CSAC	16	2%					
CMC	9	1%					
Total	838	100%					

Disposition of patients discharged from psychiatric hospital treatment in June, 2013

There were 27 individuals discharged from hospitals in June, 2013. Fifty-nine percent of these were designated Level I by the DMH. The types of placements varied between approximately 40% returning to the previous placement/residence, to being placed in a lower level of care within the system of community residential programs.

<u>DA</u>	# discharged	Type of placement	
CMC	Level I: 2	Home Intervention, MTCR	
CSAC	Level I: 2	Previous residence, crisis bed	
HC	Level I: 5 Invol: 2	5 - previous residence 2 - Pathways	
HCRS	Level I: 3 Invol: 3	3 - Alternatives 3 - previous residence	
NCSS	Invol: 1	Intensive residential recovery	
NKHS	Level I: 1 Invol: 1	Previous residence	
RMHS	Level I: 2 Invol: 3	previous residence CSID	5 III II S
UCS	Level I: 1	Intensive residential recovery	
WCMH.	Invol: 1	Intensive residential recovery	
Total	27	W	

4. The DMH Monthly Snapshot is below. There was a request to provide a benchmark measure for comparison, where available, for the monthly snapshot measures. This is a work in progress and will be available on the August release of the snapshot, which will include data for the month of July.

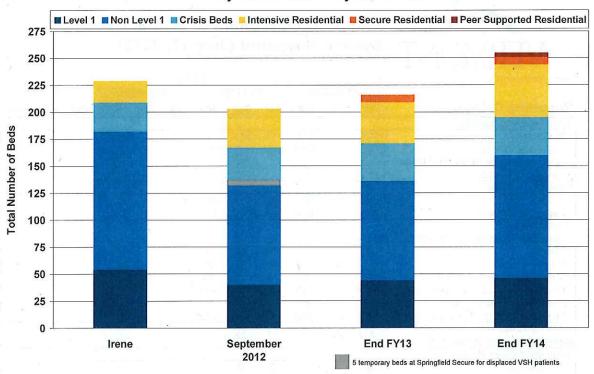


# Vermont Department of Mental Health System Snapshot (July 17, 2013)

*data forthcoming	<u>2013</u>												
	F	Y13 Q	3	F	Y13 Q	4	F	Y14 Q	1	FY14 Q2			
Reporting Category	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Adult Inpatient Hospital													
% Occupancy	94%	91%	92%	84%	87%	93%	888888				(3)		
Avg. Daily Census	136.7	132.2	136.4	133.9	135.2	146.0							
% Occupancy at No Refusal Units													
Avg. Daily Census										8			
Adult Crisis Beds				14.1				علا ا					
% Occupancy	74%	73%	79%	82%	83%	84%				)			
Avg. Daily Census	27.5	27.7	29.4	28.8	30.7	31.0							
Applications for	1				6		N	, N -					
Involuntary Hospitalizations (EE)					53								
Children	<b>888</b>	i e		9	10	6		16					
Adults	50	32	55	41	55	39							
Total adults admitted with Level 1	19	10	20	18	22	10							
Designation (% of Total applications)	38%	31%	36%	44%	40%	26%							
Total adults admitted with CRT	13	13	27	19	14	11		197					
Designation (% of Total applications)	26%	41%	49%	46%	25%	28%							
Adult Episodes when Placement	27	21	43	27	38	24		10		- 13.27	*******		
Unavailable & Client Held in ED	27	21	43	21	36	24		- "			200		
Adult Involuntary Medications													
# Applications	2	3	3	2	9	4							
# Granted Orders	2	3	2	2	5	2							
Mean time to decision (days)	22	12	20	27	14	10							
Adult Forensic Screenings												Ti.	
# Requested	11	13	9	10	11	11		F 11					
# Inpatient Ordered	3	7	5	5	6	6							
VT Resident Suicides													
Youth (0-17)													
Total	0	0	0	0	0	2							
# with DA contact within previous year	-	# 1		- 5	e e	1							
Adults (18+)													
Total	4	6	10	8	9	2							
# with DA contact within previous year	0	3	2	2	<u> </u>	0	8888				1000000		
Housing	200000000								diame				
# Clients permanently housed as	18	21	14	11	14	5							
a result of new Act79 housing funding													
Total # enrolled to date	98	119	133	144	158	169	888888 888888				633333		
Involuntary Transportation													
Adults (total transports)	200704000	3	575974555		000476000		200020000		959555555		000000000		
# of Transports	19	17	18	11	18								
% Non-Secure	58%	94%	61%	82%	78%								
% Secure	42%	6%	39%	18%	22%								
% all transports using metal restraints	16%	6%	6%	9%	6%								
% all transports using soft restraints	26%	0%	33%	9%	17%	- "	9999999						
Children Under 10 (total transports)	0	0	0		0	*	1000000000				000000000	- 21	
# of Transports	3 100%	3 100%	0	0	0	*		<i>y</i> .					
% Non-Secure				Design		*							
% Secure	0%	0%	•	-		*							
% all transports using metal restraints	0%	0%	<u>.</u>	181		*							
% all transports using soft restraints	0%	0%	5000 <b>7</b> 655	-			200000000000000000000000000000000000000		00000000	-	600000000		
CRT Employment		vailabl	Service d	_	vailable	0	property and						
% Employed													
Wages per employed client	J	uly 201	3	Sept	ember	2013							

6. Overall Projection for replacement/development of system bed capacity

#### Vermont Department of Mental Health Psychiatric Beds in System of Care



Respectfully submitted by the Department of Mental Health. Please direct any inquiries for additional data collection or report content development to Susan Onderwyzer at susan.onderwyzer@state.vt.us