

**INTEGRATED FAMILY SERVICES (IFS)  
OUTCOMES & INDICATORS  
Final April 2011 (updated Oct 2011)**

<b>AHS INDICATORS</b>	<b>IFS INDICATOR</b>	<b>INDICATOR DESCRIPTION</b>
<b>Children Live in Stable and Supported Families</b>	Child Safety Interventions	Number of Child Safety Interventions (Investigations and Assessments) as defined by DCF-FS) during a given measurement period (TBD)
<i>Same as above</i>	Child Substantiations	Percentage of Child Safety Interventions (as defined above) that resulted in a family being opened for ongoing services by DCF-FSD).
<i>Same as above</i>	a. EFS Out of Home Placements	Number of GC youth age 21 yrs or younger that received EFS (as defined by EFS*) that required an out of home placement during a given measurement period (TBD)
<i>Same as above</i>	b. EFS Out of Home Placements	Percentage of GC youth age 21 yrs or younger that received EFS (as defined by EFS) that required an out of home placement during a given measurement period (TBD)
<i>Same as above</i>	Family Reports of experience of care	Percentage of families that agree with the following: <b>we received the help we needed; we received services that were right for us, Staff treated us with respect, and The services that we received made a difference.</b> (Measurement period TBD).
<i>Same as above</i>	Inpatient Psychiatric Admissions	Percentage of all Medicaid youth age 21 yrs or younger with psychiatric hospital admission during the measurement period.
<i>Same as above</i>	Inpatient Psychiatric ALOS	Average length of stay of psychiatric hospital admissions for all Medicaid youth age 21 yrs or younger during a given measurement period (TBD).
<i>Same as above</i>	Inpatient Psychiatric Readmissions	Percentage of all Medicaid youth age 21 yrs or younger with psychiatric hospital readmission during the measurement period.
<b>Pregnant Women and Young Children Thrive</b>	OnePlan Goals	Percentage of children Birth-6 years old or pregnant and postpartum women who achieve 1 or more of their goals as defined annually in their OnePlan during a given measurement period.
<i>Same as above</i>	Prenatal/Postpartum Care	<b>Prenatal</b> care = the percentage of deliveries that received a prenatal care visit in the first trimester or within 42 days of enrollment. <b>Postpartum</b> care = the percentage of deliveries that had a postpartum visit on or between 21 and 56 days after delivery.
<i>Same as above</i>	Well-Child Visits (first 15 months of life)	Percentage of beneficiaries who turned 15 months old during the measurement year and who had the following number of well-child visits with a primary care practitioner (PCP) during their first 15 months of life: zero, one, two, three, four, five, six or more.
<i>Same as above</i>	Well-Child Visits (third, fourth, fifth, and sixth year of life)	Percentage of beneficiaries who were three to six years of age during the measurement year who received one or more well-child visits with a primary care practitioner (PCP) during the measurement year.

\*EFS includes all services currently or previously known as home and community based waivers, residential, IFBS, MH FFS, HRP, or ISB. All children/youth needing a placement for out-of-home treatment must be identified and approved through the EFS process.

INTEGRATED FAMILY SERVICES –MEASURES September 13, 2013

MEASURE	DESCRIPTION	HOW MONITORED	WHO DOES ACTIVITY	HOW FREQUENTLY	TARGET	REQUIREMENT FROM
REFERRAL1	<b>A.</b> Percent of clients (greater than three years of age) that received initial contact within 5 <i>business</i> days of referral. <b>B.</b> Percent of clients prenatal to six that received initial contact within 5 <i>calendar</i> days.	Report from EMR	Report from DA/PCC	BIANNUAL	100%	contract
EVALUATION 1	Percent of clients with initial assessments and plan of care completed within 45 calendar days of referral.	Report from EMR	Report from DA/PCC	BIANNUAL	100%	FED EI
EVALUATION 2	Percent of clients with at least one standardized* screening or assessment tool used to develop the plan of care.	Report from EMR	Report from DA/PCC	BIANNUAL	100%	contract
EVALUATION 3	Percent of clients that had all 11 core information elements included in the summary and planning documents.	Client Record	Chart review	BIANNUAL	100%	contract
PLAN OF CARE 1	Percent of clients with documented discussion of care goals. May include direct note, goal that is client directed, sign off by parent/guardian or language of goals clearly indicate involvement by client and family	Client Record	Chart review	BIANNUAL	100%	contract
PLAN OF CARE 2	Percent of clients with a plan of care that addresses needs taken from the screening, evaluation and core information summary.	Client Record	Chart review	BIANNUAL	100%	contract
PROGRESS1	Percent of clients that have shown improvement on a standardized* assessment tool.	Report from EMR	Report from DA/PCC	BIANNUAL	100%	contract
PROGRESS2	Percent of clients that have evidence of service coordination in their record.	Client Record	Chart review	BIANNUAL	100%	contract
TRANSITION - DISCHARGE PLAN 1	<b>A.</b> Percent of clients (greater than three years of age) that had transition or discharge plans developed 30 days or more prior to transition or discharge date. <b>B.</b> Percent of clients (pre-natal to three years of age) that had a transition plan, meeting and notification to schools and state at least 90 days before transition.	Report from EMR(?)	Report from DA/PCC	BIANNUAL	100%	contract

\*standardized assessment or evaluation tool also refers to the approved tools on the CIS website and IFS is considering the CANS