

Vermont Health Connect Update

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Thursday, June 12, 2014

Overview

- VHC by the Numbers
- Change of Circumstance Functionality
- Package 2 Deployment
- New Vendor
- Notices

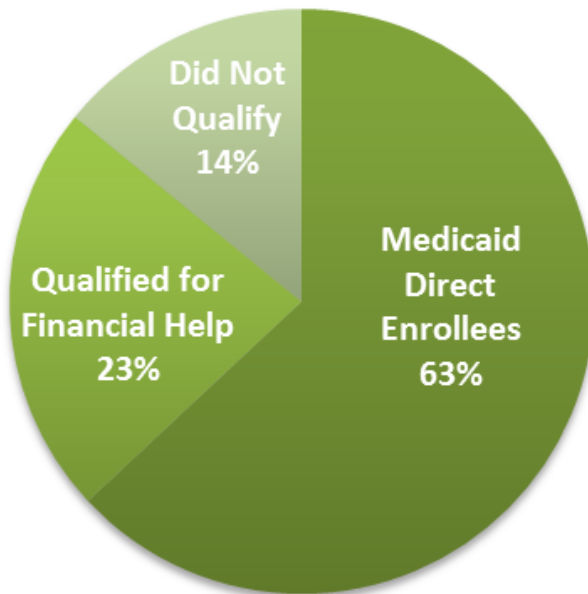
VHC by the Numbers

- **29,300** enrolled in **QHPs*** directly through **VHC** (individual market)
- **34,800** enrolled in **QHPs** directly through **insurance carriers** (small group market)
- **80,400** enrolled in **Medicaid**
- **Total = 144,500**

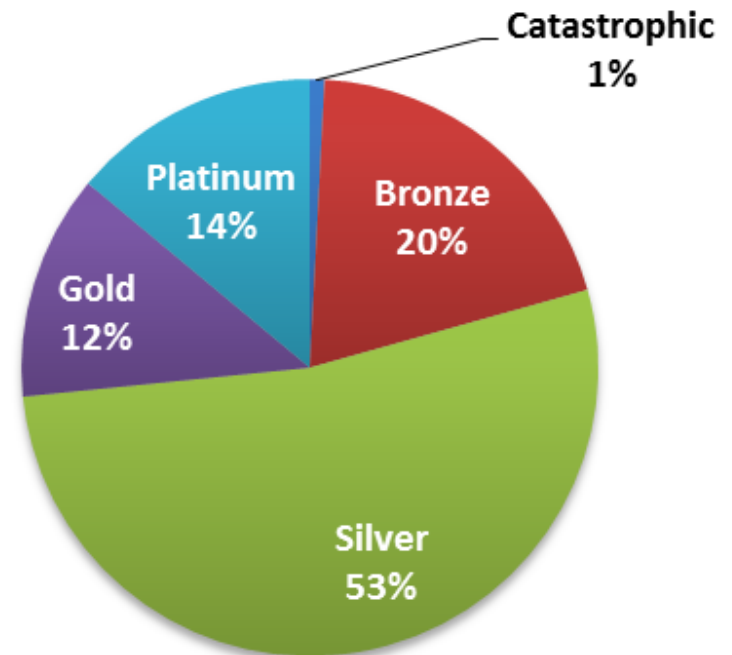
*QHPs=Qualified Health Plans, or private health insurance plans certified by VHC

VHC by the Numbers

Financial Help & Medicaid Eligibility



Metal Level Selection



Change of Circumstance Functionality

- What is Change of Circumstance (CoC)?
 - A technological function available to both staff and users that allows automated change of applicant information such as marital status, income, address, family members, etc.
- Currently VHC does not have CoC functionality
 - There are over 10,000 outstanding CoC requests
- CoC Functionality is part of the Package 2 Deployment

Package 2 Deployment

- VHC will not launch new functionality until it is ready
 - Considerable progress has been made and we are close to deployment, but not there yet
 - Package 2 includes important functionality and we want to make sure that when it is deployed, it works and meets expectations
- Package 2 includes CoC, notices, recurring payment and other internal-facing functionality

Notices

Notice of Decision (EE05)

- To be sent to every household who filled out an application at any point during or after open enrollment and who still has an active case on file

Upcoming

- Notice of Termination (EE07)
 - Customer request
 - Change in residency
 - Change in incarceration
 - Change in citizenship
- Notice of Change of Information/Eligibility (EE08)
 - Sent upon completion of Change of Circumstance or Information

New Vendor

- VHC signed a contract with Optum to augment our project management and operational tactics to support CGI and our staff in successfully making VHC work the way it was intended
- Optum began work on 6/9 and is quickly working to assess VHC needs, including the CoC backlog

2014-2015 Navigator Organizations

- Association of Africans Living in Vermont
- Bi-State Primary Care Association
- Brattleboro Memorial Hospital
- Central Vermont Community Action Council Champlain Valley Office of Economic Opportunity *In partnership with Community Action of Southwest Vermont, Northeast Kingdom Community Action, and Southeastern Vermont Community Action*
- Community Health Centers of Burlington
- Community Health Centers of Rutland Region, Inc.
- Fletcher Allen Health Care - Health Assistance Program
- Lake Champlain Lifelong Learning Fund (Chamber of Commerce)
- Northeast Kingdom Chamber of Commerce *In partnership with the Lamoille Region Chamber of Commerce*
- North Country Hospital and Health Center
- Northeastern Vermont Regional Hospital
- Planned Parenthood of Northern New England Porter Medical Center
- Richford Health Center, Inc. d/b/a Northern Tier Center for Health
- Rutland Regional Chamber of Commerce
- Rutland Regional Medical Center
- Vermont Businesses for Social Responsibility
- Vermont Campaign for Health Care Security
- Vermont Coalition of Clinics for the Uninsured *In partnership with 6 of its member clinics*
- Vermont Family Network