Vermont Statewide

2-1-1
Get Connected. Get Help.™

Vermont 211
Referrals by Type of Need
January 1, 2023 - December 31, 2023

		Number of Contacts by Month											
		J	F	M	A	M	J	J	A	S	O	N	D
		4975	5305	5293	3358	3199	2793	6422	3706	2515	2337	4736	5518
	PRIOR YEAR	5507	5709	5232	4731	4054	3793	3205	3127	3015	3044	3503	4206
	2021	4519	4416	4278	2746	3126	2844	2760	3151	3116	3239	4070	4409
Year-to-Date Contacts Statewide:	**50157**												

		Number of Referrals											
Need Category	**Total Referrals**	J	F	M	A	M	J	J	A	S	O	N	D
INDIVIDUAL AND FAMILY LIFE	**428**	**37**	**31**	**48**	**37**	**40**	**37**	**27**	**30**	**22**	**19**	**47**	**53**
Death Certification/Burial Arrangements	12	1	1	0	0	5	0	0	1	2	0	1	1
Domestic Animal Services	30	3	4	3	1	1	3	4	3	2	3	1	2
Individual and Family Support Services	286	22	16	25	25	27	17	16	23	16	13	43	43
Leisure Activities / Recreation	13	1	1	2	1	1	4	1	0	0	2	0	0
Mutual Support	44	3	6	8	3	2	9	3	1	1	1	1	6
Social Development and Enrichment	2	0	0	0	1	0	1	0	0	0	0	0	0
Volunteer Opportunities and Development	41	7	3	10	6	4	3	3	2	1	0	1	1
MENTAL HEALTH AND SUBSTANCE USE SERVICES	**539**	**49**	**56**	**49**	**45**	**50**	**63**	**46**	**21**	**39**	**36**	**46**	**39**
Counseling Settings / Approaches	29	3	4	3	3	3	5	2	0	4	0	1	1
Mental Health Care Facilities	22	2	2	1	4	0	3	2	2	4	1	1	0
Mental Health Assessment and Treatment	271	34	20	19	15	20	20	18	14	23	23	38	27
Mental Health Support Services	131	8	26	19	6	14	26	17	2	4	3	1	5
Substance Use Disorder Services	86	2	4	7	17	13	9	7	3	4	9	5	6
ORGANIZATIONAL/COMMUNITY SERVICES	**7418**	**428**	**552**	**991**	**459**	**358**	**408**	**2469**	**798**	**241**	**215**	**225**	**274**
Arts and Culture	2	0	0	0	0	0	1	0	0	1	0	0	0
Community Economic Development	25	1	6	2	1	1	2	4	2	1	3	0	2
Community Facilities / Centers	7	0	1	1	0	2	2	0	0	0	0	0	1
Community Groups / Government Offices	598	61	51	62	49	55	99	48	44	26	37	40	26
Community Planning and Public Works	33	1	0	3	2	6	0	8	8	1	0	0	4
Disaster Services	2417	1	52	1	1	1	2	1751	470	65	35	10	28
Donor Services	102	8	2	13	8	10	14	14	8	4	5	10	6
Information Services	4145	349	422	898	392	271	282	644	256	137	132	164	198
Military Services	0	0	0	0	0	0	0	0	0	0	0	0	0
Occupational/Professional Associations	29	2	1	1	1	1	0	0	10	5	1	0	7
Organizational Development and Management	17	2	3	2	4	2	2	0	0	1	1	0	0
Political Organizations and Participation	4	0	0	1	0	1	0	0	0	0	1	0	1
Research	39	3	14	7	1	8	4	0	0	0	0	1	1
REFERRALS TO SERVICES NOT IN 211 DATABASE	**75**	**12**	**14**	**8**	**12**	**12**	**10**	**4**	**1**	**1**	**0**	**1**	**0**
TOTAL NUMBER OF REFERRALS	**23792**	**2545**	**2438**	**3063**	**1803**	**1533**	**1400**	**3554**	**1932**	**1109**	**1159**	**1480**	**1776**

SPECIALIZED INFORMATION & REFERRAL SERVICES

Need Category	**Total '23 Referrals**	J	F	M	A	M	J	J	A	S	O	N	D
Help Me Grow - Vermont	233	29	29	23	13	26	40	20	11	6	7	8	21