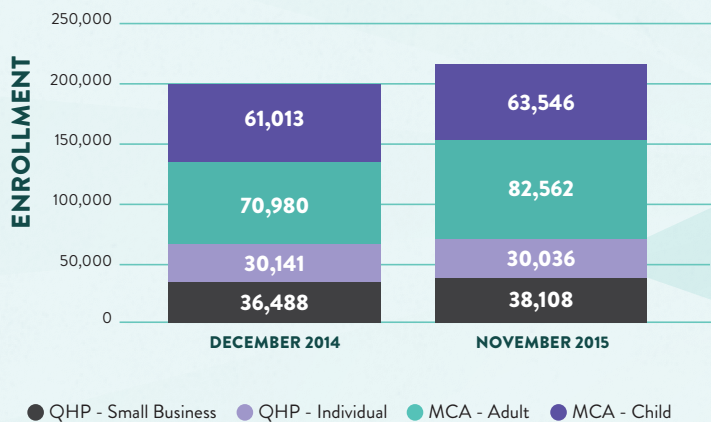


# VERMONT HEALTH CONNECT NOVEMBER 2015 DASHBOARD

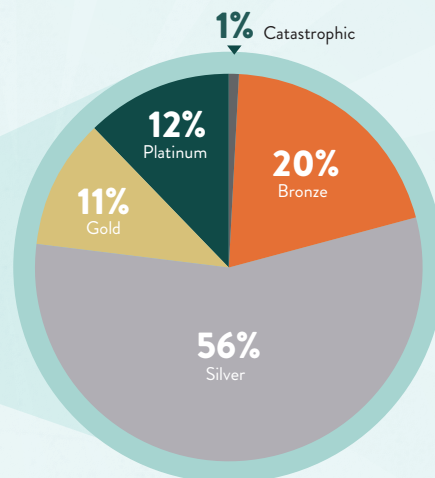
## COVERED VERMONTERS

### INDIVIDUALS ENROLLED IN QUALIFIED HEALTH PLANS (QHP) OR MEDICAID FOR CHILDREN AND ADULTS (MCA)



Note: Effectuated enrollments for Small Business QHP (direct enrolled) as reported by insurers to VHC. Dec. 2014 Individual QHP as reported by insurers to Center for Medicaid and Medicare Services (CMS). November 2015 Individual QHP as reported by insurers to VHC. Medicaid for Children and Adults (MCA) as reported by Vermont Health Connect and Vermont's legacy ACCESS system. MCA includes Dr. Dynasaur and CHIP but does not include Medicaid for the Aged, Blind, and Disabled (MABD).

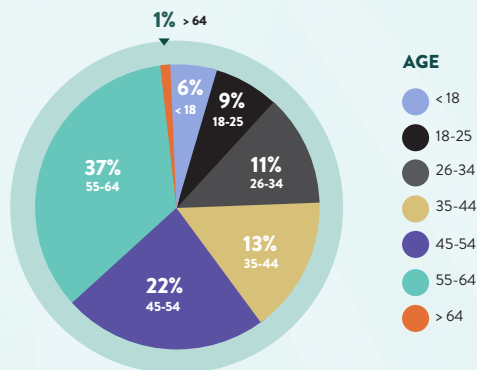
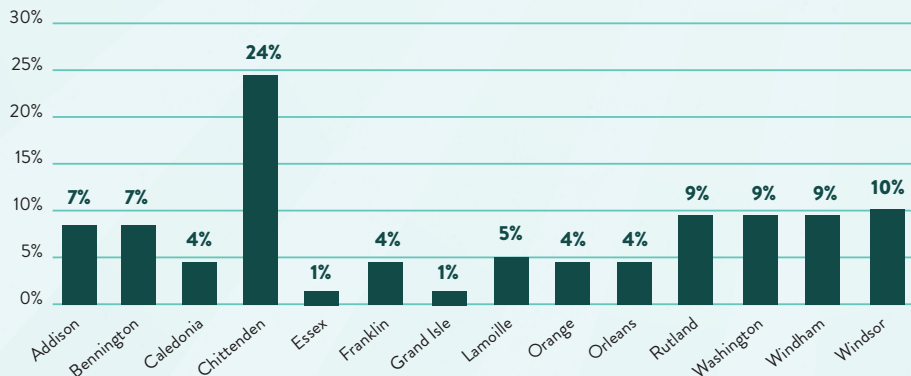
### QHP INDIVIDUAL COVERAGE BY METAL LEVEL



## DEMOGRAPHICS

### WHO IS COVERED BY QUALIFIED HEALTH PLANS?

#### Individual QHP Population by County



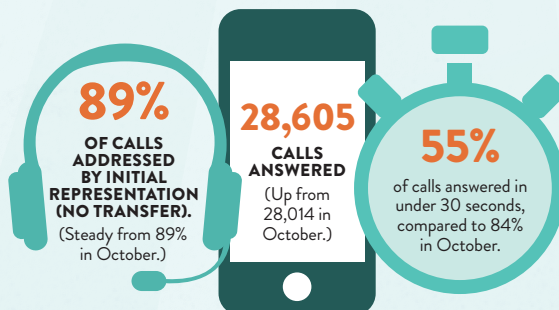
## CUSTOMER SUPPORT

### ONLINE



\*Percentage of time web portal was up and running outside of scheduled maintenance period.

### BY PHONE



### IN PERSON



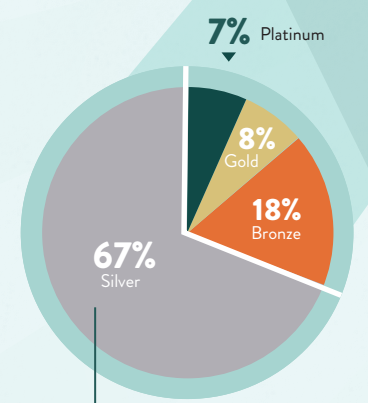
\*Unique interactions with individuals lasting at least 10 minutes, including those that result in an application for health coverage.

# FINANCIAL HELP

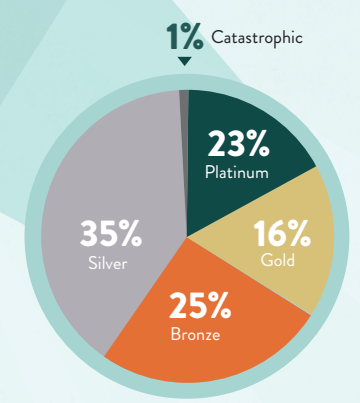
## WHO'S RECEIVING FINANCIAL HELP TO PURCHASE A QHP AND WHAT ARE THEY PAYING FOR HEALTH CARE?



### PLAN SELECTION



### PLAN SELECTION



### PREMIUM



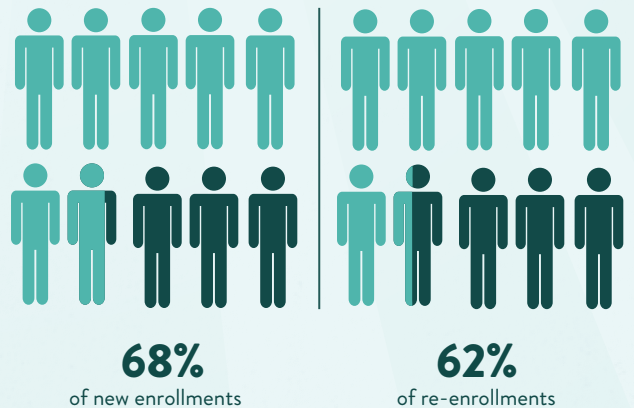
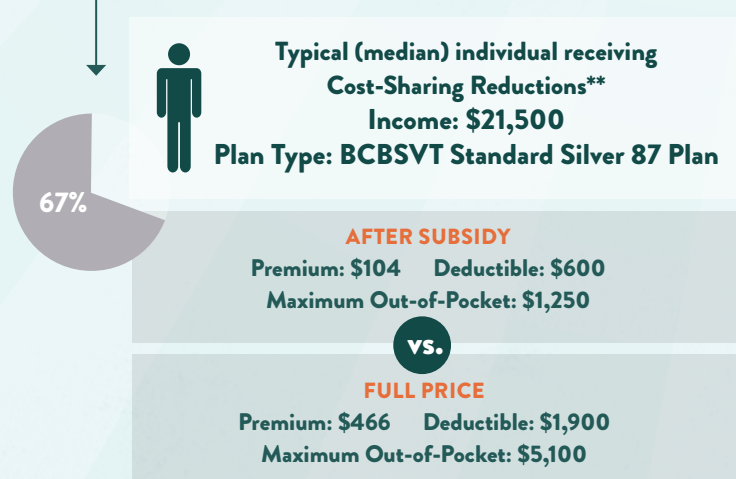
PLAN SELECTION AMONG INDIVIDUALS ELIGIBLE FOR COST-SHARING REDUCTION

MONTHLY PREMIUM FOR MOST COMMON SILVER PLAN\*

PLAN SELECTION AMONG INDIVIDUALS NOT-ELIGIBLE FOR COST-SHARING REDUCTIONS

### POSSIBLE TOTAL COSTS (PREMIUM & OUT-OF-POCKET)

### QHP INDIVIDUALS RECEIVING FINANCIAL HELP



\*The BCBSVT Standard Silver Plan is the most common plan.

\*\*Note: There are four tiers of cost-sharing reductions. Depending on income, an individual in a Standard Silver CSR plan could have a deductible between \$100 and \$1,900 and a maximum out-of-pocket between \$500 and \$4,000. The median CSR customer is in a Silver 87 plan detailed above.