

| RESULTS OF VIT ONLINE USER SURVEY | | | | | | | | | | |
|---|---|--|--|---|---|--|--|--|--|--|
| What is the name of your organization? | What was the primary purpose of your VIT use? | Has your organization identified an alternative to meet your videoconference or distance learning needs after January 1, 2016? | What alternative technology or other methods have you identified to meet your needs? | How does this compare to VIT in terms of availability, ease of use for you and your customers, and expense? | What alternative technology or other methods have you considered? | What features of VIT are most difficult for your organization to replace through an alternative technology/method? | What impact will there be on your organization when VIT services are no longer available ? | How many times per year did your organization use VIT? | How many people participated per meeting/class held by you on VIT? | How many sites per meeting/class on the VIT system did you use ? |
| | Government Business/Meeting | No | | | | web cast meeting space | difficult to reach people throughout the state. will have to have more meetings, where people can't hear each other's ideas, or have one meeting where likely fewer people will attend | 2-4 times per year | 20 to 50 | 10 to 17 |
| StandByVideo | Other Business/Meeting | No | | | ViDyo, desktop VC superior to Skype NOT FREE anyway, requires equipment on site as well | Equipment on site and properly provisioned IP connection for videoconference | we will not be able to videoconference with Vermont participants, no other alternatives | 5 or more times per year | Less than 5 | One |
| Vermont Department of Health, APS Health Care | Education | No | | | Web Ex | the quality of the transmission can't be beat | we will need to schedule some in person meetings in lieu of this service, which will be less cost effective | 2-4 times per year | 10 to 20 | 6 to 10 |
| IBEW Local 300 | Non Profit Business/Meeting | No | | | We would prefer similar technology that allows multiple location access. | Multiple location access. | Communications to members will be diminished. Face-to-face interaction will be limited. | 5 or more times per year | 20 to 50 | 2 to 6 |
| VTAPTA (Vermont Chapter of American Physical Therapy Association) | Education | No | | | Online webinar (Go-To-Webinar/Meeting style) | Live presentations at host site will be difficult to replace | We can use a webinar service but those dollars will go to an out of state company | 5 or more times per year | 20 to 50 | 2 to 6 |
| Vermont Afterschool | Education | No | | | Webinars | Interactive nature; participants being able to see each other and talk with one another | It will drastically increase our costs for hosting trainings and participants costs/time to attend trainings | 2-4 times per year | 20 to 50 | 6 to 10 |
| US Bankruptcy Court-VT | Government Business/Meeting | No | | | Self hosted with limited access | Multiple sites | More travel for the public to access Bankruptcy court | 5 or more times per year | 10 to 20 | 2 to 6 |
| Vermont Association for the Blind and Visually Impaired | Non Profit Business/Meeting | No | | | Google Hangout, teleconference | Having a face to face meeting | having to pay mileage for staff members to drive further to meetings | 5 or more times per year | 10 to 20 | 6 to 10 |
| Senate Appropriations Committee (VT Legislature) | Government Business/Meeting | No | | | Other video conferencing methods | | Will have to utilize other video conferencing methods | once a year or less | More than 50 | 10 to 17 |
| Vermont Association for Justice | Education | No | | | Live streaming | efficiency, professionalism, cost | we will no longer be able to reach all of our statewide members for impt Spring and Fall continuing legal ed seminars | 2-4 times per year | 20 to 50 | 2 to 6 |

RESULTS OF VIT ONLINE USER SURVEY

| What is the name of your organization? | What was the primary purpose of your VIT use? | Has your organization identified an alternative to meet your videoconference or distance learning needs after January 1, 2016? | What alternative technology or other methods have you identified to meet your needs? | How does this compare to VIT in terms of availability, ease of use for you and your customers, and expense? | What alternative technology or other methods have you considered? | What features of VIT are most difficult for your organization to replace through an alternative technology/method? | What impact will there be on your organization when VIT services are no longer available ? | How many times per year did your organization use VIT? | How many people participated per meeting/class held by you on VIT? | How many sites per meeting/class on the VIT system did you use ? |
|--|---|--|--|---|--|--|--|--|--|--|
| SASH/Cathedral Square | Non Profit Business/Meeting | No | | | Skype or Go To Training | Having the IT support at other sites | This is a huge impact on how we will traing statewide | 2-4 times per year | 20 to 50 | 6 to 10 |
| IBEW Local 2326 | Non Profit Business/Meeting | No | | | Still investigating | The travel for people coming from remote areas | Huge inconveniences | 5 or more times per year | More than 50 | 6 to 10 |
| Connexus, Inc. | Other Business/Meeting | No | | | Skype or FaceTime | Video conference quality | Less reliable poor quality meeting | 5 or more times per year | Less than 5 | One |
| Vermont Insurance Agents Association | Education | No | | | Expanding our webinar and streaming partnerships | Providing education courses throughout the state in multiple locations | Increased costs for instructors and hotels | 2-4 times per year | More than 50 | 2 to 6 |
| Vermont Agency of Transportation | Government Business/Meeting | No | | | Skype, Webex etc | Convenience of location, ADA accessibility, provision for sign language interpretation or ESL translation | Not yet determined | 2-4 times per year | 20 to 50 | 10 to 17 |
| Vermont Businesses for Social Responsibility | Non Profit Business/Meeting | No | | | | A sense of connectivity across the state, personalized touches at locations. | | once a year or less | 20 to 50 | 6 to 10 |
| Episcopal Church in Vermont | Non Profit Business/Meeting | No | | | Setting up our own technology. | Multiple locations available with room for many people | Not certain | once a year or less | 10 to 20 | 6 to 10 |
| Vermont Public Service Department | Government Business/Meeting | No | | | Researching videoconferencing options | Unknown until research is completed | We will need to find an alternative | once a year or less | 20 to 50 | 10 to 17 |
| American Red Cross | Non Profit Business/Meeting | No | | | | | | | | |
| Chapter G-VT, P.E.O. Sisterhood | Non Profit Business/Meeting | No | | | videoconferencing | Geography and Distance | Uncertain | once a year or less | 10 to 20 | 2 to 6 |
| | Education | No | | | GoToMeeting, Webinar through UVM meduical Center Telemedicine, recording a video of a speaker to share with school nurses. | tech support at each site; number and location of sites | We have discontinued Grand Rounds for School Nurses | 5 or more times per year | More than 50 | 10 to 17 |
| State of vermont | Government Business/Meeting | No | | | In face meetings - at strategic geographic locations | Cost effectiveness of holding statewide meetings. | Great staff and travel costs to staff multiple meetings geographically dispersed around the state. | 5 or more times per year | 20 to 50 | 10 to 17 |
| VSAC | Education | Yes | Hotel-based meeting | Limits access -- we will offer 2 instead of 6+ locations. | | | | 2-4 times per year | More than 50 | 6 to 10 |
| UVM Extension Master Gardener | Education | Yes | Online webinar software | less expensive, easier to use for organization, may be more difficult for customers | | | | 5 or more times per year | More than 50 | 10 to 17 |

| RESULTS OF VIT ONLINE USER SURVEY | | | | | | | | | | |
|--|---|--|--|---|---|--|--|--|--|--|
| What is the name of your organization? | What was the primary purpose of your VIT use? | Has your organization identified an alternative to meet your videoconference or distance learning needs after January 1, 2016? | What alternative technology or other methods have you identified to meet your needs? | How does this compare to VIT in terms of availability, ease of use for you and your customers, and expense? | What alternative technology or other methods have you considered? | What features of VIT are most difficult for your organization to replace through an alternative technology/method? | What impact will there be on your organization when VIT services are no longer available ? | How many times per year did your organization use VIT? | How many people participated per meeting/class held by you on VIT? | How many sites per meeting/class on the VIT system did you use ? |
| The VLPA | Education | Yes | We have been forced to move away from current video-conferencing and distance learning technology. We are attempting to establish full day live attendance seminars. | 1. Availability of venue sites and space is greatly reduced. 2. The ease of use for both attendees and provider is greatly diminished -- almost to the point of 'hardship' for many individuals. 3. The difference concerning expense is harder to predict, but evidence suggests expenses will increase significantly. | | | | 5 or more times per year | More than 50 | 2 to 6 |
| Continuing and Distance Education at UVM | Education | Yes | Adobe Connect, Blackboard online courses, ITV systems at local public libraries | Library system not high quality, students would have to drive farther, online and adobe connect don't foster the sense of cohort that the program is known for | | | | 5 or more times per year | 10 to 20 | 2 to 6 |
| State of Vermont | Government Business/Meeting | Yes | Go - To Meeting/Webinar | People will be able to log on from their home computers. | | | | 2-4 times per year | More than 50 | 6 to 10 |
| VR | Non Profit Business/Meeting | Yes | in-house video conferencing | not as easy to use, visual is less clear, having outside groups joinis more difficult | | | | 5 or more times per year | More than 50 | 2 to 6 |
| Vermont Tech | Education | Yes | some type of videoconferencing | So far, VIT offered better visibility and better tech support | | | | 5 or more times per year | 20 to 50 | 2 to 6 |