

# VTrans Strategic Plan & RBA

- Overview
- RBA Connection
- Working the Plan



House Transportation Committee  
January 6, 2015

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# VTrans Mission

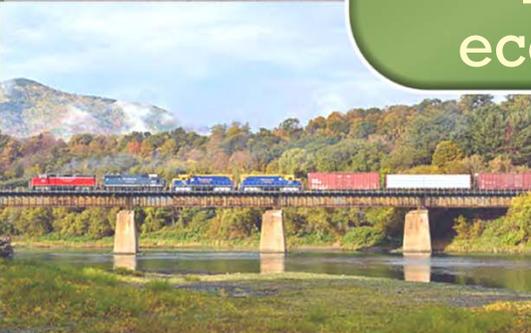


Provide for the safe and efficient movement of people and goods.

# Vision for Transportation



A safe, efficient and multimodal transportation system that promotes Vermont's quality of life and economic wellbeing



# Goals & Objectives

- **Goal:** Provide a safe and resilient transportation system that supports the Vermont economy.

- Reduce the number of major crashes
- No unplanned road closures or restrictions due to conditions within VTrans' control
- Increase the resilience of the transportation network to floods and other extreme weather and events.



- **Goal:** Preserve, maintain and operate the transportation system in a cost effective and environmentally responsible manner.

- Maintain pavement, structures and other transportation system assets in a state of good repair
- Implement an Asset Management System and integrate it with Planning and Programming
- Minimize the environmental impacts of the transportation system.



# Goals & Objectives

- **Goal:** Provide Vermonters energy efficient, travel choices/options.
  - Minimize traveler delay
  - Increase use of walking, biking, transit, rail, and Travel Demand Management options
  - Increase use of state and municipal Park & Ride system



# Goals & Objectives

- **Goal: Cultivate and continually pursue innovation, excellence and quality customer service.**
  - Information given to customers is accurate and comprehensive
  - Staff are competent, fair, polite and sympathetic to customers' needs
  - Staff deliver the outcome as promised and manage any problems
- **Goal: Develop a workforce to meet the strategic needs of the Agency**
  - Recruit excellent, qualified and diverse employees.
  - Retain and develop excellent and diverse employees
  - Implement succession planning

## Vermont Department of Motor Vehicles

★★★★☆ 8 reviews [Details](#)

[Departments of Motor Vehicles](#) [Edit](#)



TRAINING CENTER

Catalog of Learning  
Opportunities  
2014 – 2015



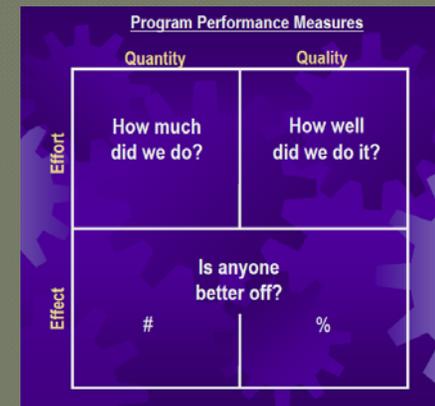
# Act 186 of 2014

## Results Based Accountability

- Created the Joint Legislative Government Accountability Committee
- Establishes 9 Statewide Population Outcomes
- Requires reporting on specific indicators each year
- H. 198 proposes some changes

### GAC Members

Sen. Diane Snelling, Co-Chair  
 Rep. Anne Theresa O'Brien, Co-Chair  
 Rep. Scott Beck  
 Rep. Robin Chesnut-Tangerman  
 Sen. Brian Collamore  
 Rep. Debbie Evans  
 Sen. Anthony Pollina  
 Sen. Jeanette K. White



# Results Based Accountability Population Outcomes & VTrans

Population Outcomes per Act 186 w/changes proposed in H.198	VTrans Role
1) VT has a prosperous economy.	Supportive
2) Vermonters are healthy.	Supportive
3) VT's environment is clean and sustainable.	Supportive
4) VT's communities are safe and supportive.	Supportive
5) VT's families are safe, nurturing, stable, and supported.	Less related
6) VT's children and young people achieve their potential	Less related
7) VT's elders and people with disabilities and people with mental conditions live with dignity and independence in settings they prefer.	Supportive
8) Vermont has open, effective, and inclusive government <del>at the State and local levels</del> <u>with a supported, motivated, and accountable State workforce.</u>	Supportive
<b><u>9) VT's State Infrastructure meets the needs of Vermonters, the economy and the environment</u></b>	Directly Related

# VTrans RBA Reporting for SFY 2017

Primary State Population Outcome	VTrans Strategic Plan Goal	VTrans Objective	VTrans Programs
<p><b><u>VT's State Infrastructure meets the needs of Vermonters, the economy and the environment*</u></b></p> <p><i>*As proposed in H.198</i></p>	Provide a safe and resilient transportation system that supports the Vermont economy.	Reduce the number of major crashes	<ul style="list-style-type: none"> <li>• Safety and Traffic Operations</li> </ul>
	Preserve, maintain and operate the transportation system in a cost effective and environmentally responsible manner.	Maintain pavement, structures and other transportation system assets in a state of good repair	<ul style="list-style-type: none"> <li>• Pavement</li> <li>• Interstate Bridge</li> <li>• State Hwy Bridge</li> <li>• Town Hwy Bridge</li> </ul>
	Provide Vermonters energy efficient, travel choices/options.	Increase use of walking, biking, transit, rail, and Travel Demand Management options	<ul style="list-style-type: none"> <li>• Transit</li> <li>• Rail</li> </ul>
	Cultivate and continually pursue innovation, excellence and quality customer service.	Staff are competent, fair, polite and sympathetic to customers' needs	<ul style="list-style-type: none"> <li>• DMV</li> </ul>

# Working the Plan

- Customer Service Improvement Program
- Workforce Task Team
- Performance Measures Management System
- Annual Report Organized around Strategic Plan
- Check-in at quarterly managers' meetings

