

Vermont Health Connect Update

Commissioner Mark Larson
Department of Vermont Health Access
April 18, 2014

January – May Coverage Data

Updated 4/17	Individual Plans Confirmed (Checked Out)	Payment Received (Paid)	Enrollment Effectuated (Enrolled)
Qualified Health Plans			
January Start	12,273	11,731	11,385
February Start	2,019	1,904	1,658
March Start	3,192	2,989	2,527
April Start	12,176	10,425	8,579
May Start	3,283	1,018	739
Medicaid (Does not include 33,549 automatically enrolled from VHAP/Catamount)			
January Start	12,134		11,832
February Start	4,607		4,460
March Start	11,140		10,362
April Start	1,378		614
Total	62,202	28,067 (QHP only)	52,156

Catamount/VHAP Transition

4/17/2014				2014 VHC Actuals			Percentage of Actuals Applied at VHC (<i>Applied at VHC/Needed Coverage</i>)	Individuals That Have Applied	
Program	ACCESS Population			Application	Plan Confirmation			Percentage of Plans Confirmed at VHC (<i>Plan Confirmed/Total Applied</i>)	Percentage of Plans Effectuated at VHC (<i>Plan Effectuated/Total Applied</i>)
	Total Enrollment 12/20/13	Changed to Medicaid 12/20/13	Needs Coverage for April 2014	Applied at VHC	Medicaid & Dr. Dynasaur Confirmed	QHP Plan Confirmed			
VHAP	36,508	31,574	4,934	4,117	1,436	1,634	83.4%	74.6%	56.1%
CHAP	13,105	1,614	11,491	10,195	2,509	5,819	88.7%	81.7%	64.4%
Sunset Total	49,613	33,188	16,425	14,312	3,945	7,453	87%	80%	63%

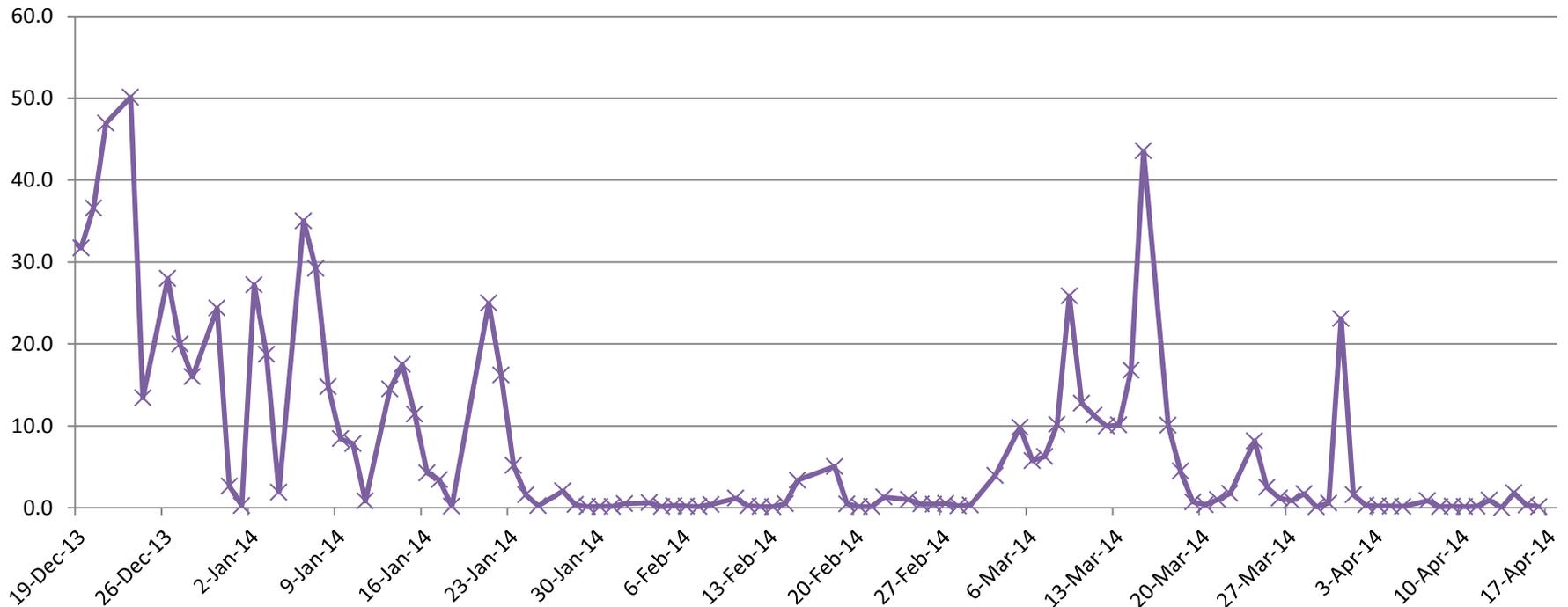
ESIA Transition

The Vermonters included in the tracking below were covered by employer-sponsored insurance in December 2013. The expectation was that enrollment from this group would be low because of existing access to coverage. However, some of these individuals used Vermont Health Connect to find a health plan because their current coverage was considered “unaffordable” or they lost employer-sponsored insurance during the open enrollment period.

Program	4/17/2014			2014			Percentage of Actuals Applied at VHC <i>(Applied at VHC/Needed Coverage)</i>	Individuals That Have Applied	
	ACCESS Population			Application	Plan Confirmation			Percentage of Plans Confirmed at VHC <i>(Plan Confirmed/Total Applied)</i>	Percentage of Plans Effectuated at VHC <i>(Plan Effectuated/Total Applied)</i>
	Total Enrollment 12/20/13	Changed to Medicaid 12/20/13	May Need Coverage for April 2014	Applied at VHC	Medicaid & Dr. Dynasaur Confirmed	QHP Plan Confirmed			
ESIA & VHAP/ESIA	1,398	361	1,037	319	57	71	30.8%	40.1%	32.3%

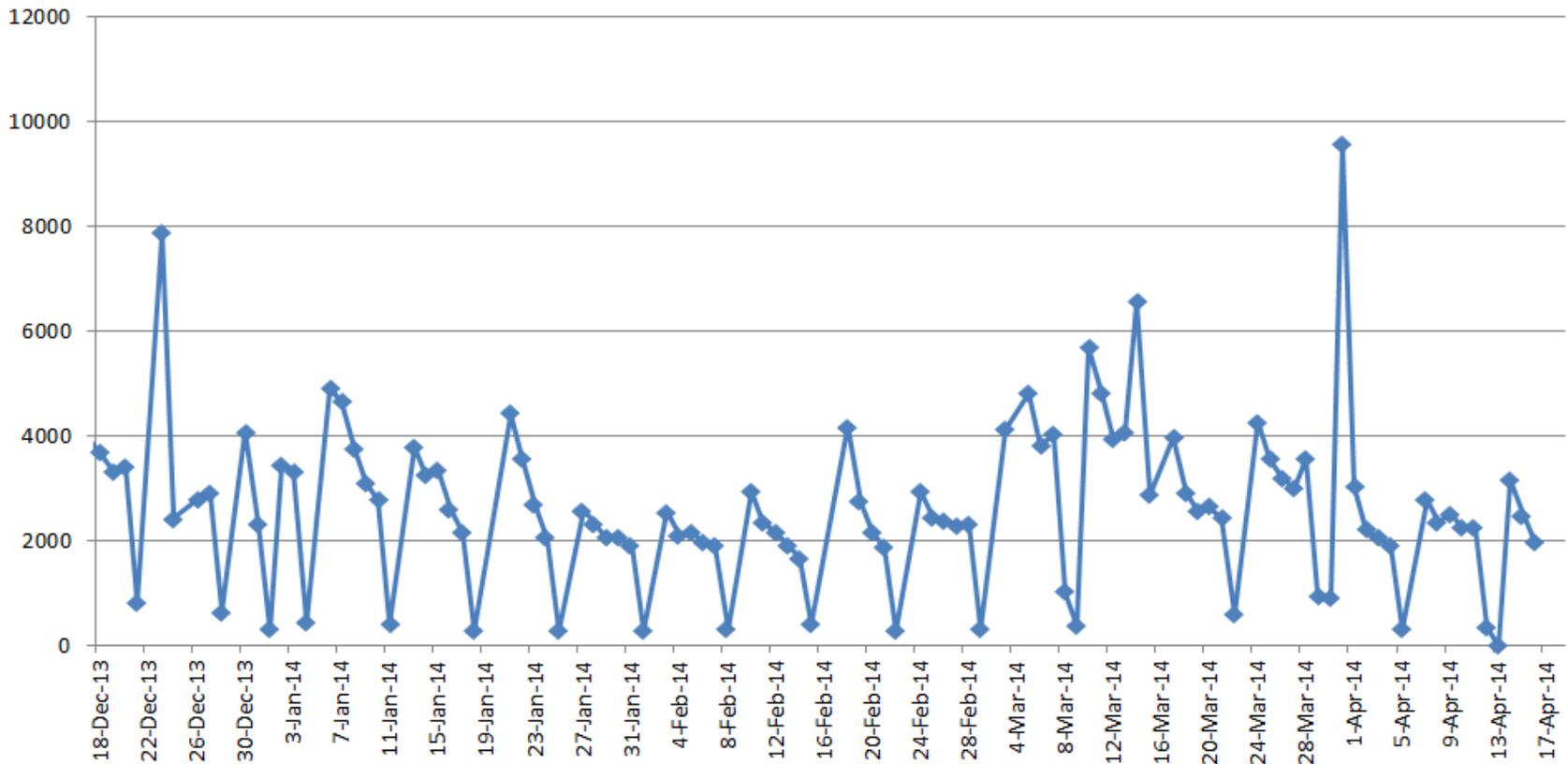
Customer Support Center

Average Time to Answer



Customer Support Center

Total Daily Offered Calls



Customer Support Center

Payment Line Calls

