

NO. R-71. HOUSE CONCURRENT RESOLUTION COMMENDING THE
WORK OF THE VERMONT 2-1-1 TELEPHONE SUPPORT SYSTEM.

(H.C.R.48)

Offered by Committee on Human Services

Whereas, thousands of Vermonters seek much-needed human and social services each day, including appropriate child care, affordable housing, support for a homebound parent, food, or crisis counseling for teen parents, and

Whereas, many local, regional, and statewide organizations in both the public and private sector provide services that respond to these needs, and

Whereas, the difficult challenge for Vermonters to connect with these much-needed services was greatly simplified when the 2-1-1 telephone system dialing option was established, and the service providers also benefit from the more accurate and timely information that 2-1-1 collects concerning Vermonters' need for social services, and

Whereas, nationally, more than 230 million Americans have access to 2-1-1 service through 244 active 2-1-1 systems covering all or part of 48 states, Washington, D.C., and Puerto Rico, and

Whereas, in 2005, the public service board approved introduction of the 2-1-1 telephone system in Vermont and designated the United Way of Vermont as the service manager to develop and implement the system, and

Whereas, in recognition of the vital assistance that the 2-1-1 network provides to thousands of Vermonters, Governor Douglas is designating February 11, 2009, the system's fourth anniversary, as 2-1-1 Day, now therefore be it

Resolved by the Senate and House of Representatives:

That the General Assembly recognizes the value and broad public benefit of the Vermont 2-1-1 telephone support system and commends the United Way of Vermont and the individuals directly associated with the system's operation for their outstanding service on behalf of all Vermonters, and be it further

Resolved: That the secretary of state be directed to send a copy of this resolution to Director of Vermont 2-1-1 MaryEllen Mendl.