MEMORANDUM

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STATE OF VERMONT

HUMAN SERVICES BOARD
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TO: Sen. Virginia "Ginny" Lyons, Chair, Senate Committee on Health and Welfare

FROM: Joseph Reinert, Chief Hearing Officer

DATE: January 16, 2025

RE: Human Services Board (HSB) Annual Report

CC: Michael Donohue, Chair, HSB

Pursuant to 3 V.S.A. § 3090(e), please find attached summaries of appeals filed with the HSB and appeal outcomes for calendar years 2022, 2023 and 2024. In addition, we report the following general information:

Year	**Total Appeals Received**
2022	776
2023	1049
2024	1112
TOTAL	**2937**

Please note that these case numbers include a limited number of 3SquaresVT "Intentional Program Violation" hearing requests from the Department for Children and Families, cases that the Board's hearing officers hear by arrangement with the Department and that are not covered by the Board's jurisdictional statute. In addition, the outcomes reported cover cases that were withdrawn by the petitioner—with a favorable, unfavorable or unknown outcome—or resolved by a Board order.[1]

In 2023, the Board received over 35 percent more appeals compared to 2022. This was followed by more appeals filed in 2024 compared to 2023 (a 6 percent

[1] The number of fair hearings requested each year does not represent how many appeals result in a Board order, as many cases are resolved or settled without the need for a final Board order.

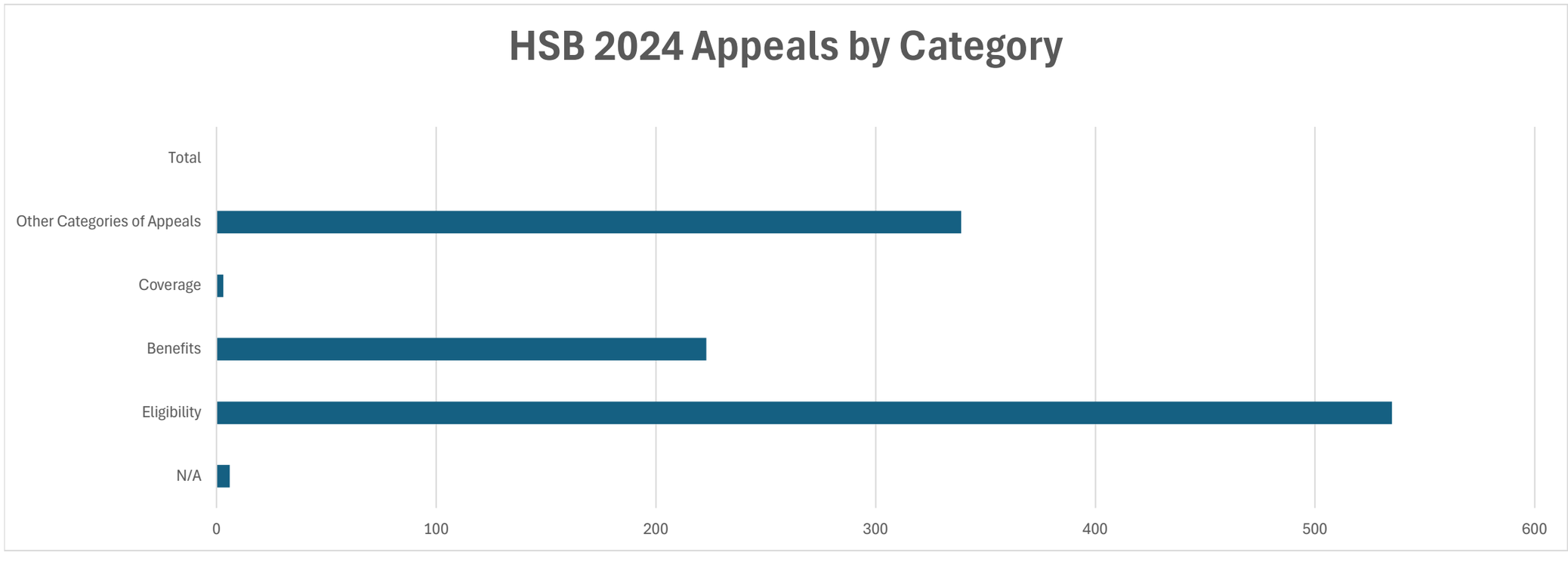
increase), equating to a 43 percent increase in 2024 appeals compared to 2022. This is primarily due to an increase in Medicaid-related appeals—from the “unwinding” of Medicaid eligibility reviews following the end of the public health emergency—and an increase in General Assistance expedited housing appeals. While I am hopeful that case levels will return to a more typical level in the coming year, it is important to recognize the impact this increase had on staff in managing our caseload over the last two years, during which time we also experienced turnover in staffing and related periods of understaffing while recruiting in a challenging hiring environment. In addition, the Board has had to increase its meetings from once per month to twice per month to accommodate the increase in appeals and meet corresponding timelines for resolution.

Please do not hesitate to contact me if you have questions or need more information. Thank you.

HSB 2024 Appeals by Category

Appeal Category ↑		
N/A	Count	6
Eligibility	Count	535
Benefits	Count	223
Coverage	Count	3
Other Categories of Appeals	Count	339
Total	Count	*1106

*this total is slightly lower than the number of appeals received because of appeals concering 2 programs but in the same category.



Dept-program-category 2024 HSB appeals

Filtered By

Show: All appeals

Received Date greater or equal 1/1/2024 12:00 AM

Received Date less or equal 12/31/2024 4:30 PM

Department ↑	Program ↑	Appeal Category ↑	Appeal: ID
Department for Children and Families - Child Development Division (CDI	Licensing-Childcare	Other Categories of Appeals	
		Subtotal Count	1
	Subtotal	Count	1
	Other	Benefits	
		Subtotal Count	1
		Other Categories of Appeals	
		Subtotal Count	2
	Subtotal	Count	3
Subtotal		Count	4
Department for Children and Families - Economic Services Division (ESD	3SquaresVT	N/A	
		Subtotal Count	2
		Eligibility	
		Subtotal Count	27
		Benefits	
		Subtotal Count	79
		Other Categories of Appeals	
		Subtotal Count	24
	Subtotal	Count	132
	ADH	Other Categories of Appeals	
		Subtotal Count	35
	Subtotal	Count	35
	Fuel Assistance	Eligibility	
		Subtotal Count	13
		Benefits	
		Subtotal Count	3
		Other Categories of Appeals	
		Subtotal Count	2
	Subtotal	Count	18
	RUFA (“Reach Up Financial Assistance”)	Eligibility	
		Subtotal Count	5
		Benefits	
		Subtotal Count	9
		Other Categories of Appeals	
		Subtotal Count	5
	Subtotal	Count	19
	General Assistance*	N/A	
		Subtotal Count	1
		Eligibility	
		Subtotal Count	140
		Benefits	
		Subtotal Count	17
		Other Categories of Appeals	
		Subtotal Count	59
	Subtotal	Count	217
	AABD-EP (Aid to Aged, Blind or Disabled or Essential Person)	Eligibility	
		Subtotal Count	1
		Benefits	
		Subtotal Count	1
	Subtotal	Count	2
	3SquaresVT PHE Supplement Reduction	Benefits	
		Subtotal Count	1
	Subtotal	Count	1
	Other	Benefits	
		Subtotal Count	1
		Other Categories of Appeals	
		Subtotal Count	2
	Subtotal	Count	3
Subtotal		Count	427
Department for Children and Families - Family Services Division (FSD)	Substantiation	Other Categories of Appeals	
		Subtotal Count	63
	Subtotal	Count	63
	Expungement	Other Categories of Appeals	
		Subtotal Count	7
	Subtotal	Count	7
	Licensing-Foster	Eligibility	

		Subtotal	Count	6
		Other Categories of Appeals		
		Subtotal	Count	2
	Subtotal		Count	8
Subtotal			Count	78
Department of Disabilities, Aging, and Independent Living (DAIL)	Choices for Care - Clinical eligibility	Eligibility		
		Subtotal	Count	11
		Benefits		
		Subtotal	Count	1
	Subtotal		Count	12
	CFC - Level of Services	Eligibility		
		Subtotal	Count	1
	Subtotal		Count	1
	Developmental Services - Eligibility	Eligibility		
		Subtotal	Count	3
		Benefits		
		Subtotal	Count	3
	Subtotal		Count	6
	Developmental Services - Services	Eligibility		
		Subtotal	Count	8
		Benefits		
		Subtotal	Count	1
		Coverage		
		Subtotal	Count	1
		Other Categories of Appeals		
		Subtotal	Count	2
	Subtotal		Count	12
	Attendant Services	Eligibility		
		Subtotal	Count	1
	Subtotal		Count	1
	NH-RCH Discharge (“Nursing Home-Residential Care Home”)	Other Categories of Appeals		
		Subtotal	Count	2
	Subtotal		Count	2
	Adult Protective Services-Substantiation	Other Categories of Appeals		
		Subtotal	Count	3
	Subtotal		Count	3
	Vocational Rehabilitation	Benefits		
		Subtotal	Count	2
	Subtotal		Count	2
	Other	Eligibility		
		Subtotal	Count	1
		Benefits		
		Subtotal	Count	1
	Subtotal		Count	2
Subtotal			Count	41
Department of Mental Health (DMH)	CRT (Community Rehabilitation and Treatment)	Eligibility		
		Subtotal	Count	4
	Subtotal		Count	4
Subtotal			Count	4
Department of Vermont Health Access (DVHA)	VT Health Exchange/QHP	Eligibility		
		Subtotal	Count	79
		Benefits		
		Subtotal	Count	23
		Other Categories of Appeals		
		Subtotal	Count	68
	Subtotal		Count	170
	DDS (“Disability Determination Services”)	Eligibility		
		Subtotal	Count	4
		Benefits		
		Subtotal	Count	1
	Subtotal		Count	5
	MCA-PHE-Redetermination			
		Subtotal	Count	1
		Eligibility		
		Subtotal	Count	9
		Benefits		
		Subtotal	Count	9
		Other Categories of Appeals		
		Subtotal	Count	2
	Subtotal		Count	21
	Medicaid-MCA (“Medicaid for Children and Adults”)*	N/A		
		Subtotal	Count	2
		Eligibility		

	Subtotal	Count	109
	Benefits		
	Subtotal	Count	44
	Coverage		
	Subtotal	Count	1
	Other Categories of Appeals		
	Subtotal	Count	40
Subtotal		Count	196
MCA Dr. Dynasaur	Eligibility		
	Subtotal	Count	13
	Benefits		
	Subtotal	Count	4
	Other Categories of Appeals		
	Subtotal	Count	2
Subtotal		Count	19
Medicaid-LTC (“Long Term Care”)* Eligibility	Eligibility		
	Subtotal	Count	36
	Benefits		
	Subtotal	Count	5
	Other Categories of Appeals		
	Subtotal	Count	3
Subtotal		Count	44
M-LTC Patient Share	Eligibility		
	Subtotal	Count	3
	Benefits		
	Subtotal	Count	1
	Coverage		
	Subtotal	Count	1
	Other Categories of Appeals		
	Subtotal	Count	6
Subtotal		Count	11
Medicaid-MABD (“Medicaid for the Aged, Blind and Disabled	Eligibility		
	Subtotal	Count	26
	Benefits		
	Subtotal	Count	3
	Other Categories of Appeals		
	Subtotal	Count	6
Subtotal		Count	35
MABD-Spenddown	Eligibility		
	Subtotal	Count	3
	Other Categories of Appeals		
	Subtotal	Count	1
Subtotal		Count	4
Medicaid-Katie Beckett*	Eligibility		
	Subtotal	Count	12
	Benefits		
	Subtotal	Count	6
	Other Categories of Appeals		
	Subtotal	Count	1
Subtotal		Count	19
Medicaid-Covered Services*	Eligibility		
	Subtotal	Count	2
	Benefits		
	Subtotal	Count	1
Subtotal		Count	3
Medicaid-Non-Covered Services	Eligibility		
	Subtotal	Count	10
Subtotal		Count	10
Medicare Savings Program	Eligibility		
	Subtotal	Count	6
	Benefits		
	Subtotal	Count	2
Subtotal		Count	8
Medicaid-WPWD	Benefits		
	Subtotal	Count	1
	Other Categories of Appeals		
	Subtotal	Count	1
Subtotal		Count	2
Medicaid – Other DVHA eligibility	Eligibility		
	Subtotal	Count	1
Subtotal		Count	1
VPharm	Eligibility		
	Subtotal	Count	4

		Benefits		
		Subtotal	Count	4
	Subtotal		Count	8
	Healthy Vermonters	Other Categories of Appeals		
		Subtotal	Count	1
	Subtotal		Count	1
	Other	Other Categories of Appeals		
		Subtotal	Count	1
	Subtotal		Count	1
Subtotal			Count	558
Total			Count	1112

VT Human Services Board Appeals - 2024 outcomes

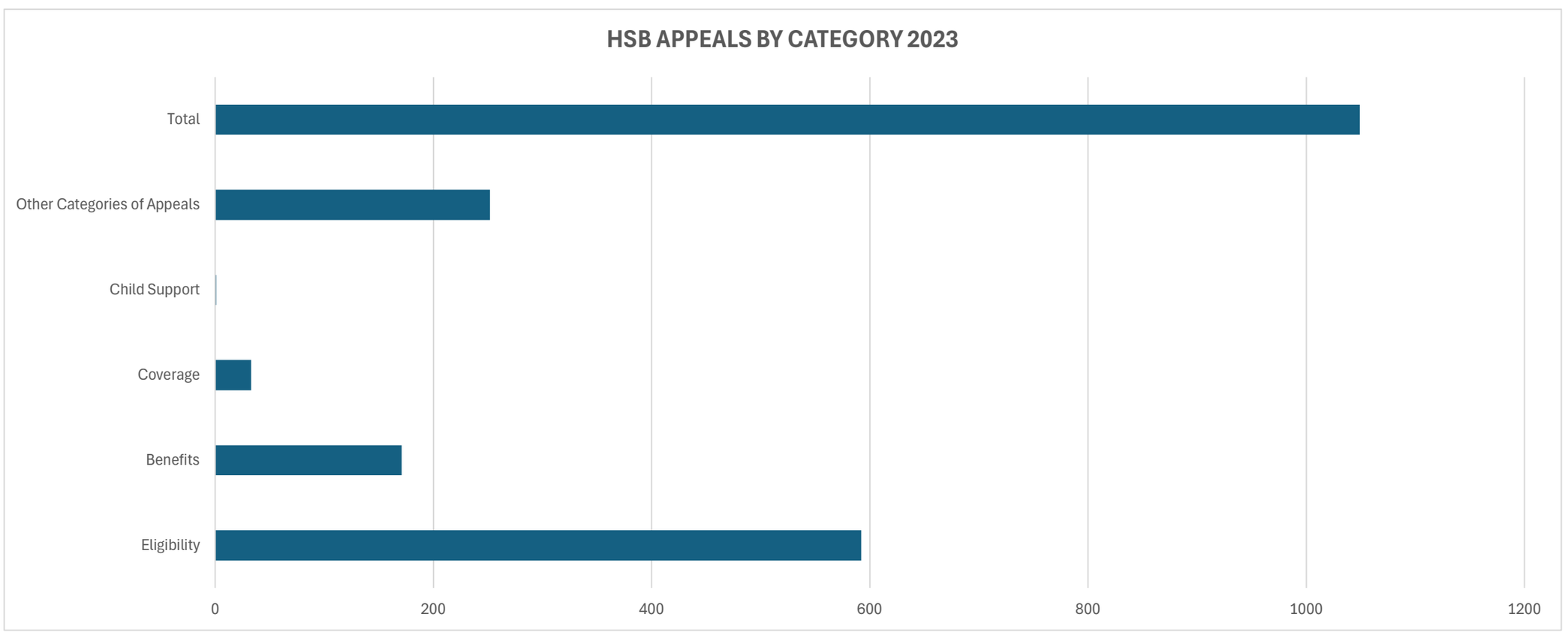
Department ↑	Program ↑	Final Appeal Outcome ↑	Record
Department for Children and Families - Child Development Division (CDD)	Other	Withdrawn before hearing-Petitioner's favor	1
		Withdrawn in Petitioners Favor	1
		Withdrawn - Outcome Unknown	1
	Subtotal		3
Subtotal			3
Department for Children and Families - Economic Services Division (ESD)	3SquaresVT	Affirmed	19
		Dismissed for lack of Jurisdiction	1
		Remanded to the Department	3
		Reversed	1
		Vermont Supreme Court Appeal	1
		Vermont Supreme Court Decision	1
		Withdrawn before hearing-Dept's favor	1
		Withdrawn before hearing-Outcome unknown	17
		Withdrawn before hearing-Petitioner's favor	3
		Withdrawn in Departments Favor	8
		Withdrawn in Petitioners Favor	17
		Withdrawn - Outcome Unknown	40
	Subtotal		112
	ADH	Withdrawn in Petitioners Favor	2
	Subtotal		2
	Fuel Assistance	Affirmed	2
		Reversed	1
		Withdrawn before hearing-Dept's favor	1
		Withdrawn before hearing-Outcome unknown	3
		Withdrawn in Departments Favor	2
		Withdrawn in Petitioners Favor	1
		Withdrawn - Outcome Unknown	5
	Subtotal		15
	RUFA ("Reach Up Financial Assistance")	Affirmed	4
		Dismissed - Other	1
		Vermont Supreme Court Decision	1
		Withdrawn before hearing-Outcome unknown	5
		Withdrawn before hearing-Petitioner's favor	1
		Withdrawn in Departments Favor	1
		Withdrawn in Petitioners Favor	1
		Withdrawn - Outcome Unknown	2
	Subtotal		16
	General Assistance*	Affirmed	32
		Dismissed by the Clerk	2
		Dismissed for lack of Jurisdiction	2
		Dismissed - Other	1
		Reversed	1
		Vermont Supreme Court Appeal	1
		Vermont Supreme Court Decision	2
		Withdrawn before hearing-Dept's favor	1
		Withdrawn before hearing-Outcome unknown	18
		Withdrawn before hearing-Petitioner's favor	10
		Withdrawn in Departments Favor	13
		Withdrawn in Petitioners Favor	48
		Withdrawn - Outcome Unknown	45
	Subtotal		176
	AABD-EP (Aid to Aged, Blind or Disabled or Essenti	Withdrawn before hearing-Outcome unknown	1
		Withdrawn in Departments Favor	1
	Subtotal		2
	3SquaresVT PHE Supplement Reduction	Withdrawn in Petitioners Favor	1
	Subtotal		1
	Other	Withdrawn - Outcome Unknown	1
	Subtotal		1
Subtotal			325
Department for Children and Families - Family Services Division (FSD)	Substantiation	Affirmed	5
		Dismissed for lack of Jurisdiction	1
		Remanded to the Department	1
		Reversed	3
		Vermont Supreme Court Appeal	5
		Vermont Supreme Court Decision	2
		Withdrawn in Departments Favor	4
		Withdrawn in Petitioners Favor	20
		Withdrawn - Outcome Unknown	11

	Subtotal		52
	Expungement	Affirmed	1
		Dismissed for lack of Jurisdiction	2
		Vermont Supreme Court Appeal	1
		Withdrawn in Petitioners Favor	1
		Withdrawn - Outcome Unknown	1
	Subtotal		6
	Licensing-Foster	Reversed	1
		Withdrawn before hearing-Outcome unknown	1
		Withdrawn in Departments Favor	2
		Withdrawn in Petitioners Favor	1
		Withdrawn - Outcome Unknown	1
	Subtotal		6
	Adoption Assistance	Affirmed	1
	Subtotal		1
	Other	Vermont Supreme Court Decision	1
	Subtotal		1
Subtotal			66
Department of Disabilities, Aging, and Independent Living (DAIL)	Choices for Care - Clinical eligibility	Withdrawn before hearing-Petitioner's favor	1
		Withdrawn in Departments Favor	2
		Withdrawn in Petitioners Favor	1
		Withdrawn - Outcome Unknown	4
	Subtotal		8
	CFC - Level of Services	Withdrawn in Petitioners Favor	1
	Subtotal		1
	Developmental Services - Eligibility	Withdrawn in Petitioners Favor	4
		Withdrawn - Outcome Unknown	4
	Subtotal		8
	Developmental Services - Services	Affirmed	1
		Withdrawn in Departments Favor	3
		Withdrawn in Petitioners Favor	3
		Withdrawn - Outcome Unknown	2
	Subtotal		9
	NH-RCH Discharge ("Nursing Home-Residential Car	Withdrawn in Petitioners Favor	1
	Subtotal		1
	Adult Protective Services-Substantiation	Affirmed	1
		Reversed	1
		Vermont Supreme Court Appeal	1
		Withdrawn in Departments Favor	1
		Withdrawn in Petitioners Favor	1
	Subtotal		5
	Vocational Rehabilitation	Withdrawn in Departments Favor	1
	Subtotal		1
Subtotal			33
Department of Mental Health (DMH)	CRT (Community Rehabilitation and Treatment)	Affirmed	1
		Withdrawn in Petitioners Favor	1
		Withdrawn - Outcome Unknown	1
	Subtotal		3
Subtotal			3
Department of Vermont Health Access (DVHA)	VT Health Exchange/QHP	Affirmed	30
		Dismissed for lack of Jurisdiction	2
		Dismissed - Other	1
		Remanded to the Department	1
		Reversed	4
		Withdrawn before hearing-Dept's favor	3
		Withdrawn before hearing-Outcome unknown	23
		Withdrawn before hearing-Petitioner's favor	4
		Withdrawn in Departments Favor	13
		Withdrawn in Petitioners Favor	13
		Withdrawn - Outcome Unknown	42
	Subtotal		136
	DDS ("Disability Determination Services")	Withdrawn in Departments Favor	1
		Withdrawn in Petitioners Favor	1
		Withdrawn - Outcome Unknown	1
	Subtotal		3
	MCA-PHE-Redetermination	Affirmed	2
		Vermont Supreme Court Decision	1
		Withdrawn in Departments Favor	2
		Withdrawn in Petitioners Favor	2
		Withdrawn - Outcome Unknown	11
	Subtotal		18
	Medicaid-MCA ("Medicaid for Children and Adults'	Affirmed	24

		Dismissed by the Clerk	1
		Withdrawn before hearing-Outcome unknown	16
		Withdrawn before hearing-Petitioner's favor	4
		Withdrawn in Departments Favor	9
		Withdrawn in Petitioners Favor	16
		Withdrawn - Outcome Unknown	51
	Subtotal		121
	MCA Dr. Dynasaur	Affirmed	1
		Withdrawn before hearing-Outcome unknown	4
		Withdrawn in Departments Favor	2
		Withdrawn in Petitioners Favor	4
		Withdrawn - Outcome Unknown	4
	Subtotal		15
	Medicaid-LTC ("Long Term Care")* Eligibility	Affirmed	1
		Withdrawn before hearing-Outcome unknown	4
		Withdrawn in Departments Favor	4
		Withdrawn in Petitioners Favor	16
		Withdrawn - Outcome Unknown	8
	Subtotal		33
	M-LTC Patient Share	Affirmed	2
		Motion to reopen - Denied	1
		Withdrawn in Departments Favor	2
		Withdrawn in Petitioners Favor	3
		Withdrawn - Outcome Unknown	3
	Subtotal		11
	Medicaid-MABD ("Medicaid for the Aged, Blind an	Affirmed	6
		Dismissed - Other	1
		Remanded to the Department	1
		Vermont Supreme Court Decision	1
		Withdrawn before hearing-Outcome unknown	3
		Withdrawn before hearing-Petitioner's favor	1
		Withdrawn in Departments Favor	4
		Withdrawn in Petitioners Favor	2
		Withdrawn - Outcome Unknown	12
	Subtotal		31
	MABD-Spenddown	Affirmed	1
		Withdrawn before hearing-Outcome unknown	1
	Subtotal		2
	Medicaid-Katie Beckett*	Affirmed	3
		Reversed	1
		Withdrawn before hearing-Outcome unknown	1
		Withdrawn in Departments Favor	5
		Withdrawn in Petitioners Favor	1
	Subtotal		11
	Medicaid-Covered Services*	Affirmed	1
		Withdrawn before hearing-Outcome unknown	1
	Subtotal		2
	Medicaid-Non-Covered Services	Affirmed	4
		Withdrawn before hearing-Outcome unknown	3
		Withdrawn - Outcome Unknown	3
	Subtotal		10
	Medicare Savings Program	Affirmed	3
		Withdrawn in Petitioners Favor	2
		Withdrawn - Outcome Unknown	3
	Subtotal		8
	Medicaid-WPWD	Affirmed	1
		Withdrawn - Outcome Unknown	1
	Subtotal		2
	Medicaid – Other DVHA eligibility	Withdrawn - Outcome Unknown	1
	Subtotal		1
	VPharm	Affirmed	1
		Withdrawn before hearing-Outcome unknown	1
		Withdrawn in Departments Favor	1
		Withdrawn in Petitioners Favor	2
		Withdrawn - Outcome Unknown	4
	Subtotal		9
	Healthy Vermonters	Withdrawn - Outcome Unknown	1
	Subtotal		1
Subtotal			414
Total			844

HSB APPEALS BY CATEGORY 2023

Appeal Category ↑		Appeal: ID
Eligibility	Count	592
Benefits	Count	171
Coverage	Count	33
Child Support	Count	1
Other Categories of Appeals	Count	252
Total	Count	1049



Dept-program-category 2023 HSB Appeals

Filtered By
Show: All appeals
Received Date greater or equal 1/1/2023 12:00 AM
Received Date less or equal 12/31/2023 4:30 PM

Department ↑	Program ↑	Appeal Category ↑		
Department for Children and Families - Child Development Division (CDI	Other	Other Categories of Appeals		
		Subtotal	Count	1
	Subtotal		Count	1
Subtotal			Count	1
Department for Children and Families - Economic Services Division (ESD	3SquaresVT	Eligibility		
		Subtotal	Count	34
		Benefits		
		Subtotal	Count	48
		Other Categories of Appeals		
		Subtotal	Count	9
	Subtotal		Count	91
	ADH	Benefits		
		Subtotal	Count	15
		Other Categories of Appeals		
		Subtotal	Count	19
	Subtotal		Count	34
	Fuel Assistance	Eligibility		
		Subtotal	Count	7
		Benefits		
		Subtotal	Count	5
		Other Categories of Appeals		
		Subtotal	Count	1
	Subtotal		Count	13
	RUFA (“Reach Up Financial Assistance”)	Eligibility		
		Subtotal	Count	11
		Benefits		
		Subtotal	Count	14
		Other Categories of Appeals		
		Subtotal	Count	1
	Subtotal		Count	26
	General Assistance*	Eligibility		
		Subtotal	Count	184
		Benefits		
		Subtotal	Count	23
		Other Categories of Appeals		
		Subtotal	Count	41
	Subtotal		Count	248
	AABD-EP (Aid to Aged, Blind or Disabled or Essential Person)	Eligibility		
		Subtotal	Count	1
		Other Categories of Appeals		
		Subtotal	Count	2
	Subtotal		Count	3
	Other	Other Categories of Appeals		
		Subtotal	Count	1
	Subtotal		Count	1
Subtotal			Count	416
Department for Children and Families - Family Services Division (FSD)	Substantiation	Other Categories of Appeals		
		Subtotal	Count	47
	Subtotal		Count	47
	Expungement	Other Categories of Appeals		
		Subtotal	Count	4
	Subtotal		Count	4
	Licensing-Foster	Eligibility		
		Subtotal	Count	1
		Other Categories of Appeals		
		Subtotal	Count	6
	Subtotal		Count	7
	Adoption Assistance	Benefits		
		Subtotal	Count	1
	Subtotal		Count	1
	Other	Other Categories of Appeals		
		Subtotal	Count	1
	Subtotal		Count	1
Subtotal			Count	60
Department of Disabilities, Aging, and Independent Living (DAIL)	Choices for Care - Clinical eligibility	Eligibility		
		Subtotal	Count	16

		Benefits		
		Subtotal	Count	1
		Other Categories of Appeals		
		Subtotal	Count	1
	Subtotal		Count	18
	CFC - Level of Services	Eligibility		
		Subtotal	Count	1
		Benefits		
		Subtotal	Count	2
		Other Categories of Appeals		
		Subtotal	Count	1
	Subtotal		Count	4
	Developmental Services - Eligibility	Eligibility		
		Subtotal	Count	7
	Subtotal		Count	7
	Developmental Services - Services	Eligibility		
		Subtotal	Count	3
		Benefits		
		Subtotal	Count	1
		Other Categories of Appeals		
		Subtotal	Count	2
	Subtotal		Count	6
	NH-RCH Discharge (“Nursing Home-Residential Care Home”)	Eligibility		
		Subtotal	Count	1
		Benefits		
		Subtotal	Count	1
		Other Categories of Appeals		
		Subtotal	Count	3
	Subtotal		Count	5
	Adult Protective Services-Substantiation	Other Categories of Appeals		
		Subtotal	Count	6
	Subtotal		Count	6
	Other	Other Categories of Appeals		
		Subtotal	Count	4
	Subtotal		Count	4
Subtotal			Count	50
Department of Mental Health (DMH)	Other	Other Categories of Appeals		
		Subtotal	Count	2
	Subtotal		Count	2
Subtotal			Count	2
Department of Vermont Health Access (DVHA)	VT Health Exchange/QHP	Eligibility		
		Subtotal	Count	119
		Benefits		
		Subtotal	Count	19
		Coverage		
		Subtotal	Count	10
		Other Categories of Appeals		
		Subtotal	Count	42
	Subtotal		Count	190
	DDS (“Disability Determination Services”)	Eligibility		
		Subtotal	Count	2
	Subtotal		Count	2
	MCA-PHE-Redetermination	Eligibility		
		Subtotal	Count	1
	Subtotal		Count	1
	Medicaid-MCA (“Medicaid for Children and Adults”)*	Eligibility		
		Subtotal	Count	124
		Benefits		
		Subtotal	Count	24
		Coverage		
		Subtotal	Count	11
		Other Categories of Appeals		
		Subtotal	Count	29
	Subtotal		Count	188
	MCA Dr. Dynasaur	Eligibility		
		Subtotal	Count	15
		Benefits		
		Subtotal	Count	4
		Coverage		
		Subtotal	Count	1
		Other Categories of Appeals		
		Subtotal	Count	5
	Subtotal		Count	25

	Medicaid-LTC (“Long Term Care”)* Eligibility	Eligibility		
		Subtotal	Count	30
		Benefits		
		Subtotal	Count	3
		Coverage		
		Subtotal	Count	1
		Other Categories of Appeals		
		Subtotal	Count	2
	Subtotal		Count	36
	M-LTC Patient Share	Eligibility		
		Subtotal	Count	1
		Other Categories of Appeals		
		Subtotal	Count	5
	Subtotal		Count	6
	Medicaid-MABD (“Medicaid for the Aged, Blind and Disabled	Eligibility		
		Subtotal	Count	10
		Benefits		
		Subtotal	Count	3
		Coverage		
		Subtotal	Count	3
		Other Categories of Appeals		
		Subtotal	Count	2
	Subtotal		Count	18
	MABD-Spenddown	Eligibility		
		Subtotal	Count	1
		Other Categories of Appeals		
		Subtotal	Count	1
	Subtotal		Count	2
	Medicaid-Katie Beckett*	Eligibility		
		Subtotal	Count	3
		Benefits		
		Subtotal	Count	1
		Coverage		
		Subtotal	Count	3
		Other Categories of Appeals		
		Subtotal	Count	1
	Subtotal		Count	8
	Medicaid-Covered Services*	Eligibility		
		Subtotal	Count	5
		Other Categories of Appeals		
		Subtotal	Count	4
	Subtotal		Count	9
	Medicaid-Non-Covered Services	Eligibility		
		Subtotal	Count	5
	Subtotal		Count	5
	Medicare Savings Program	Eligibility		
		Subtotal	Count	7
		Benefits		
		Subtotal	Count	5
		Coverage		
		Subtotal	Count	3
		Other Categories of Appeals		
		Subtotal	Count	6
	Subtotal		Count	21
	Medicaid-WPWD	Benefits		
		Subtotal	Count	1
	Subtotal		Count	1
	VPharm	Eligibility		
		Subtotal	Count	2
		Coverage		
		Subtotal	Count	1
		Other Categories of Appeals		
		Subtotal	Count	2
	Subtotal		Count	5
	Other	Other Categories of Appeals		
		Subtotal	Count	1
	Subtotal		Count	1
Subtotal			Count	518
I don't know the Department	VT Health Exchange/QHP	Eligibility		
		Subtotal	Count	1
	Subtotal		Count	1
	Other	Child Support		
		Subtotal	Count	1

	Subtotal	Count	1
Subtotal		Count	2
Total		Count	1049

	2023 HSB Appeals with substantive outcome
Department for Children and Families - Child Development Division (CDD)	**1**
Licensing-Childcare	**1**
Affirmed	1
Department for Children and Families - Economic Services Division (ESD)	**309**
3SquaresVT	**77**
Affirmed	10
Dismissed for lack of Jurisdiction	1
Withdrawn - Outcome Unknown	43
Withdrawn in Departments Favor	6
Withdrawn in Petitioners Favor	17
AABD-EP (Aid to Aged, Blind or Disabled or Essential Person)	**3**
Affirmed	1
Withdrawn - Outcome Unknown	2
ADH	**3**
Withdrawn in Departments Favor	2
Withdrawn in Petitioners Favor	1
Fuel Assistance	**13**
Affirmed	3
Withdrawn - Outcome Unknown	7
Withdrawn in Departments Favor	1
Withdrawn in Petitioners Favor	2
General Assistance*	**185**
Affirmed	33
Dismissed for lack of Jurisdiction	3
Reversed	1
Withdrawn - Outcome Unknown	70
Withdrawn in Departments Favor	12
Withdrawn in Petitioners Favor	66
Other	**2**
Withdrawn - Outcome Unknown	2

RUFA (?Reach Up Financial Assistance?)	**26**
Affirmed	4
Dismissed - Other	1
Withdrawn - Outcome Unknown	12
Withdrawn in Departments Favor	2
Withdrawn in Petitioners Favor	7
Department for Children and Families - Family Services Division (FSD)	**50**
Expungement	**4**
Affirmed	2
Other	1
Withdrawn in Petitioners Favor	1
Licensing-Foster	**6**
Affirmed	1
Withdrawn - Outcome Unknown	2
Withdrawn in Departments Favor	3
Substantiation	**40**
Affirmed	4
Reversed	6
Withdrawn - Outcome Unknown	2
Withdrawn in Departments Favor	5
Withdrawn in Petitioners Favor	23
Department of Disabilities, Aging, and Independent Living (DAIL)	**52**
Adult Protective Services-Substantiation	**6**
Affirmed	2
Vermont Supreme Court Decision	1
Withdrawn in Petitioners Favor	3
CFC - Level of Services	**1**
Withdrawn - Outcome Unknown	1
Choices for Care - Clinical eligibility	**18**
Withdrawn - Outcome Unknown	5
Withdrawn in Departments Favor	7
Withdrawn in Petitioners Favor	6
Developmental Services - Eligibility	**10**

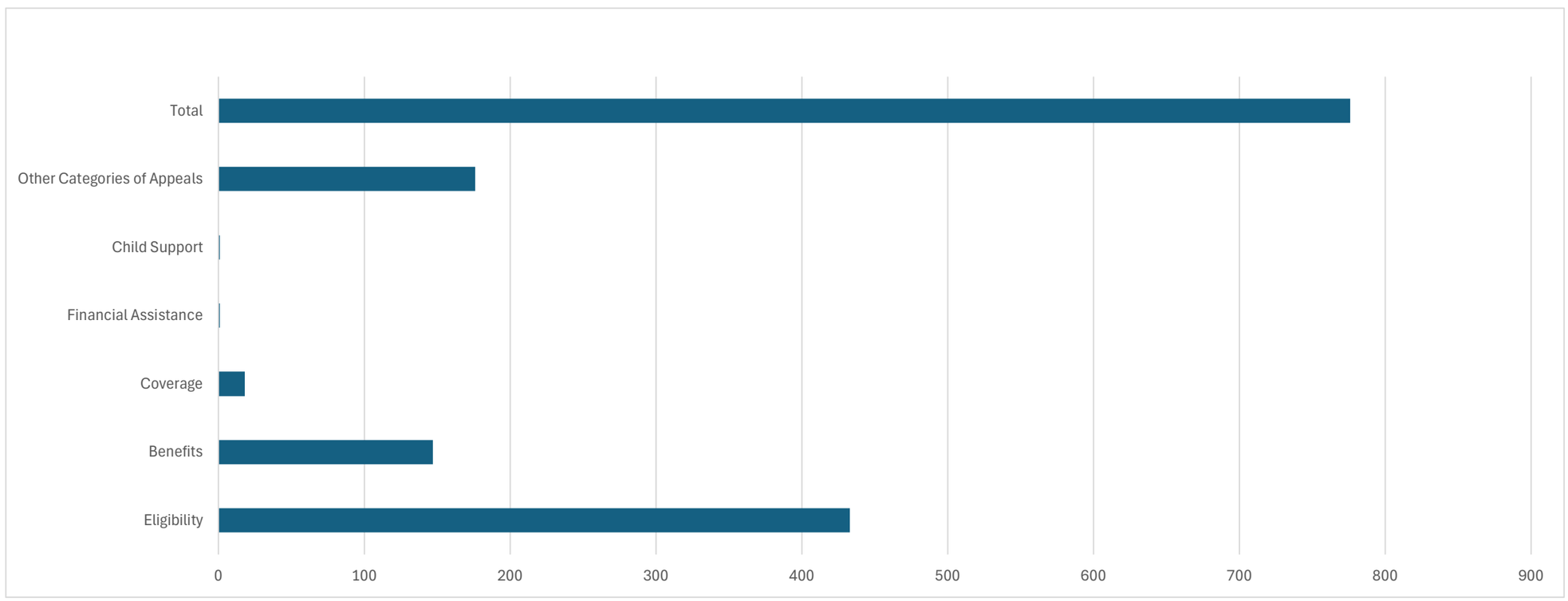
Dismissed for lack of Jurisdiction	1
Withdrawn - Outcome Unknown	2
Withdrawn in Departments Favor	1
Withdrawn in Petitioners Favor	6
Developmental Services - Services	**6**
Dismissed for lack of Jurisdiction	1
Reversed	1
Withdrawn - Outcome Unknown	1
Withdrawn in Departments Favor	1
Withdrawn in Petitioners Favor	2
Licensing-NH/RCH	**1**
Withdrawn in Petitioners Favor	1
NH-RCH Discharge (?Nursing Home-Residential Care Home?)	**5**
Withdrawn - Outcome Unknown	3
Withdrawn in Petitioners Favor	2
Other	**5**
Withdrawn - Outcome Unknown	4
Withdrawn in Departments Favor	1
Department of Mental Health (DMH)	**3**
Other	**3**
Withdrawn - Outcome Unknown	2
Withdrawn in Petitioners Favor	1
Department of Vermont Health Access (DVHA)	**407**
DDS (?Disability Determination Services?)	**3**
Withdrawn - Outcome Unknown	1
Withdrawn in Departments Favor	2
MABD-Spenddown	**1**
Withdrawn - Outcome Unknown	1
MCA Dr. Dynasaur	**19**
Affirmed	3
Withdrawn - Outcome Unknown	8
Withdrawn in Departments Favor	4
Withdrawn in Petitioners Favor	4

Medicaid-Covered Services*	**8**
Affirmed	4
Vermont Supreme Court Appeal	1
Vermont Supreme Court Decision	1
Withdrawn in Departments Favor	2
Medicaid-Katie Beckett*	**5**
Withdrawn - Outcome Unknown	3
Withdrawn in Departments Favor	1
Withdrawn in Petitioners Favor	1
Medicaid-LTC (?Long Term Care?)* Eligibility	**34**
Affirmed	2
Withdrawn - Outcome Unknown	15
Withdrawn in Departments Favor	3
Withdrawn in Petitioners Favor	14
Medicaid-MABD (?Medicaid for the Aged, Blind and Disabled?)*	**14**
Affirmed	3
Withdrawn - Outcome Unknown	6
Withdrawn in Petitioners Favor	5
Medicaid-MCA (?Medicaid for Children and Adults?)*	**126**
Affirmed	20
Dismissed - Other	1
Remanded to the Department	2
Withdrawn - Outcome Unknown	55
Withdrawn in Departments Favor	9
Withdrawn in Petitioners Favor	39
Medicaid-Non-Covered Services	**4**
Withdrawn - Outcome Unknown	2
Withdrawn in Departments Favor	2
Medicaid-WPWD	**1**
Withdrawn - Outcome Unknown	1
Medicare Savings Program	**20**
Affirmed	6
Vermont Supreme Court Appeal	1

Withdrawn - Outcome Unknown	4
Withdrawn in Departments Favor	2
Withdrawn in Petitioners Favor	7
M-LTC Patient Share	**3**
Affirmed	1
Withdrawn in Petitioners Favor	2
Other	**1**
Affirmed	1
VPharm	**3**
Motion to reopen - Denied	1
Withdrawn in Departments Favor	1
Withdrawn in Petitioners Favor	1
VT Health Exchange/QHP	**165**
Affirmed	34
Dismissed - Other	2
Dismissed for lack of Jurisdiction	2
Remanded to the Department	2
Reversed	4
Withdrawn - Outcome Unknown	61
Withdrawn in Departments Favor	17
Withdrawn in Petitioners Favor	43
I don't know the Department	**1**
VT Health Exchange/QHP	**1**
Withdrawn in Petitioners Favor	1
Grand Total	**823**

HSB Appeals by Category 2022

Appeal Category ↑		
Eligibility	Count	433
Benefits	Count	147
Coverage	Count	18
Financial Assistance	Count	1
Child Support	Count	1
Other Categories of Appeals	Count	176
Total	Count	776



HSB Appeals Dept-program-category 2022

Filtered By
Show: All appeals
Received Date greater or equal 1/1/2022 12:00 AM
Received Date less or equal 12/31/2022 4:30 PM

Department ↑	Program ↑	Appeal Category ↑		
Department for Children and Families - Child Development Division (CDI	Licensing-Childcare	Other Categories of Appeals		
		Subtotal	Count	2
	Subtotal		Count	2
Subtotal			Count	2
Department for Children and Families - Economic Services Division (ESD	3SquaresVT	Eligibility		
		Subtotal	Count	25
		Benefits		
		Subtotal	Count	27
		Other Categories of Appeals		
		Subtotal	Count	4
	Subtotal		Count	56
	ADH	Benefits		
		Subtotal	Count	38
		Other Categories of Appeals		
		Subtotal	Count	1
	Subtotal		Count	39
	Fuel Assistance	Eligibility		
		Subtotal	Count	9
		Benefits		
		Subtotal	Count	2
		Other Categories of Appeals		
		Subtotal	Count	2
	Subtotal		Count	13
	RUFA (“Reach Up Financial Assistance”)	Eligibility		
		Subtotal	Count	7
		Benefits		
		Subtotal	Count	12
		Other Categories of Appeals		
		Subtotal	Count	3
	Subtotal		Count	22
	General Assistance*	Eligibility		
		Subtotal	Count	123
		Benefits		
		Subtotal	Count	2
		Other Categories of Appeals		
		Subtotal	Count	35
	Subtotal		Count	160
	AABD-EP (Aid to Aged, Blind or Disabled or Essential Person)	Eligibility		
		Subtotal	Count	3
	Subtotal		Count	3
	Other	Eligibility		
		Subtotal	Count	2
		Child Support		
		Subtotal	Count	1
		Other Categories of Appeals		
		Subtotal	Count	1
	Subtotal		Count	4
Subtotal			Count	297
Department for Children and Families - Family Services Division (FSD)	Substantiation	Other Categories of Appeals		
		Subtotal	Count	57
	Subtotal		Count	57
	Expungement	Other Categories of Appeals		
		Subtotal	Count	3
	Subtotal		Count	3
	Licensing-Foster	Eligibility		
		Subtotal	Count	1
		Other Categories of Appeals		
		Subtotal	Count	8
	Subtotal		Count	9
Subtotal			Count	69
Department of Disabilities, Aging, and Independent Living (DAIL)	Choices for Care - Clinical eligibility	Eligibility		
		Subtotal	Count	19
		Other Categories of Appeals		
		Subtotal	Count	1
	Subtotal		Count	20
	CFC - Level of Services	Eligibility		

		Subtotal	Count	1
		Coverage		
		Subtotal	Count	1
		Other Categories of Appeals		
		Subtotal	Count	2
	Subtotal		Count	4
	Developmental Services - Eligibility	Eligibility		
		Subtotal	Count	12
	Subtotal		Count	12
	Developmental Services - Services	Eligibility		
		Subtotal	Count	4
		Benefits		
		Subtotal	Count	2
		Coverage		
		Subtotal	Count	2
		Other Categories of Appeals		
		Subtotal	Count	1
	Subtotal		Count	9
	NH-RCH Discharge (“Nursing Home-Residential Care Home”)	Benefits		
		Subtotal	Count	1
		Other Categories of Appeals		
		Subtotal	Count	2
	Subtotal		Count	3
	Licensing-NH/RCH	Other Categories of Appeals		
		Subtotal	Count	1
	Subtotal		Count	1
	Adult Protective Services-Substantiation	Other Categories of Appeals		
		Subtotal	Count	6
	Subtotal		Count	6
	Other	Other Categories of Appeals		
		Subtotal	Count	1
	Subtotal		Count	1
Subtotal			Count	56
Department of Mental Health (DMH)	Other	Other Categories of Appeals		
		Subtotal	Count	1
	Subtotal		Count	1
Subtotal			Count	1
Department of Vermont Health Access (DVHA)	VT Health Exchange/QHP	Eligibility		
		Subtotal	Count	129
		Benefits		
		Subtotal	Count	36
		Coverage		
		Subtotal	Count	12
		Financial Assistance		
		Subtotal	Count	1
		Other Categories of Appeals		
		Subtotal	Count	26
	Subtotal		Count	204
	DDS (“Disability Determination Services”)	Eligibility		
		Subtotal	Count	3
	Subtotal		Count	3
	Medicaid-MCA (“Medicaid for Children and Adults”)*	Eligibility		
		Subtotal	Count	38
		Benefits		
		Subtotal	Count	14
		Coverage		
		Subtotal	Count	2
		Other Categories of Appeals		
		Subtotal	Count	8
	Subtotal		Count	62
	MCA Dr. Dynasaur	Eligibility		
		Subtotal	Count	18
		Benefits		
		Subtotal	Count	3
		Coverage		
		Subtotal	Count	1
		Other Categories of Appeals		
		Subtotal	Count	2
	Subtotal		Count	24
	Medicaid-LTC (“Long Term Care”)* Eligibility	Eligibility		
		Subtotal	Count	29
		Benefits		
		Subtotal	Count	6

		Other Categories of Appeals		
		Subtotal	Count	1
	Subtotal		Count	36
	M-LTC Patient Share	Benefits		
		Subtotal	Count	1
		Other Categories of Appeals		
		Subtotal	Count	2
	Subtotal		Count	3
	Medicaid-MABD (“Medicaid for the Aged, Blind and Disabled	Eligibility		
		Subtotal	Count	2
		Other Categories of Appeals		
		Subtotal	Count	1
	Subtotal		Count	3
	MABD-Spenddown	Eligibility		
		Subtotal	Count	1
	Subtotal		Count	1
	Medicaid-Katie Beckett*	Eligibility		
		Subtotal	Count	5
		Benefits		
		Subtotal	Count	1
	Subtotal		Count	6
	Medicaid-Non-Covered Services	Eligibility		
		Subtotal	Count	1
		Benefits		
		Subtotal	Count	2
	Subtotal		Count	3
	Medicare Savings Program	Eligibility		
		Subtotal	Count	1
		Other Categories of Appeals		
		Subtotal	Count	4
	Subtotal		Count	5
	VPharm	Other Categories of Appeals		
		Subtotal	Count	1
	Subtotal		Count	1
Subtotal			Count	351
Total			Count	776

	2022 HSB Appeals with substantive outcome
Department for Children and Families - Child Development Division (CDD)	**4**
Licensing-Childcare	**4**
Withdrawn - Outcome Unknown	1
Withdrawn in Departments Favor	1
Withdrawn in Petitioners Favor	2
Department for Children and Families - Economic Services Division (ESD)	**197**
3SquaresVT	**43**
Affirmed	10
Withdrawn - Outcome Unknown	18
Withdrawn in Departments Favor	7
Withdrawn in Petitioners Favor	8
AABD-EP (Aid to Aged, Blind or Disabled or Essential Person)	**4**
Affirmed	2
Withdrawn - Outcome Unknown	2
ADH	**4**
Withdrawn in Petitioners Favor	4
Fuel Assistance	**9**
Affirmed	3
Withdrawn - Outcome Unknown	2
Withdrawn in Petitioners Favor	4
General Assistance*	**120**
Affirmed	14
Dismissed - Other	2
Dismissed for lack of Jurisdiction	4
Withdrawn - Outcome Unknown	44
Withdrawn in Departments Favor	9
Withdrawn in Petitioners Favor	47
Other	**2**
Withdrawn - Outcome Unknown	1
Withdrawn in Petitioners Favor	1

RUFA (?Reach Up Financial Assistance?)	**15**
Affirmed	1
Withdrawn - Outcome Unknown	8
Withdrawn in Departments Favor	1
Withdrawn in Petitioners Favor	5
Department for Children and Families - Family Services Division (FSD)	**58**
Expungement	**9**
Affirmed	1
Dismissed for lack of Jurisdiction	2
Reversed	1
Vermont Supreme Court Appeal	2
Withdrawn in Departments Favor	1
Withdrawn in Petitioners Favor	2
Licensing-Foster	**6**
Affirmed	1
Dismissed for lack of Jurisdiction	1
Withdrawn - Outcome Unknown	1
Withdrawn in Departments Favor	2
Withdrawn in Petitioners Favor	1
Substantiation	**43**
Affirmed	6
Reversed	4
Withdrawn - Outcome Unknown	3
Withdrawn in Departments Favor	2
Withdrawn in Petitioners Favor	28
Department of Disabilities, Aging, and Independent Living (DAIL)	**43**
Adult Protective Services-Substantiation	**6**
Affirmed	1
Motion to reopen - Denied	1
Withdrawn - Outcome Unknown	1
Withdrawn in Petitioners Favor	3
CFC - Level of Services	**5**
Vermont Supreme Court Decision	1

Withdrawn - Outcome Unknown	1
Withdrawn in Petitioners Favor	3
Choices for Care - Clinical eligibility	**19**
Affirmed	4
Withdrawn - Outcome Unknown	4
Withdrawn in Departments Favor	6
Withdrawn in Petitioners Favor	5
Developmental Services - Eligibility	**5**
Withdrawn - Outcome Unknown	2
Withdrawn in Departments Favor	1
Withdrawn in Petitioners Favor	2
Developmental Services - Services	**6**
Affirmed	1
Withdrawn in Departments Favor	1
Withdrawn in Petitioners Favor	4
NH-RCH Discharge (?Nursing Home-Residential Care Home?)	**2**
Withdrawn in Departments Favor	2
Department of Mental Health (DMH)	**1**
Other	**1**
Dismissed for lack of Jurisdiction	1
Department of Vermont Health Access (DVHA)	**213**
DDS (?Disability Determination Services?)	**2**
Affirmed	1
Withdrawn - Outcome Unknown	1
MABD-Spenddown	**1**
Affirmed	1
MCA Dr. Dynasaur	**16**
Affirmed	2
Dismissed by the Clerk	1
Withdrawn - Outcome Unknown	7
Withdrawn in Departments Favor	4
Withdrawn in Petitioners Favor	2
Medicaid-Covered Services*	**1**

Withdrawn in Departments Favor	1
Medicaid-Katie Beckett*	**5**
Withdrawn - Outcome Unknown	2
Withdrawn in Departments Favor	1
Withdrawn in Petitioners Favor	2
Medicaid-LTC (?Long Term Care?)* Eligibility	**30**
Affirmed	1
Withdrawn - Outcome Unknown	12
Withdrawn in Departments Favor	5
Withdrawn in Petitioners Favor	12
Medicaid-MABD (?Medicaid for the Aged, Blind and Disabled?)*	**3**
Withdrawn - Outcome Unknown	1
Withdrawn in Departments Favor	1
Withdrawn in Petitioners Favor	1
Medicaid-MCA (?Medicaid for Children and Adults?)*	**30**
Affirmed	3
Reversed	1
Vermont Supreme Court Decision	1
Withdrawn - Outcome Unknown	14
Withdrawn in Departments Favor	3
Withdrawn in Petitioners Favor	8
Medicaid-Non-Covered Services	**1**
Withdrawn in Departments Favor	1
Medicare Savings Program	**7**
Affirmed	1
Withdrawn - Outcome Unknown	3
Withdrawn in Departments Favor	1
Withdrawn in Petitioners Favor	2
M-LTC Patient Share	**4**
Withdrawn in Departments Favor	1
Withdrawn in Petitioners Favor	3
VT Health Exchange/QHP	**113**
Affirmed	26

Dismissed - Other	1
Dismissed for lack of Jurisdiction	3
Reversed	1
Withdrawn - Outcome Unknown	41
Withdrawn in Departments Favor	25
Withdrawn in Petitioners Favor	16
I don't know the Department	**1**
(blank)	**1**
Withdrawn - Outcome Unknown	1
Grand Total	**517**