

1 H.222

2 Introduced by Representatives Marcotte of Coventry, Keenan of St. Albans

3 City, Botzow of Pownal, Fagan of Rutland City, Helm of Fair

4 Haven, Shaw of Pittsford, and Young of Glover

5 Referred to Committee on

6 Date:

7 Subject: Enhanced 911; system outages; Public Service Board; investigation

8 Statement of purpose of bill as introduced: This bill proposes to authorize the

9 Public Service Board to investigate outages occurring within the Enhanced 911
10 system.

11 An act relating to Public Service Board investigations of Enhanced 911
12 system outages

13 It is hereby enacted by the General Assembly of the State of Vermont:

14 Sec. 1. 30 V.S.A. § 7062 is added to read:

15 § 7062. SYSTEM OUTAGES; PUBLIC SERVICE BOARD;

16 INVESTIGATIONS

17 (a) In the event of an outage within the Enhanced 911 system and upon
18 request of the Commissioner of Public Service, the Director of the Vermont
19 Enhanced 911 Board or, on its own initiative, the Public Service Board shall
20 open an investigation for the purpose of determining whether the cause of the

1 outage has been identified and whether sufficient remedial measures have been
2 implemented to ensure the ongoing reliability of the system.

3 (b) In conducting an investigation under this section, the Public Service
4 Board is authorized to retain additional personnel and allocate the costs of such
5 personnel to the company involved pursuant to sections 20 and 21 of this title.

6 (c) An investigation under this section shall not waive the confidentiality
7 provisions of section 7059 of this title.

8 (d) As used in this section, “outage” means a failure of the ability of an
9 end-user to establish and maintain communications with an Enhanced 911
10 call taker as a result of a failure or degradation in the performance of the
11 contracted Enhanced 911 system.

12 Sec. 2. EFFECTIVE DATE

13 This act shall take effect on passage.