



VERMONT

**AGENCY OF
HUMAN SERVICES**



Central Office

Mission & Vision

The Agency of Human Services' Mission is to improve the conditions and well-being of Vermonters and protect those who cannot protect themselves.

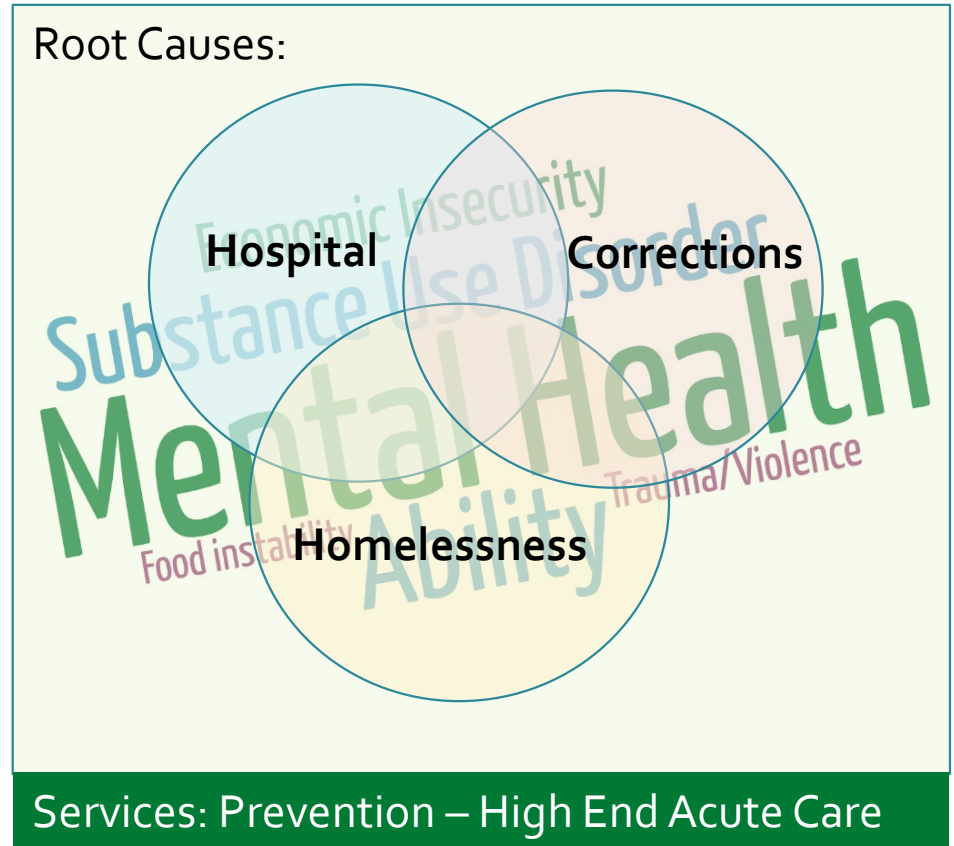
The Agency of Human Services, in partnership with community organizations and providers, administers a broad array of programs and services that shape and respond to conditions of well-being and the particular needs of Vermonters.

The Agency of Human Services is dedicated to a future in which all Vermonters achieve their potential in resilient communities.



AHS Departments

1. Public Health
2. Mental Health
3. Disabilities Aging and Independent Living
4. Children and Families
5. Vermont Health Access
6. Corrections



Values and Approach

Values:

- Transparency
- Integrity
- Service

Approach:

- Innovation
- Teamwork
- Dedication



Dual Roles

Ensure payment and provision of care and services for the individuals enrolled in Medicaid

Assess and monitor the health and system of care needs for all Vermonters

AHS facilitates these two roles through investments in private non-profit health and human services providers, and often does not provide direct services (determine eligibility, enroll and in some cases provides case management)



Priorities

Strengthening an integrated system of care for mental health and substance use disorder

Making health and human service systems work for individuals who have the highest levels of need

Stabilizing our health and human services systems following the pandemic, while continue to pursue the long-term health reform goals



Pressures

Systems of care planning and innovation to better serve individuals with developmental disabilities

Facility needs

- Women's correctional facility
- High end youth facilities
- Forensics

Housing



Infrastructure

Payments, for example

- Department of Vermont Health Access – Payment Reform
- Healthcare Reform

Data and IT, for example:

- Health information exchange



When to contact Central Office

- Constituent services
- Healthcare and Blueprint questions
- Multi-department inquiries
- Broad AHS-wide budget questions



Meet Central Office Legislative Contacts



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