Agency of Digital Services

Senate Government Operations Committee Shawn Nailor, Interim Secretary January 13, 2023 <u>digitalservices.vermont.gov</u>





ADS Leadership Team

Shawn Nailor, Secretary					
Mark Combs, Chief Technology Officer	Mike Nagle, Agency of Human Services				
Scott Carbee, Chief Information Security Officer	Kevin Viani, Agency of Administration				
Kate Slocum, Chief Financial Officer	Tracey Delphia, Agency of Education				
Valerie Giroux, Chief Data Officer	Peter Telep, ACCD & Agency of Natural Resources				
Stacy Gibson-Grandfield, Director - Enterprise Project Management Office	Hunter Thompson, Department of Labor & Agency of Agriculture				
Jim Lipinski, Director – Shared Services Division	Robin Nilson, Department of Public Safety				
Josiah Raiche, Director – Artificial Intelligence Division	Tom Buonomo, Agency of Transportation				





Mission & Vision

Mission

• The Mission of the Agency of Digital Services is to work together with our partners in state government to deliver simple and intuitive technology solutions that improve the lives of the citizens of Vermont.

Vision

• Our Vision is to make government services secure and easily accessible to all people doing business and interacting with the State of Vermont.

Digitalservices.Vermont.gov/priorities/mission-vision





ADS Goals

IT Modernization

• Our goal is to increase automation and reliability of the services we deliver to Vermonters

Vermonter Experience

• Our goal is an improved experience of their Government for Vermonters

Cybersecurity & Data Privacy

• Our goal is to provide continuous, effective defense of the State's Information data and network.

Financial Transparency

• Our goal is to support creation of a comprehensive Executive Branch IT budget with greater transparency





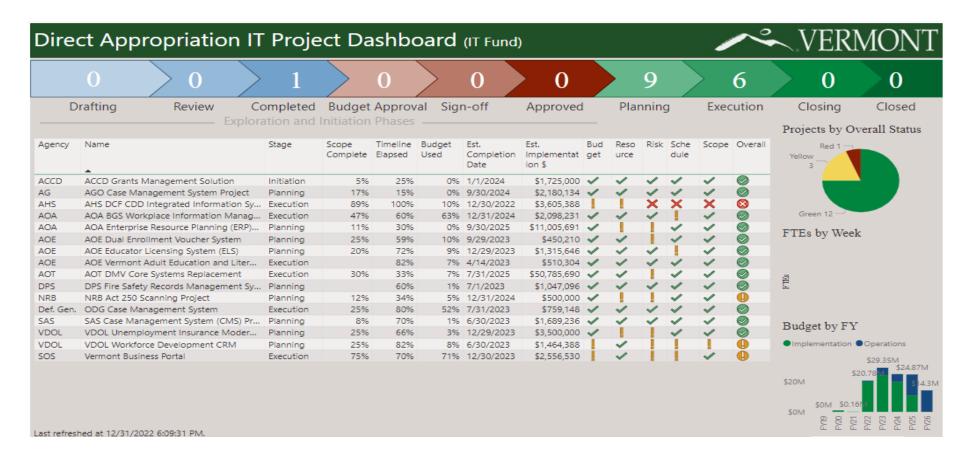
Division of Artificial Intelligence

- Division created 2022 by bill H.410 (Act 132)
 - To review all aspects of AI systems developed, employed, or procured in State Government.
- Created the position of AI Director (Josiah Raiche) & the AI Advisory Council
 - Propose State Code of Ethics for AI in State government
 - Make recommendations on policies, laws and reg. for AI use
 - Create and AI inventory





Direct Appropriations Dashboard



Digitalservices.Vermont.gov/epmo/reports-metrics/projects-dashboards





ADS Operational Dashboard

Agenc	y of Digital Services					\$117,437,934
Number of Staff Tower FTE	Office of the CIO Provides direction and oversight for all Information Technology, Data, and Security Services within the Executive Branch of the State of Vermont. Establishes Policy and Standards for IT. Project Management, oversight, and procurements services for Partner Agencies. Ensures IT projects are managed to accepted standards, proper stakeholder engagement, and success.	Staff Training Hours	Apps Modernized	Security as % of IT Staff	Contract Cycle Time, Days 7.4	Total FY23 Request
Application Support16IT Management10End-User Support4		8.9K	49	3.60%		Thwarted Cyber Threats
Hosting 1 Finance & Administration 1 Security 1		(?)	(?)	(?)	(?)	7.UM 🤍
GIS 1 Data Network		Projects in Progress	On-Target Projects	New Initiative Projects	Maintenance Projects	VIC Online Transactions
IT Service Desk Telephony & Collaboration Total 38		95	69.5%	85%	15%	Public-Facing Services
ADS Funding Sources	Agency Support	Users	Customer	Embedded	Applications	230 🤊
	Embedded staff in our Partner Agencies. Provide daily support of users, applications & enhancements. Ensure technology	Supported	Satisfaction B+	Staff 171	Supported 1.163	Savings To Date
- Info Tech	investments meet Agency needs & align with IT direction.	?	?	?	?	\$26,918,736 ^(?) ADS Confirmed Savings and Budget
 Info Tech \$113,728,754 Financial Management \$3,130,267 	Shared Services Through economies of scale provides IT	Supported Computers	Internet Availability	On Time Ticket Closure	Tickets Opened	Budget Request — ADS Budget + Savings
 Municipal & Reg \$385,436 General Fund \$179,572 		10,600	100.0%	89.0%	70,295	\$71M \$75M \$80M \$117M \$40M \$69M \$72M \$81M \$84M \$40M \$
• VCGI \$13,905		?	?	?	?	VERMONT

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Cybersecurity

- Security Information & Event Management system (SIEM)
 - Funded through FY22 BAA
 - Went live January 2023
 - Provides 24/7 security monitoring





Cybersecurity Standard 2022-01

Cybersecurity Standards issued by the Agency of Digital Services (ADS) are direction to all executive branch State Agencies pursuant to References (a) and (b) for the purposes of safeguarding State of Vermont information and information systems. "State Agency" as used in this Standard shall include all State agencies, departments, commissions, committees, authorities, divisions, boards or other administrative units of the Executive Branch.

Cybersecurity Standards and Directives Digitalservices.Vermont.gov/cybersecurity/cybersecuritystandards-and-directives





Background:

The ever-evolving nature of cyber threats has continued to prove that the State of Vermont and the valuable data that we hold for our citizens is a priority target for cyber criminals and hackers alike. The Agency of Digital Services (ADS) has determined that the risks presented by Kaspersky-branded products or services, and covered telecommunications equipment or services including those provided by Huawei Technologies Company, ZTE Corporation, Hytera Communications Corporation, Hangzhou Hikvision Digital Technology Company, or Dahua Technology Company justify issuance of this Cybersecurity Directive.

The federal cybersecurity and intelligence communities have documented evidence of the concerns regarding these products or telecommunications equipment and have used several mechanisms, including References (c), (d), (e) and (f) to block their use within the federal technology community. These concerns include:





- A. The broad access to files and elevated privileges of anti-virus software, including Kaspersky software; ties between Kaspersky officials and Russian government agencies; and requirements under Russian law that allow Russian intelligence agencies to request or compel assistance from Kaspersky and to intercept communications transiting between Kaspersky operations in Russia and Kaspersky customers, including government customers in the United States.
- B. The US Intelligence Communities' assessment, cited in Reference (e), expressing concern "about the potential for Chinese intelligence and security services to use Chinese information technology firms as routine and systemic espionage platforms against the United States and allies."





Therefore:

- The acquisition or renewal of any contract or grant, or use for a new purpose of Kasperskybranded products on all State of Vermont information systems, or any vendor system, is prohibited.
 - a. "Kaspersky-branded products" means information security products, solutions, and services supplied, directly or indirectly, by AO Kaspersky Lab or any of its predecessors, successors, parents, subsidiaries, or affiliates, including Kaspersky Lab North America, Kaspersky Lab, Inc., and Kaspersky Government Security Solutions, Inc. (collectively, "Kaspersky"), including those identified below.
 - b. Kaspersky-branded products currently known to ADS are: Kaspersky Anti-Virus; Kaspersky Internet Security; Kaspersky Total Security; Kaspersky Small Office Security; Kaspersky Anti Targeted Attack; Kaspersky Endpoint Security; Kaspersky Cloud Security (Enterprise); Kaspersky Cybersecurity Services; Kaspersky Private Security Network; and Kaspersky Embedded Systems Security.





- The acquisition or renewal of any contract or grant, or use for a new purpose of equipment manufactured by the companies listed in paragraph 2.a that is supporting any State of Vermont information systems, or any vendor system, is prohibited.
 - a. Huawei Technologies Company, ZTE Corporation, Hytera Communications Corporation, Hangzhou Hikvision Digital Technology Company, or Dahua Technology Company. This includes equipment used to support any information technology, telecommunications, industrial control system, supervisory control and data acquisition system, systems used for the purpose of public safety, security of government facilities, physical security surveillance of critical infrastructure, and other security purposes, building infrastructure support, or video surveillance purpose.





- 3. The acquisition or renewal of any contract or grant, or use for a new purpose of equipment manufactured by any telecommunications, or video surveillance equipment or services produced or provided by an entity that the Secretary of Defense has identified as an entity owned or controlled by, or otherwise connected to, the government of a covered foreign country as provided under United States Public Law 115-232.
- 4. Any request for exception to this Standard will be considered on a case-by-case basis, submitted with a plan of action with milestones for transition away from the prohibited items, by the Secretary of Digital Services after receiving a request, endorsed by the Secretary of the requesting State Agency and the Chief Information Security Officer, articulating the compelling justification for additional time to implement the requirements.
- Nothing in this standard shall be construed to endorse or permit any current use of these technologies.
- Internal point of contact for this Directive is Scott Carbee, State of Vermont Chief Information Security Officer, at <u>Scott.Carbee@Vermont.gov</u>.



