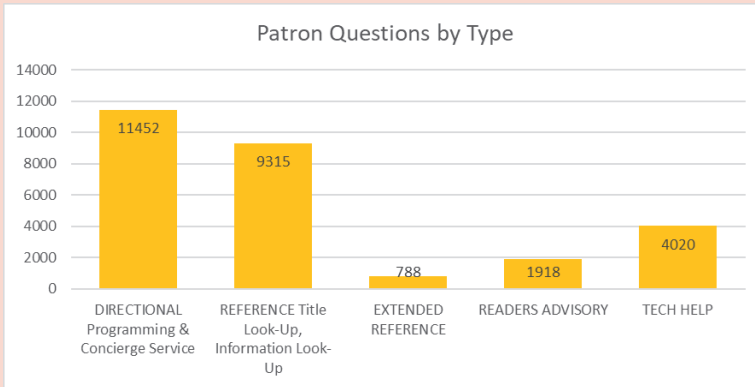




Fletcher Free Library By the Numbers

Fiscal Year 2023

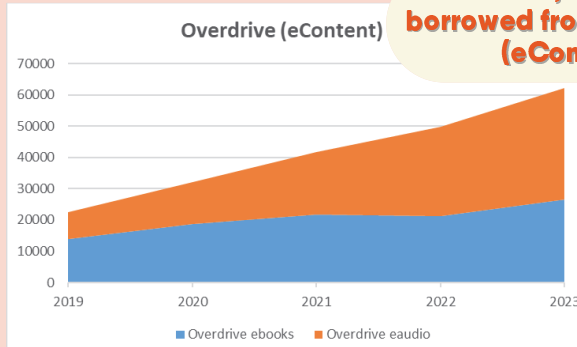
Over 27,000 Patron Questions Answered



Over 249,000 Physical Items Circulated (Main Library & NNE Branch)

Over 180,000 Patron Visits (Main Library)

13,912 Card Holders



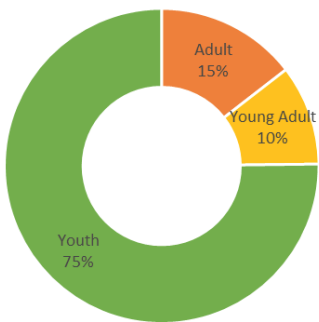
Over 62,000 Titles borrowed from Overdrive (eContent)



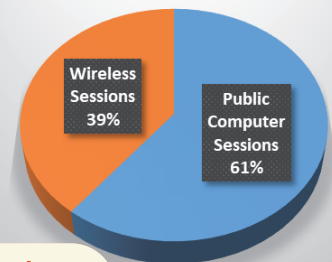
15,672 Public Computer Sessions

Program Attendance

Over 6,000 Program Attendees



Technology Use



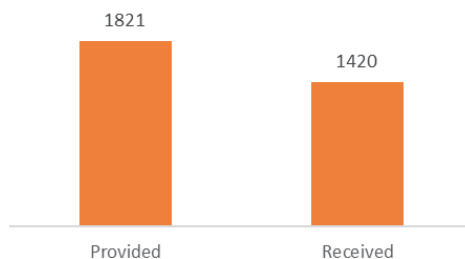
10,176 Wireless Sessions

FFL is almost completely fine free!

Fines are only charged on laptop, hotspot, and telescope loans.

Interlibrary Loans

3,241 Interlibrary Loans Facilitated





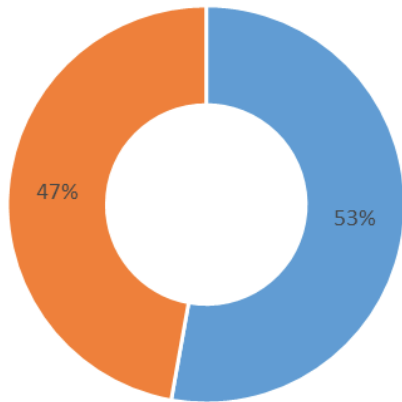
Fletcher Free Library

Incidents

January 2023–January 2024

Incidents

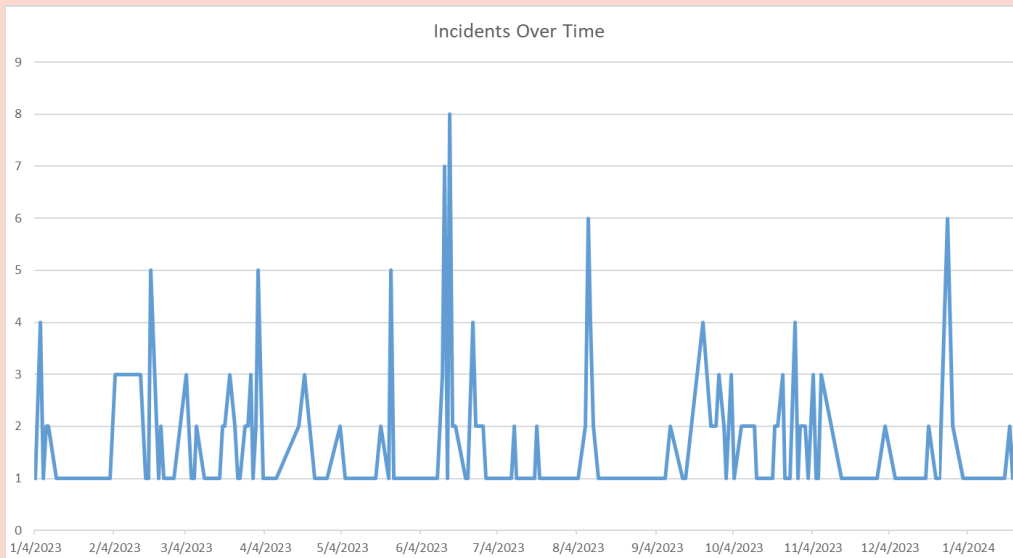
- Class A, B, C, or D Trespass
- Non-Trespass Incident



Total # of Class A, B, C, or D Trespasses: 137

Total # of Non-Trespass Incidents: 125

Class A Trespasses (most severe)	76
Class B Trespasses	42
Class C Trespasses	13
Class D Trespasses (least severe)	6



Highest Daily Incidents: 8 (6/15/23)

of Days with 1 or More Incidents: 157