

1 Sec. 35. TOWING WORKING GROUP

2 (a) The Office of the Attorney General, in consultation with the  
3 Department of Financial Regulation, the Department of Motor Vehicles, the  
4 Office of Professional Regulation, and the Office of the Vermont State  
5 Treasurer, shall engage in a working group process to study vehicle towing  
6 practices in the State of Vermont.

7 (b) The working group process shall include stakeholder engagement and at  
8 least one public hearing. The following shall be invited to participate as a  
9 stakeholder:

- 10 (1) AAA Northern New England;
  - 11 (2) Associated General Contractors of Vermont;
  - 12 (3) Association of Vermont Credit Unions;
  - 13 (4) Vermont Bankers Association;
  - 14 (5) Vermont Insurance Agents Association;
  - 15 (6) Vermont League of Cities and Towns;
  - 16 (7) Vermont Legal Aid;
  - 17 (8) Vermont Towing Association;
  - 18 (9) Vermont Truck and Bus Association;
  - 19 (10) Vermont Public Interest Research Group; and
  - 20 (11) any other persons identified by the Office of the Attorney General.
- 21 (c) The study shall, at a minimum, address:

- 1           (1) pricing of pleasure car and commercial vehicle towing and recovery,  
2 including from State and town highways that are restricted based on motor  
3 vehicle size;
- 4           (2) crash site remediation, including costs borne by towing companies;  
5           (3) storage practices, including:
- 6                 (A) pricing;  
7                 (B) vehicle access for removal of personal belongings; and  
8                 (C) vehicle access for removal of cargo;
- 9           (4) practices relating to abandonment or suspected abandonment when  
10 necessary or appropriate;
- 11           (5) any applicable recommendations for amendments to State statute;  
12           (6) best practices from other states; and  
13           (7) and any other information that the Office of the Attorney General  
14 deems pertinent to the study.
- 15           (d) The Attorney General shall file a written report on the study, including  
16 any recommendations it deems appropriate, with the House Committees on  
17 Commerce and Economic Development, on Government Operations and  
18 Military Affairs, and on Transportation and the Senate Committees on  
19 Economic Development, Housing and General Affairs, on Finance, on  
20 Government Operations, and on Transportation on or before December 15,  
21 2023.