



Operational Facts

Nine Locations: Riverside, Safe Harbor, Pearl Street, South End, School-Based Dental Center, Champlain Islands (South Hero), Good Health (South Burlington), Winooski, Essex

- 32,000 patients
- 134,000 patient visits

Payer Mix

Year	Practice Type	Medicare	Commercial	Medicaid	Self-pay
2023	Medical, Psychiatry, Behavioral Health	28.9%	39.5%	29.0%	2.5%
	Dental	0.0%	16.5%	74.1%	9.3%

55 Primary Languages Spoken

- Interpreter services provided in 22 languages
- New Arriver Clinic run weekly to support the needs of new Americans, refugees, and immigrants

Vermont's only urban-designated Federally Qualified Health Center (FQHC)

- Only Champlin Islands is designated as rural

Vermont's only Healthcare for the Homeless Program (HHP)

- 2,300 patients experiencing homelessness or insecurely housed
- Mobile outreach services provided to hotels, motels, encampments, and shelters
- Vermont's only FQHC to provide housing support

Vermont's largest "Spoke" for opiate addiction treatment

- 800 Medication-Assisted Treatment program patients

Specialty clinics reserved for members of the LGBTQ+ community

- Over 2,000 LGBTQ+ identifying patients

355 CHC Staff

- 26 Physicians, 35 Advanced Practice Providers, 36 Other Licensed Professional Staff
- 169 Support Staff, 62 Administrative Staff

\$42MM Budget

- 13% of funding from 340b Prescription Drug Program

Current Mission-Driven Priorities:

- **Winooski**
 - Assumed operation of Vermont Dental Care Fall, 2023
 - Upcoming renovation of O'Brien Center with Sen. Sanders CDS funds
- **Riverside**
 - Onsite CHC – Pharmacy opened Summer, 2023
 - Mental Health Clinical Expansion
- **Essex**
 - New practice filling up; formerly the city with the most CHC patients without a location
- **Champlain Islands**
 - Constructing new Dental Center in Spring 2024 with Sen. Leahy CDS funds
- **Collaborative Projects**
 - Mental Health Urgent Care
 - Proposal to create a Methadone dosing site in downtown Burlington integrated with primary care at our Safe Harbor location