

# Business Portal Update

House Committee on Commerce and Economic Development

February 1, 2023

Shawn Nailor – Secretary & CIO

Sarah Copeland Hanzas – Secretary of State

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# Business Portal Progress

- The scope of the project replaces the existing Vermont Business Portal and Secretary of State's (SOS) Corporations review system.
- The project is estimated to be 75%.
- The scope has changed and results in a decision to decouple the Corporations System from the Business Portal.
  - Corporations' system would integrate with Business Portal to share data and resources
  - Gives Corporations team management over their own system.
- The project team continues to work with a document creation and storage vendor on implementing Content Composer and OnBase for the SOS Corporations document management needs.



# Business Portal Path Forward

- The project team is currently working on project cost estimates to complete the project.
  - The project team will submit the estimates to the Steering Committee as a funding request to complete the project.
- Upon funding approval, the project team will release two RFPs in 2023:
  - SOS Corporations System Replacement Implementation – This is including the staff review system, and data/document migration
  - Complete the remaining work on the Business Portal, including the front-end form, client check out and payment system, system integrations with SOS, Tax, and Labor (for data transfer), and refactoring the data model.
- Upon vendor selection, the project team will re-baseline the schedule to estimate the completion date of the project.
- As the project team awaits decisions related to funding, SOS continues to work with their existing vendor CIVIX on a contract extension and a contract to extract their legacy data and documents for migration to a new system.



# Unemployment Insurance Modernization Update

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# Unemployment Insurance Modernization Progress

- For Fiscal Year (FY) 22, the State provided \$3.5 million for Phase 1 of the Unemployment Insurance (UI) modernization roadmap. This Phase 1 was intended to focus on modernizing the customer facing portals, both claimant and employer, for the UI system. Separately, in early 2022 and as part of the FY 23 budget, the General Assembly appropriated \$30 million to modernize the remaining Phases of the UI modernization roadmap.
- Following the initial appropriation, the Department of Labor (VDOL) and ADS moved to issue a request for proposal (RFP) for Phase 1 development only, as the funding for the underlying system had not yet been appropriated. This RFP was issued on March 7, 2022.
- Upon receiving the Phase 2 appropriation and understanding a full RFP is more advantageous to the State and the project, VDOL and ADS chose to discontinue the procurement for Phase 1 and instead reissue an RFP for proposals of a complete UI system.



# Unemployment Insurance Modernization Progress

- In August 2022, VDOL and ADS reissued an RFP for a complete UI system. Since August, the review team, made up of both VDOL and ADS experts, have reviewed and scored the RFP responses, hosted vendor presentations, and analyzed proposed budgets and timelines. VDOL and ADS have received Best and Final Offers (BAFO) for the top three vendor responses and are currently reviewing those responses.
- Once a vendor has been selected and the contract drafted, the Independent Review process will begin.
- The project team estimates based on RFP responses, that the project will have a 24 – 36-month implementation cycle. This timeline may flex based on issues and risks raised during the implementation. VDOL and ADS will know more when a contract is executed with an implementation vendor.

