



A Report to the Vermont Legislature

“We can certainly discuss politics theory and systems and yet what always remains is the person in front of us and the one next to us.” Paul Dragon, VCAP President, ED CVOEO

**Community Action Agencies
Provided services to**

46,236	24,363	3,848	1,176	13,233	8,432	3,824	803
Vermonters With low income	Vermont Households	Vermonters of Color	Vermont Veterans	Older Vermonters	Vermonters with disabilities	Employed Full time	Experiencing Homelessness

Asset Building

- ✚ **612** Vermonters received coaching to build assets and increase financial skills
- ✚ **817** enrolled in financial capability classes
- ✚ **197** New Americans participated in financial coaching, house parties and classes
- ✚ **4,696** Vermonters received tax assistance
- ✚ **\$5,194,997** in tax refunds were returned to the Vermont economy through the VITA Program with an additional **\$1,222,054** in tax credits
- ✚ **368** Vermonters Increased their savings
- ✚ **70** Individuals started small businesses

Children and Families

- ✚ **1,007** Vermont children were served through Head Start and Early Head Start
- ✚ **1,297** home visits were made
- ✚ **504** Vermont children received dental assessments and **588** children received physicals
- ✚ **873** Vermont parents improved family functioning skills
- ✚ **495** Vermont families attended parenting classes addressing barriers to stability
- ✚ **697** Vermont children became ready for kindergarten

Community Building

- ✚ **684** Vermonters attended Fair Housing workshops to learn about housing discrimination
- ✚ **406** Vermonters found low/no cost clothing, furniture and household items with NEKCA, SEVCA and BROCC
- ✚ Vermonters received training in the NEKCA and BROCC Community Justice Program
- ✚ **1,331** Vermonters avoided evictions
- ✚ **485** Vermonters improved their leadership skills through engagement in Community Action Programs
- ✚ **315** Vermonters improved self-employment skills to provide for themselves and their families
- ✚ **448** Vermonters found safety in domestic and sexual assault intervention programs at CVOEO
- ✚ **1,832** hotline calls, web-chats and email assistance were provided support to those experiencing domestic and sexual assault

Health and Well Being

- ✚ Community Kitchen Academy employed past graduates to feed the hungry
- ✚ **15,971** Vermonters were assisted in applying for SNAP benefits
- ✚ **14,008** hot meals were made and distributed to those who are food insecure
- ✚ **11,541** boxes/bags of groceries were distributed

Housing Assistance, Homeless Housing

- ✚ VCAP Agencies provided services to the homeless in hotel settings. CVOEO has a Street Outreach Team, operating 2 homeless shelters and offers a Community Resource Center
- ✚ **337** Vermonters experiencing homelessness were provided emergency housing
- ✚ **943** individuals experiencing homelessness were helped to find permanent housing
- ✚ **482** Vermonters received security deposits
- ✚ **1,143** Vermonters received rental assistance

Weatherization, Climate Action, Emergency Home Heating, Crisis Fuel, Warmth

- ✚ **1,039** units/homes were weatherized by Community Action Agencies
- ✚ **\$1,688,842** was spent on labor, materials and replacement systems through the Emergency Heating Repair and Replacement program
- ✚ There is a zero deferral policy in Weatherization because of funding to include heat pumps, wood and pellet stoves with an overview to energy savings
- ✚ VCAP Agencies engaged in the effort to make our world safer and more sustainable through participation in the work of the VT Climate Council
- ✚ **7,651** Vermonters were served through the Crisis fuel Program for short term emergency assistance
- ✚ **\$805,258** was raised in the heating season for the Warmth Program which is a sustained entirely by donations



Tom Donahue



Sue Minter



Paul Dragon



Jenna O'Farrell



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Dear Vermont Legislator, success is found in thinking, planning, working and serving together. We are grateful for your wisdom, advocacy and dedication to all Vermonters.

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