

INDIVIDUAL ASSISTANCE SNAPSHOT

DR 4720 VT | January 2, 2024

DATA AS OF 6AM ET



FEMA

INDIVIDUAL ASSISTANCE SNAPSHOT | DR-4720-VT

1/2/2024
FOR OFFICIAL USE ONLY

DISASTER SUMMARY

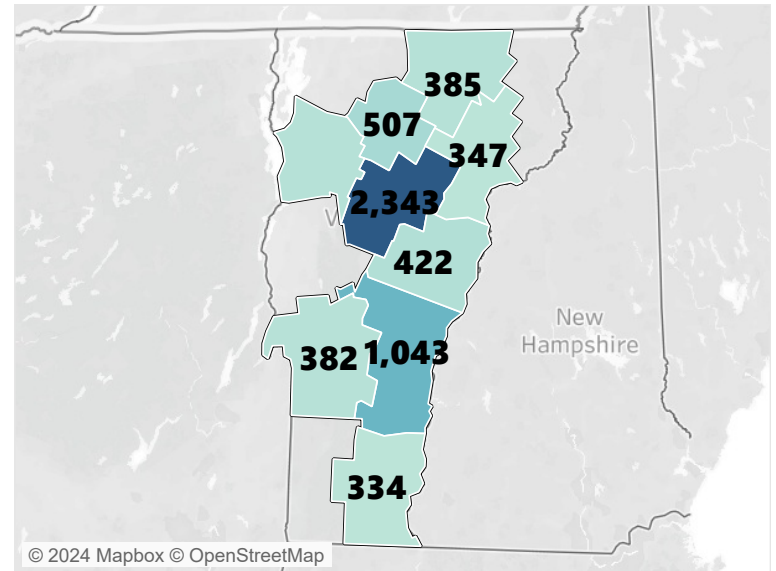
REGISTRATIONS

Total Registrations	6,338
Valid Registrations	6,147
Owners	4,955
Renters	1,125
Own or Rent Not Specified	67
65+ in Household	2,094
Under 18 in Household	1,522
Access and Functional Needs in Household	1,149
Avg Household Size	2.20

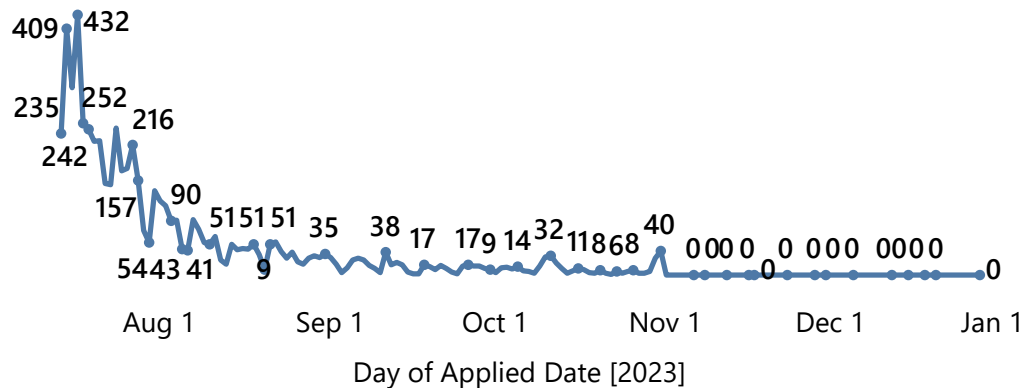
REGISTRATION METHOD

Null	6
Call Center	2,590
DSAT	808
Internet	1,949
Mobile	985

VALID REGISTRATIONS BY COUNTY MAP



VALID REGISTRATIONS BY DAY



ACCESS AND FUNCTIONAL NEEDS (AFN)/INCOME/AGE CROSSTAB

INCOME_LEVEL	AFN		No AFN	
	Age 65 or..	Age unde..	Age 65 or..	Age unde..
EXTREMELY LOW IN..	132	183	210	302
VERY LOW INCOME	111	86	227	289
LOW INCOME	127	77	281	523
MIDDLE INCOME	54	31	119	344
HIGHER INCOME	84	106	382	1,281
NO INCOME REPOR..	60	98	277	954

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INSPECTIONS AND RESIDENCE TYPE

County	Inspections Assigned	Inspections Returned	% Inspections Returned
Caledonia	288	285	99%
Chittenden	310	308	99%
Lamoille	415	414	100%
Orange	377	376	100%
Orleans	348	348	100%
Rutland	341	339	99%
Washington	2,115	2,109	100%
Windham	265	264	100%
Windsor	850	847	100%

Owner/R..	Residence Type	Caledonia	Chittenden	Lamoille	Orange	Orleans	Rutland	Washington	Windham	Windsor
O	Apartment						1		1	
	Condo	1	6	1			1	75	1	22
	House/Duplex	238	287	235	332	307	270	1,462	265	802
	Mobile Home	27	13	39	30	23	19	123	16	62
	Other	26	13	31	17	13	22	95	18	46
	Townhouse			2		2	3	6		2
	Travel Trailer	2	1	1	3	5		19	2	9
R	Apartment	11	30	125	16	11	29	318	10	34
	Assisted Living Facili..				2			3		
	College Dorm				1					
	Condo	1	1	1		1		5	1	1
	Correctional Facility							1		
	House/Duplex	20	28	29	17	14	36	122	22	37
	Mobile Home	3	1	11	2	6	2	11	1	6
	Other	9	9	25	1	3	6	76	1	11
	Townhouse			3				7	1	
	Travel Trailer	1			1			7		1

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FEMA VERIFIED DAMAGE BY RESIDENCE TYPE

Residence Type	Habitability Repairs Required
House/Duplex	2,786
Apartment	283
Mobile Home	235
Travel Trailer	28
Condo	27
Townhouse	11
Other	10
Assisted Living Facility	2
Grand Total	3382

Residence Type	Major Damage or Destroyed
House/Duplex	257
Apartment	65
Mobile Home	42
Townhouse	4
Travel Trailer	3
Condo	1
Assisted Living Facility	1
Other	1
Grand Total	374

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INDIVIDUALS & HOUSEHOLDS PROGRAM (IHP) REFERRALS AND AWARDS

INDIVIDUALS & HOUSEHOLDS PROGRAM (IHP) REFERRALS BY COUNTY

	Caledonia	Chittenden	Lamoille	Orange	Orleans	Rutland	Washington	Windham	Windsor	Grand Total
Referred to Individuals & Households Program (IHP)	274	293	381	339	308	311	1,882	243	758	4,789

INDIVIDUALS & HOUSEHOLDS PROGRAM (IHP) AWARDS BY COUNTY

County	Individuals and Households Program Registrations Approved	Individuals and Households Program \$ Approved	Housing Assistance Registrations Approved	Housing Assistance \$ Approved	Other Needs Assistance Registrations Approved	Other Needs Assistance \$ Approved
Caledonia (County)	188	\$1,088,147	155	\$1,014,871	94	\$73,276
Chittenden (County)	191	\$804,081	155	\$777,864	60	\$26,217
Lamoille (County)	302	\$2,719,416	272	\$2,406,109	193	\$313,307
Orange (County)	268	\$1,878,616	229	\$1,773,118	109	\$105,498
Orleans (County)	239	\$1,339,110	202	\$1,287,953	87	\$51,157
Rutland (County)	208	\$1,630,227	177	\$1,531,485	99	\$98,742
Washington (County)	1,439	\$9,466,172	1,261	\$8,619,421	720	\$846,751
Windham (County)	191	\$1,691,294	180	\$1,648,962	57	\$42,332
Windsor (County)	558	\$4,141,266	513	\$3,982,737	192	\$158,529
Grand Total	3,584	\$24,758,329	3,144	\$23,042,521	1,611	\$1,715,808

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HOUSING ASSISTANCE (HA) AWARD TYPE BY COUNTY

APPLICANTS CAN RECEIVE MULTIPLE TYPES OF HA ASSISTANCE

	Caledonia (County)	Chittenden (County)	Lamoille (County)	Orange (County)	Orleans (County)	Rutland (County)	Washington (County)	Windham (County)	Windsor (County)	Grand Total
Repair/Replacement Housing Eligible	144	148	163	204	193	147	989	166	474	2,628
Repair/Replacement Housing \$	\$884,227	\$684,933	\$1,902,726	\$1,542,462	\$1,141,973	\$1,280,269	\$7,031,865	\$1,329,661	\$3,399,535	\$19,197,652
Rental Assistance Eligible	67	25	206	108	71	108	639	132	239	1,595
Rental Assistance \$	\$130,644	\$92,581	\$496,796	\$230,656	\$145,980	\$250,169	\$1,554,072	\$318,668	\$570,453	\$3,790,019
Lodging Expenses Reimbursement Eligible	0	2	7	0	0	2	16	1	9	37
Lodging Expenses Reimbursement \$	\$0	\$350	\$6,587	\$0	\$0	\$1,047	\$33,483	\$633	\$12,749	\$54,850

OTHER NEEDS ASSISTANCE (ONA) AWARD TYPE BY COUNTY

APPLICANTS CAN RECEIVE MULTIPLE TYPES OF ONA ASSISTANCE

	Caledonia (County)	Chittenden (County)	Lamoille (County)	Orange (County)	Orleans (County)	Rutland (County)	Washington (County)	Windham (County)	Windsor (County)	Grand Total
Personal Property \$	\$28,892	\$2,973	\$184,367	\$54,495	\$19,924	\$50,625	\$385,889	\$13,026	\$40,376	\$780,567
Critical Needs \$	\$31,500	\$9,800	\$109,900	\$32,900	\$18,900	\$34,300	\$316,400	\$22,400	\$79,100	\$655,200
Miscellaneous \$	\$5,022	\$4,435	\$5,808	\$8,003	\$2,811	\$7,781	\$52,420	\$4,206	\$14,023	\$104,509
Clean & Sanitize \$	\$7,500	\$7,800	\$5,100	\$9,000	\$9,300	\$5,400	\$28,800	\$2,700	\$7,800	\$83,400
Transportation \$	\$0	\$0	\$6,540	\$0	\$0	\$0	\$49,395	\$0	\$5,350	\$61,285
Moving & Storage \$	\$362	\$1,209	\$1,592	\$1,100	\$223	\$636	\$13,484	\$0	\$3,950	\$22,554
Child Care \$	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Dental \$	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Funeral \$	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$2,930	\$2,930
Medical \$	\$0	\$0	\$0	\$0	\$0	\$0	\$362	\$0	\$5,000	\$5,362

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Data as of 12/21/2023

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HA RENTAL ASSISTANCE SUMMARY

HOUSING ASSISTANCE (HA) RENTAL ASSISTANCE BY COUNTY

Initial Rental Assistance

County	Households Approved	Award Total
Caledonia	67	\$130,644
Chittenden	25	\$83,072
Lamoille	206	\$448,312
Orange	108	\$230,656
Orleans	71	\$145,980
Rutland	108	\$244,813
Washington	640	\$1,472,998
Windham	132	\$295,286
Windsor	239	\$542,964
Grand Total	1,596	\$3,594,725

Recertification Applications Generated by FEMA

County	July	August	September	October	November	December	Total
Caledonia	0	25	13	11	2	0	51
Chittenden	0	6	1	0	2	0	9
Lamoille	2	79	18	7	8	0	114
Orange	0	40	21	5	5	0	71
Orleans	0	10	16	27	7	3	63
Rutland	0	58	13	2	1	2	76
Washington	2	230	74	45	16	10	377
Windham	0	47	17	6	0	1	71
Windsor	1	104	33	13	4	2	157
Total	5	599	206	116	45	18	989

CONTINUED TEMPORARY HOUSING ASSISTANCE BY COUNTY

Continued Rental Assistance Applications Received

County	Applied	Pending	Ineligible	Eligible	Total Award
Caledonia	0	--	--	--	--
Orange	1	--	1	--	--
Orleans	2	1	1	--	--
Chittenden	2	--	1	1	\$9,509.00
Lamoille	11	1	4	6	\$45,366.50
Rutland	2	--	--	2	\$5,356.00
Washington	34	1	20	13	\$64,910.21
Windham	4	--	1	3	\$20,547.00
Windsor	8	--	2	6	\$27,489.00
Total	64	3	30	31	\$173,177.71

Continued Rental Assistance Recipients – Current Status

County	Eligible	Pending	Ineligible	Still Eligible
Chittenden	1	--	--	1
Lamoille	7	1	--	6
Rutland	2	--	--	2
Washington	13	--	--	13
Windham	3	--	--	3
Windsor	6	--	--	6
Total	32	2	0	31

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CURRENT PENDING, INELIGIBILITY, OR NOT REFERRED REASONS DESIGNATED COUNTIES ONLY

	Caledonia (County)	Chittenden (County)	Lamoille (County)	Orange (County)	Orleans (County)	Rutland (County)	Washington (County)	Windham (County)	Windsor (County)	Grand Total
Applicant in queue for inspections or casework (Pending FEMA Action)	4	2	4	1	1	1	7	1	3	24
Applicant has insurance (Pending Applicant Action)	5	7	4	6	4	6	23	3	14	72
Applicant needs to submit documentation (Pending Applicant Action)	11	8	5	3	4	7	32	3	20	93
Applicant damages were insufficient or not caused by disaster (Not Currently Eligible)	28	28	20	22	21	26	185	12	62	404
Applicant did not respond to FEMA outreach or voluntarily withdrew (Not Currently Eligible)	34	57	45	38	39	63	178	31	97	582
Duplicate application (Not Currently Eligible)	1	0	1	1	0	0	5	0	0	8
Applicant is not currently eligible for various reasons, such as non-compliance with flood insurance requirement from previous event (Not Currently Eligible)	3	0	0	0	0	0	13	2	4	22
Applicant registered for losses not covered by FEMA (Not Referred to IHP)	73	91	126	83	77	71	461	91	285	1,358
Application did not meet declaration criteria (Not Referred to IHP)	4	5	2	1	3	10	10	7	7	49

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FEMA IHP FIELD OUTREACH SUMMARY

Category	Total Cases	Pending	Reviewed	Total Complete	% Complete	Complete, Contacted	Complete, No Contact
Total Cases	6,268	617	5,672	5,651	90.16%	3,083	2,568
Access and Functional Need (AFN) Reported at Registration	1,098	10	1,091	1,088	99.09%	712	376
Current Location Reported as Emergent, Unhoused	386	5	382	381	98.70%	202	179
IHP Ineligible, Not Willing to Relocate (INR)	1,810	31	1,795	1,779	98.29%	1,036	743
Service Call Line Items to Review for Payment at Actual	610	34	593	576	94.43%	317	259
Current Damage Unknown	171	0	171	171	100.00%	48	122
Failed Identity, Occupancy, or Home Ownership Verification (IIDV, INONV, IOWNV)	452	0	452	452	100.00%	184	268
IHP Application Withdrawn (WVO) or Ineligible, No Contact by Inspector (INCI)	802	10	798	792	98.75%	265	527
MH, TT Damaged/Destroyed with Insurance Reported	54	4	50	50	92.59%	15	35
Damaged Dwelling Reported Inaccessible by FEMA Inspectors	5	0	5	5	100.00%	1	4
Other Ineligibility Status	95	85	11	10	10.53%	7	3
Invalid Registrations (Undeclared County for Individual Assistance, Outside of Incident Period)	164	151	13	13	7.93%	2	11
Special Projects							
Received Letter to Gauge Need for Continued Temporary Housing Assistance (CTHA)	1,504	0	1,504	1,504	100.00%	861	643
HVAC Repair or HVAC Replace Line Item Recorded During Inspection with No HVAC Payment Received	288	5	287	283	98.26%	173	110
Potential Eligibility for US Department of Agriculture (USDA) Single Family Housing Repair Loans & Grants Program	745	0	745	745	100.00%		
Small Business Administration (SBA) Disaster Home Loan Status of HAPP (Initially Referred to SBA, Home Loan Application Issued)	1,178	2	1,176	1,176	99.83%		
Non-Referred (Reported No Damage, Losses)	1,421	1,018	403	403	28.36%		
Insufficient Damage from Inspection Results (No Verified Safety, Sanitary, Functionality Damage)	644	303	341	341	52.95%		
Insured Losses	632	104	528	528	83.54%		

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FEMA IHP FIELD OUTREACH SUMMARY

AFN (Access and Functional Needs): Applicants who, at registration, indicate a disability or condition affecting their ability to fully participate in their recovery. FEMA staff will contact applicant to verify if an unmet, disaster-related need exists.

Emergent, Unhoused: Applicants may inform FEMA during the application process that they have been displaced from their home. FEMA staff will contact the applicant to find out if they remain displaced or if they have returned to their residence. Examples include if an applicant is staying in their vehicle, at a mass shelter, they are homeless, etc.

INR (Ineligible No Relocation): Inspectors ask during the inspection if the applicant is willing to relocate while repairs are finished on the home. If the applicant answers no, they are not eligible for a determination on certain Housing Assistance (HA) programs such as Rental Assistance where relocation is necessary. Callout verifies applicant understands the question and updates the applicant's file if there is a change in answer.

Unknown Damage: Applicant registered stating they did not know if their home sustained damage. Contact applicant for updates, to initiate an inspection if appropriate or advise if insurance information is needed.

IDV, OCC, OWN (Identity, Occupancy, Ownership Verification): Applicants who are unable to be verified for any of these three areas during registration or inspection are contacted to verify information and request documents as needed. An applicant cannot receive a full IHP determination without resolving these statuses.

WVO (Withdrew Voluntarily): Applicants may choose to withdraw their FEMA application for various reasons. Callouts help ensure that applicants who submitted valid applications did not withdraw unintentionally and are made aware of what assistance FEMA may be able to provide.

MH, TT (Mobile Home, Travel Trailer): Mobile Home Insurance policies are presumed to cover flood and provide coverage for Additional Living Expenses which is often not the case. Further, the insured app is still processed for any uninsured items, such as personal property, which can be confusing.

Service Call Line Items: Items such as furnaces, wells and septic tanks are sometimes uninsured or under-insured. FEMA can award lump sums for these items. So callouts are made to ensure full coverage.

Inaccessible: FEMA inspection could not be completed due to home being inaccessible. Call to find out if the home is now accessible to schedule and conduct an inspection.

USDA (US Department of Agriculture): The applicant may be eligible for the USDA's Single Family Housing Repair Loans & Grants program. Callout intended to maximize funding opportunities to assist Vermont survivors with home repairs.

HAPP (Initially referred to SBA, home loan application issued): In collaboration with SBA, this callout identifies applicants that were referred to the SBA for a low interest loan. The purpose of the call out is to inform the applicant that they were referred to SBA, encourage them to complete the application and explain the process if they complete or don't complete the loan application.

Pending: Cases awaiting completion via phone outreach with two or less attempts to contact the applicant.

Reviewed: Case identified by one of the callout categories for review has been reviewed and contact has been attempted as necessary for assistance and the review has been documented in the applicant's file.

Total Complete: Cases flagged for review where the applicant has been contacted; three or more unsuccessful attempts to contact the applicant have been conducted; or else all issues and ineligibilities have been addressed or resolved by prior contact with a DRC, the FEMA Helpline, or by the applicant's successful appeal.

Complete, Contacted: Cases where successful contact has been made to address all issues and ineligibilities.

Complete, No Contact: Cases where three or more attempts have been made or no contact was necessary due to issue resolution prior to case review.

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Data as of: 12/18/2023

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INELIGIBLE TO ELIGIBLE SUMMARY

TOP 9 INITIAL HA INELIGIBLE REASONS THAT HAVE SINCE RECEIVED AWARDS	
INCI - Ineligible - No Contact for Inspection	91
INSFI - Ineligible - Has Flood Insurance	76
INR- Ineligible - No Relocation	55
INS - Insured	102
IID- Ineligible - Insufficient Damage	23
IOWNV - Ownership Not Verified	9
INR,INSFI - Ineligible No Relocation, Has Flood Insurance	22
IIDV - Ineligible - Failed Identity Verification	22
INR,IOWNV - Ineligible No Relocation, Ownership Not Verified	11

TOP 6 INITIAL ONA INELIGIBLE REASONS THAT HAVE SINCE RECEIVED AWARDS	
IID- Ineligible - Insufficient Damage	167
IINS - Ineligible due to insurance coverage	82
INSS - Ineligible - No substantiation submitted	80
INS - Insured	39
INCI - Ineligible - No Contact for Inspection	15
IIDV - Ineligible - Failed Identity Verification	16

DAYS FROM INELIGIBLE TO ELIGIBLE		
	AVERAGE	MAX
HA	14	85
ONA	10	85

INITIALLY INELIGIBLE REGISTRATIONS THAT MADE CONTACT WITH FEMA ELIGIBLE	
153	\$1,978,476.37

HA INELIGIBLE TO ELIGIBLE		
EHR - Eligible - Home Repairs	312	\$1,406,704
ER - Eligible - Rental Assistance	581	\$4,320,254
EHRZ - Eligible - Home Repairs, Flood Insurance Required	106	\$1,674,268
Eligible - Other	14	\$82,672
Total	1013	\$7,483,899

ONA INELIGIBLE TO ELIGIBLE		
ECNA - Eligible Critical Needs Assistance	378	\$391,982
EMISC - Eligible Miscellaneous Items	356	\$149,299
EPP - Eligible - PP, No Flood Insurance Required	47	\$156,028
EPPZ - Eligible - PP, Flood Insurance Required	47	\$87,961
Eligible - Other	13	\$48,141
Total	841	\$833,412

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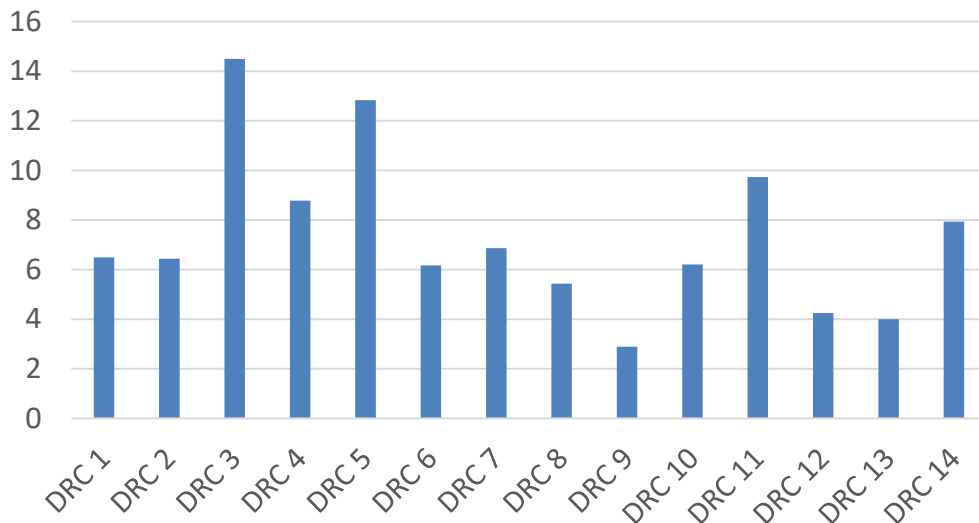
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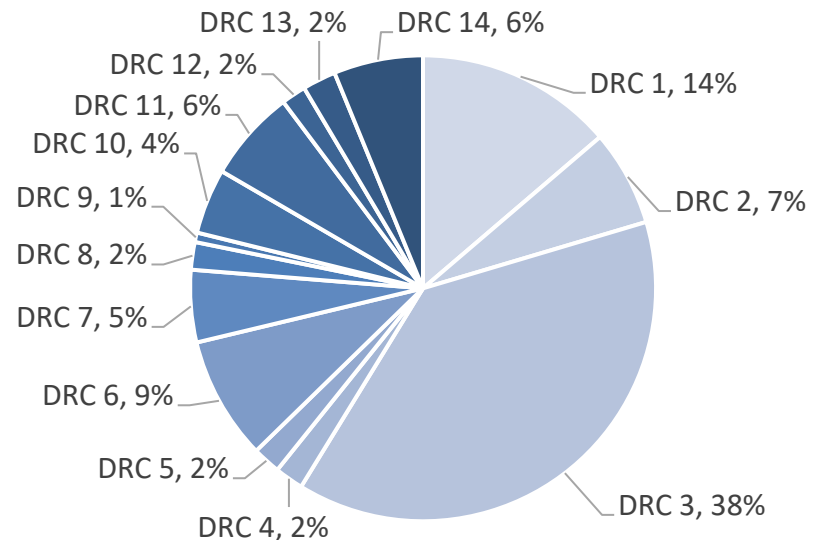
DISASTER RECOVERY CENTER (DRC) PROGRAM SUMMARY

Site	Location	County	Town	Opened	Closed	Total Visits
DRC 1	Waterbury Armory	Washington	Waterbury	7/22/2023	10/14/2023	545
DRC 2	ASA Bloomer Building	Rutland	Rutland	7/22/2023	9/1/2023	264
DRC 3	Barre Auditorium	Washington	Barre	7/27/2023	11/9/2023	1522
DRC 4	Flood Brook School	Windham	Londonderry	7/28/2023	8/6/2023	79
DRC 5	Twinfield Union School	Washington	Plainfield	7/31/2023	8/6/2023	77
DRC 6	Barton Memorial Building	Orleans	Barton	8/3/2023	9/27/2023	339
DRC 7	Springfield Health Center	Windsor	Springfield	8/4/2023	9/2/2023	199
DRC 8	Jamaica Fire Department	Windham	Jamaica	8/9/2023	8/23/2023	76
DRC 9	Danville School	Caledonia	Danville	8/10/2023	8/19/2023	26
DRC 10	Northern Vermont University	Lamoille	Johnson	8/10/2023	9/8/2023	180
DRC 11	Vermont College of Fine Arts	Washington	Montpelier	8/11/2023	9/6/2023	253
DRC 12	Cabot Town Hall	Washington	Cabot	8/22/2023	9/7/2023	68
DRC 13	Wardsboro Town Hall	Windham	Wardsboro	8/26/2023	9/18/2023	5
DRC 14	Ludlow Community Center	Windsor	Ludlow	9/20/2023	10/21/2023	246
Total						3966

DRC Visits per Day Open



Proportion of Total DRC Visits



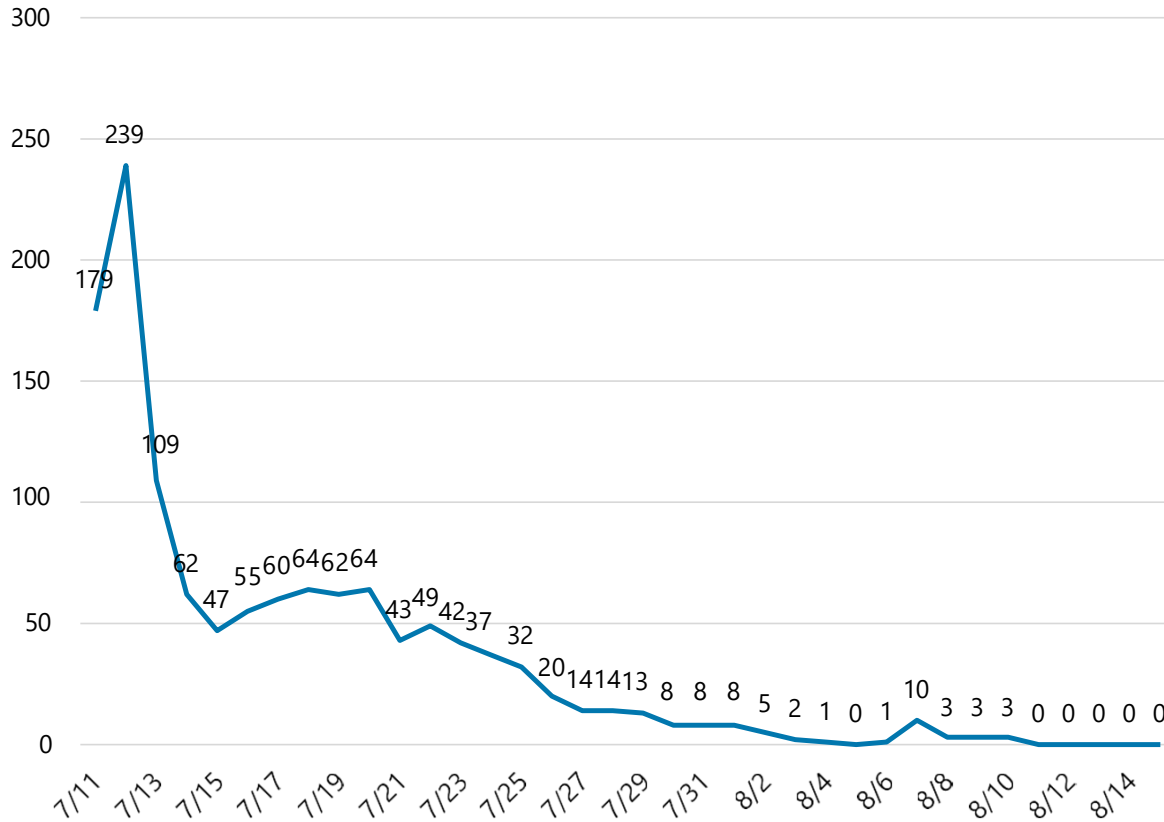
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MASS CARE PROGRAM SUMMARY

TOTAL SHELTER POPULATION



FEEDING TOTALS AS OF 8/13 7 PM ET

Meals	Snacks	Meal Equivalent
23035	7121	1027

Feeding Partners:

- American Red Cross
- Salvation Army
- Southern Baptist
- World Central Kitchen