# About the Department of Vermont Health Access

Andrea DeLaBruere, Commissioner
Department of Vermont Health Access (DVHA)

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**AGENCY OF HUMAN SERVICES**
**DEPARTMENT OF VERMONT HEALTH ACCESS**

# Mission & Values

DVHA's mission is to **improve Vermonters' health and well-being by providing them with access to high-quality, cost-effective health care.**

When people have health insurance, they are more able to access the care they need, including preventive care.

Vermont's uninsured rate is very low. The Vermont Household Health Insurance Survey reported as of 2021, 97% of Vermonters have health insurance.

Our core values include **transparency, integrity, and service.**

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# What We Do

- Help Vermonters **access health insurance** through Medicaid and through the Health Insurance Marketplace, also known as Vermont Health Connect.

- Help Vermonters **who are covered by Medicaid access health care services**.

- **Pay health care providers** for delivering care to **Medicaid members**.

- Spend taxpayer dollars wisely by **running an effective, efficient department**.

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**Advancing Value-Based Payment Programs**
DVHA pays for health care for Vermonters on Medicaid. Value-based payment programs pay for health care in a new way: instead of paying for each test, service, and procedure, value-based payment programs pay for a whole population of patients and keep track of the quality of that care.

**Modernizing Information Technology Infrastructure**
Our goal is to implement and utilize systems that are flexible and responsive in the face of changing customer expectations, a shifting federal landscape, and advancements in the health care sector.
Vermonters and providers need modern, effective technology systems to sign up for health insurance, to be paid for health care services, and to get the health information they need.

**Operational Performance Improvement**
Continuous improvement is a core tenet of the Department's work. To improve, we first look at meaningful ways to measure our work, then we gather data and develop scorecards to measure how effective we are. We use these scorecards to drive clinical initiatives, decision making and the pursuit of better customer service, a higher quality of care, and operational efficiencies.

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- Open Enrollment
- Modernizing IT infrastructure
- Advancing Value-Based Payments
- Global Commitment to Health
- Staff Workforce Recruitment & Retention
- Unwinding from the Public Health Emergency
- Provider Sustainability

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# Topics DVHA Can Help With

- Vermont Medicaid, also known as Green Mountain Care health insurance
- Vermont Health Connect, also known as the health insurance marketplace
- Health care providers that serve Medicaid members
- Global Commitment to Health Waiver for Medicaid, also known as the 1115 Waiver
- Provider reimbursement rates and value-based care initiatives for Medicaid members
- Information Technology systems for Vermont Medicaid and Green Mountain Care
- The impacts on Medicaid at the end of the Federal Public Health Emergency

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# Meet DVHA's Leadership Team

**Please contact Ginger Irish**, Director of Communications & Legislative Affairs, with your legislative questions:

Ginger.Irish@Vermont.gov

Andrea De La Bruere, Commissioner

Andrea.DeLaBruere@Vermont.gov

Adaline (Addie) Strumolo, Deputy Commissioner

Adaline.Strumolo@Vermont.gov

Sandi Hoffman, Deputy Commissioner

Sandi.Hoffman@Vermont.gov

Alicia Cooper, Director of Managed Care Operations

Alicia.Cooper@Vermont.gov

Patrick T. Rooney, MSL, DVHA Chief Financial Officer

Patrick.Rooney@Vermont.gov

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