



VERMONT

**AGENCY OF
HUMAN SERVICES**



Central Office

Mission & Vision

The Agency of Human Services' Mission is to improve the well-being of Vermonters and protect the most vulnerable.

The Agency of Human Services, in partnership with community organizations and providers, administers a broad array of programs and services that shape and promotes the well-being of individuals and communities and the addresses the health and human services needs of Vermonters.

The Agency of Human Services is dedicated to a future in which all Vermonters achieve their potential in resilient communities.



Values and Approach

Values:

- Transparency
- Integrity
- Service

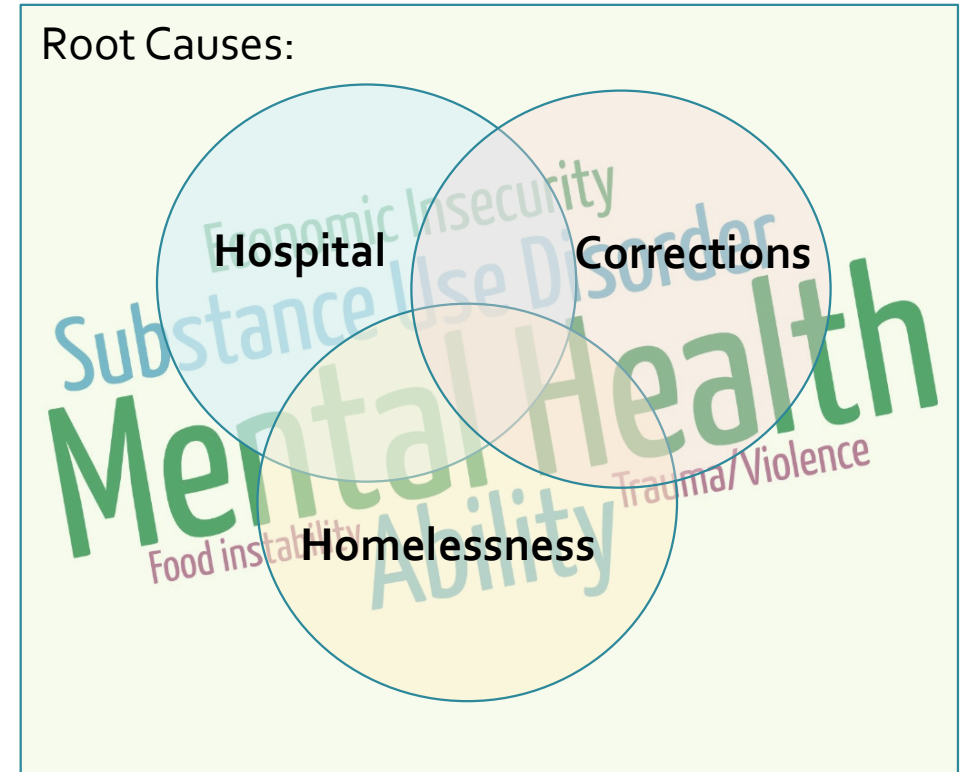
Approach:

- Innovation
- Teamwork
- Dedication



AHS Departments

- Six Departments
 1. Public Health
 2. Mental Health
 3. Disabilities Aging and Independent Living
 4. Children and Families
 5. Vermont Health Access
 6. Corrections
- Office of Health Care Reform
- Total Budget - \$4.7 B appropriated
- 3761 positions Agency-wide



Key Roles

The Agency of Human Services Plays many roles in ensuring the health of Vermonters. Two particular roles:

Medicaid Agency (public insurer): Determine eligibility, Ensure payment and provision of care and services for the individuals enrolled in Medicaid

Population Health and Services: Assess and monitor the health, human services systems of care, and service needs for all Vermonters



Priorities

Strengthening an integrated system of care for mental health and substance use disorder

Making health and human service systems work for individuals who have the highest levels of need

Stabilizing our health and human services systems following the pandemic, while continue to pursue the long-term health reform goals



Pressures

Systems of care planning and innovation to better serve individuals with developmental disabilities

Facility needs

Housing



When to contact Central Office

- Constituent services
- Press and communications
- Healthcare and Blueprint questions
- Multi-department inquiries
- Broad AHS-wide budget questions



Meet Central Office Legislative Contacts



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